



## Knowledge Exchange Seminar Series (KESS)

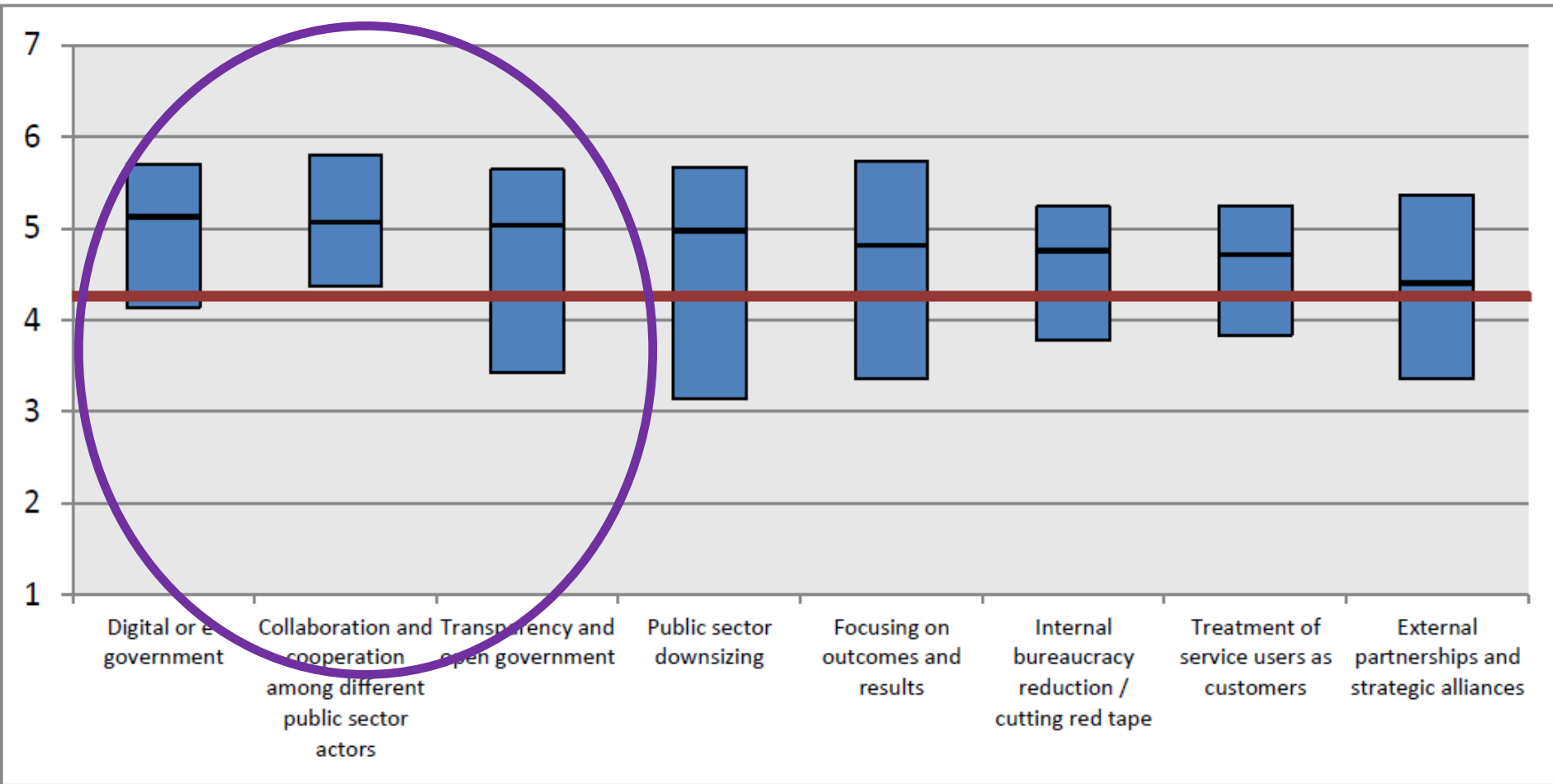
*...is a forum that encourages debate on a wide range of research findings, with the overall aim of promoting evidence-based policy and law-making within Northern Ireland*



## Where to next with the RPA? Lessons from international developments in public service reform

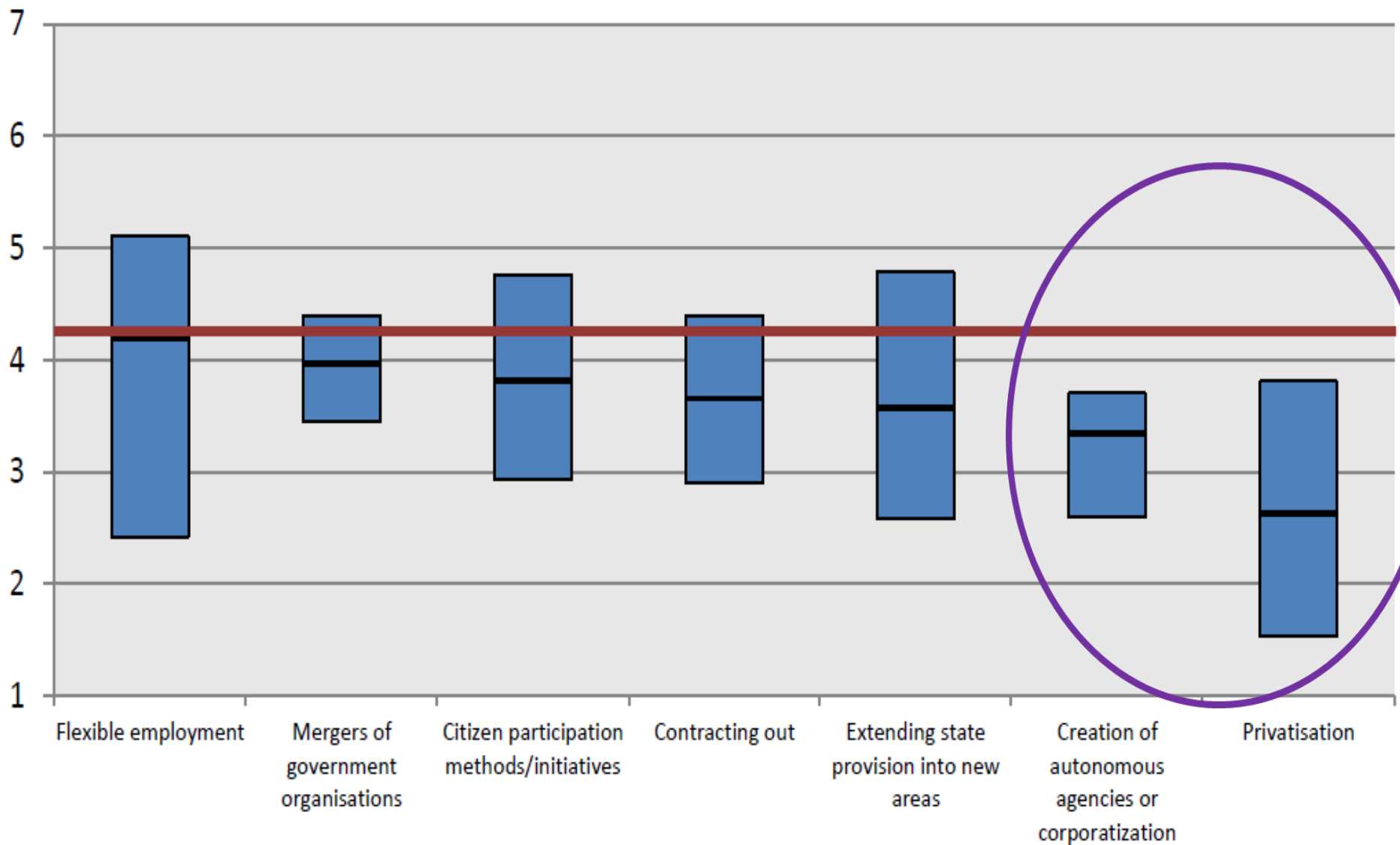
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**School of Politics, International  
Studies and Philosophy**  
**Queen's University Belfast**  
**[m.maccarthaigh@qub.ac.uk](mailto:m.maccarthaigh@qub.ac.uk)**

**Q: How important are the following in your policy area?  
1=Not at all, 7=To a large extent**

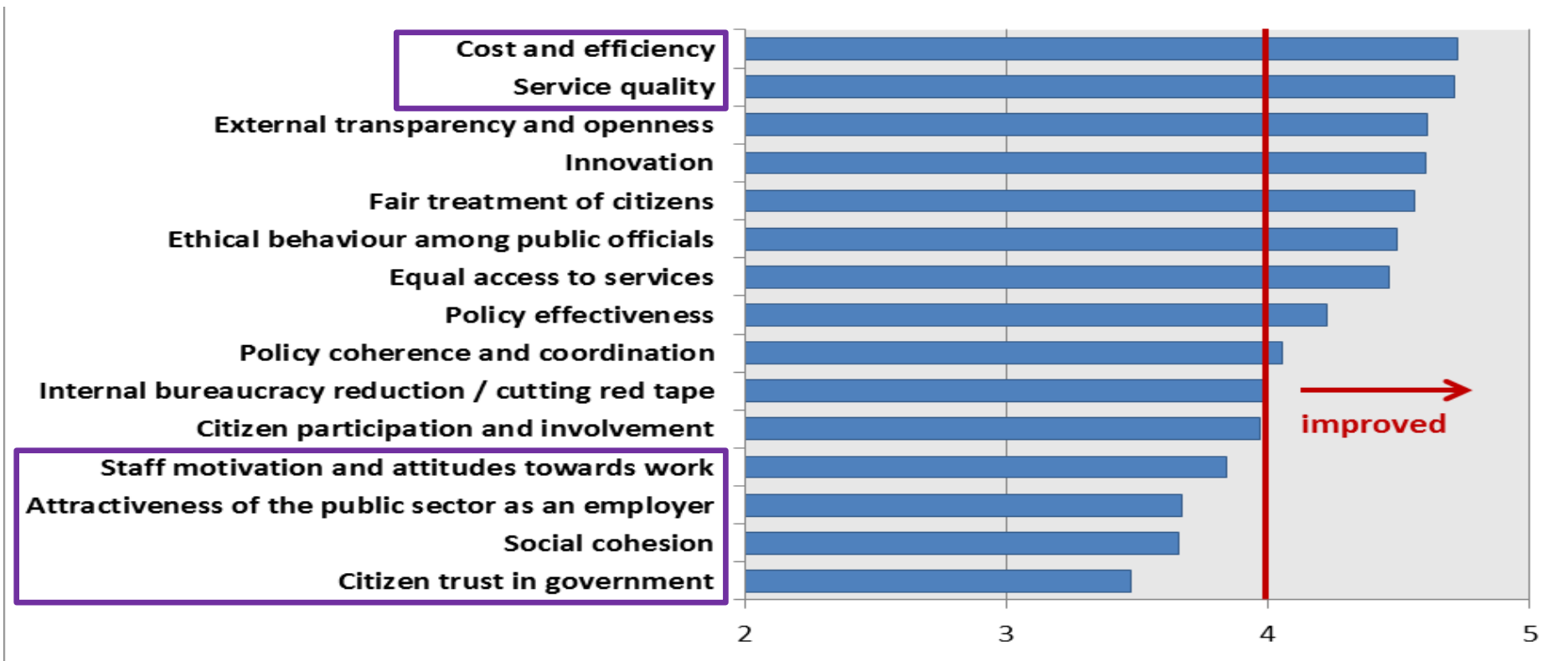


Source: COCOPS.eu

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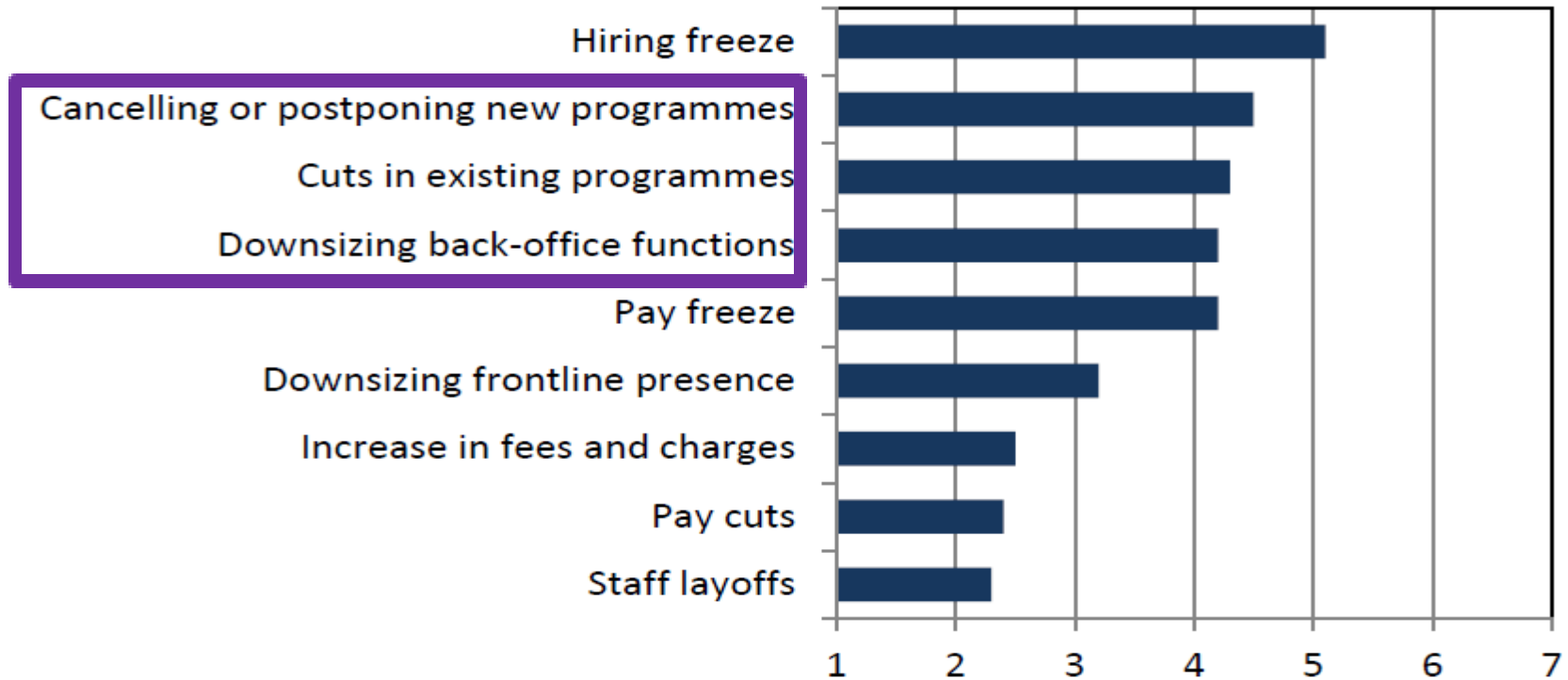
# Dimensions of performance



Source: COCOPS.eu

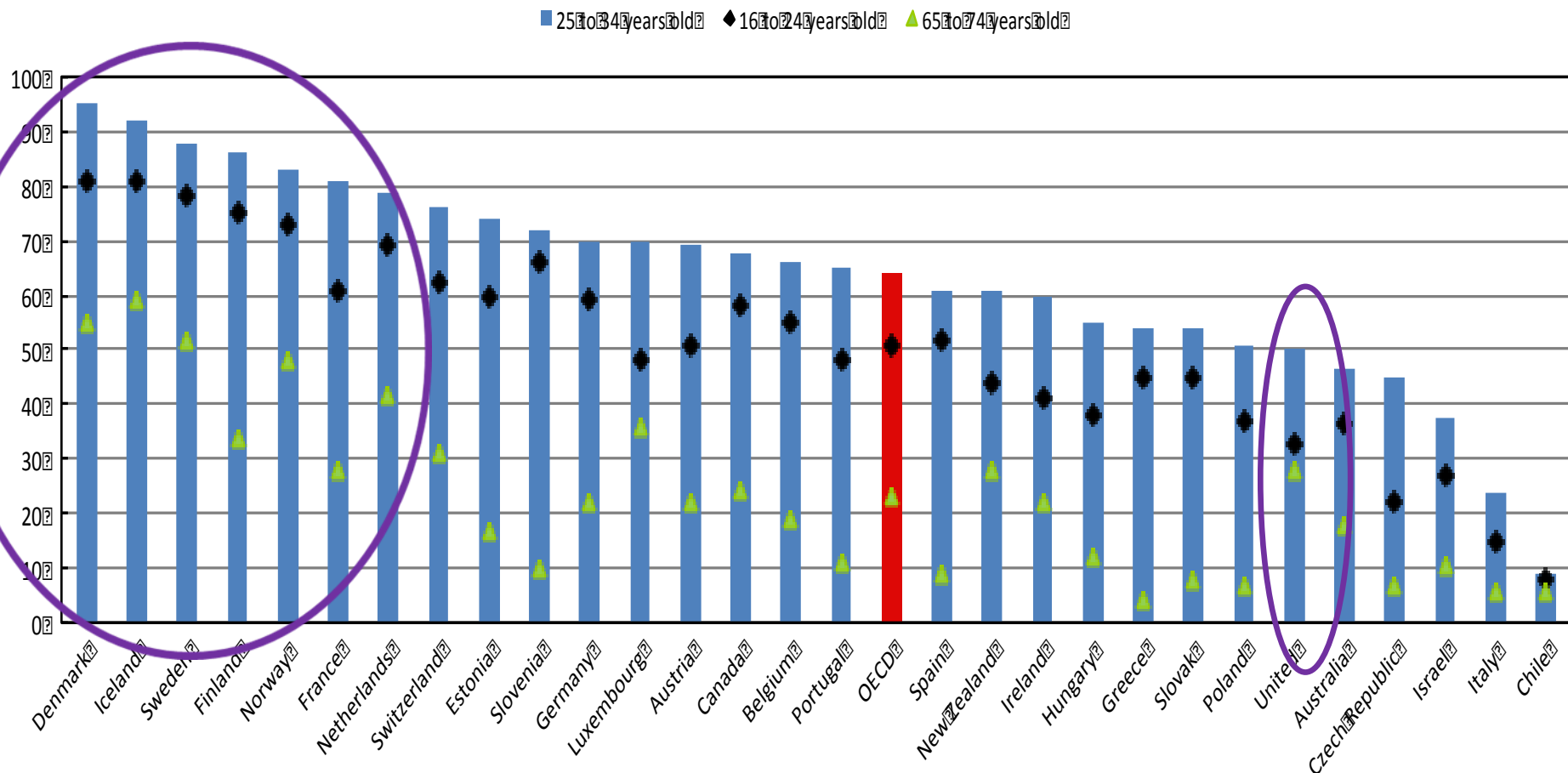
# Dynamics of decision-making

1 = not at all; 7 = to a large extent



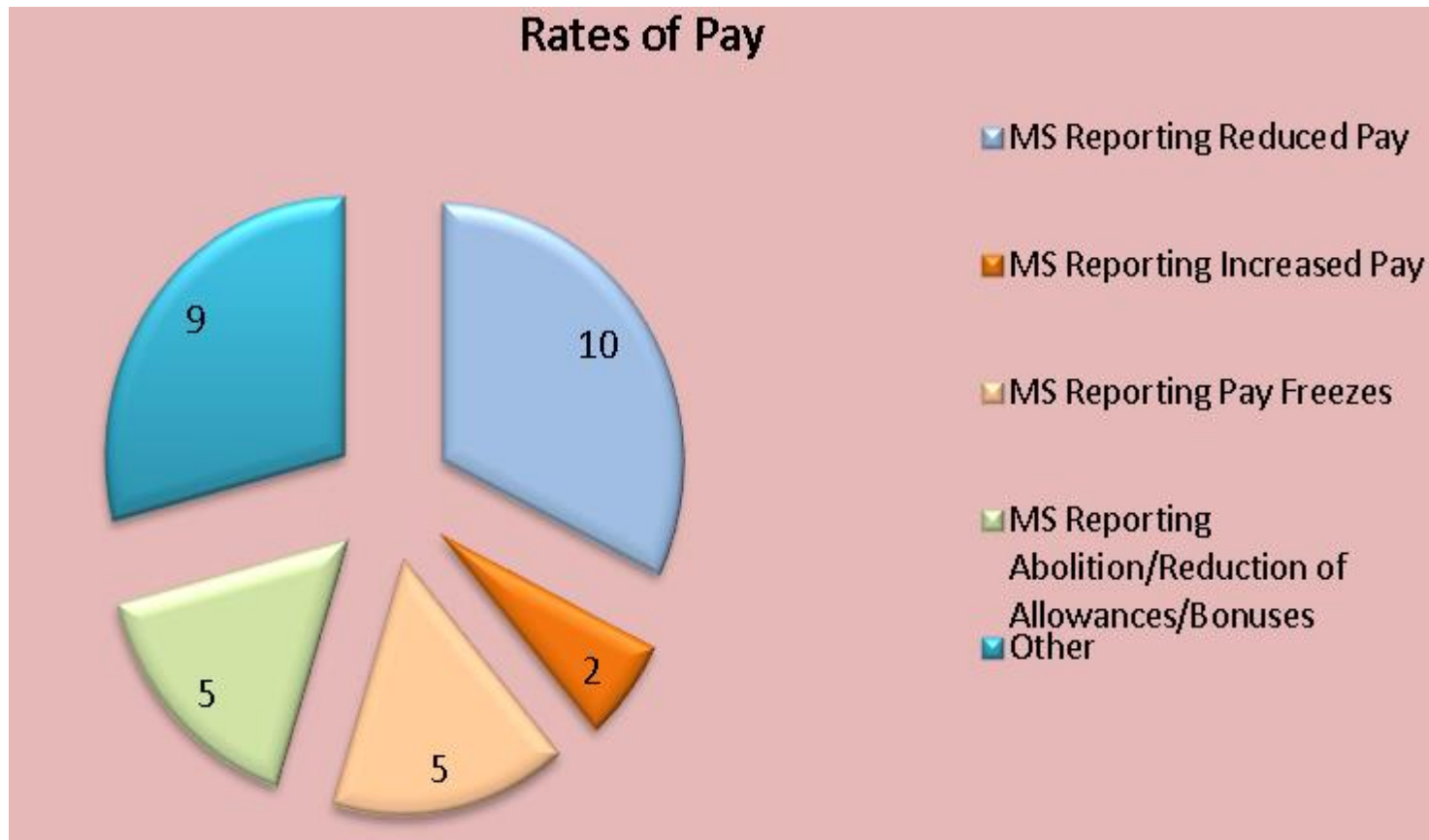
Source: COCOPS.eu

# Citizens using the Internet to interact with public authorities by age group (2012)



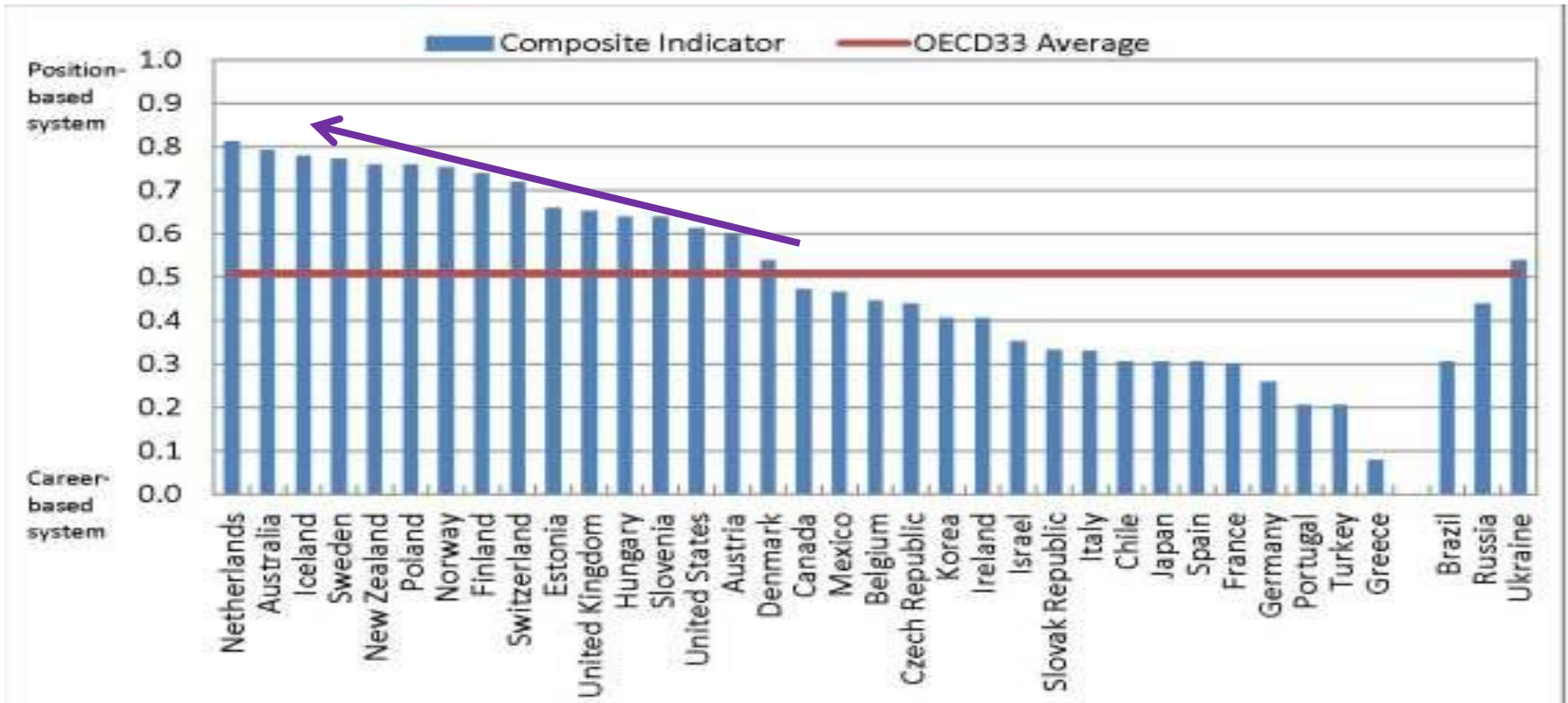
Source: OECD 2013

# Public Service Pay across EU



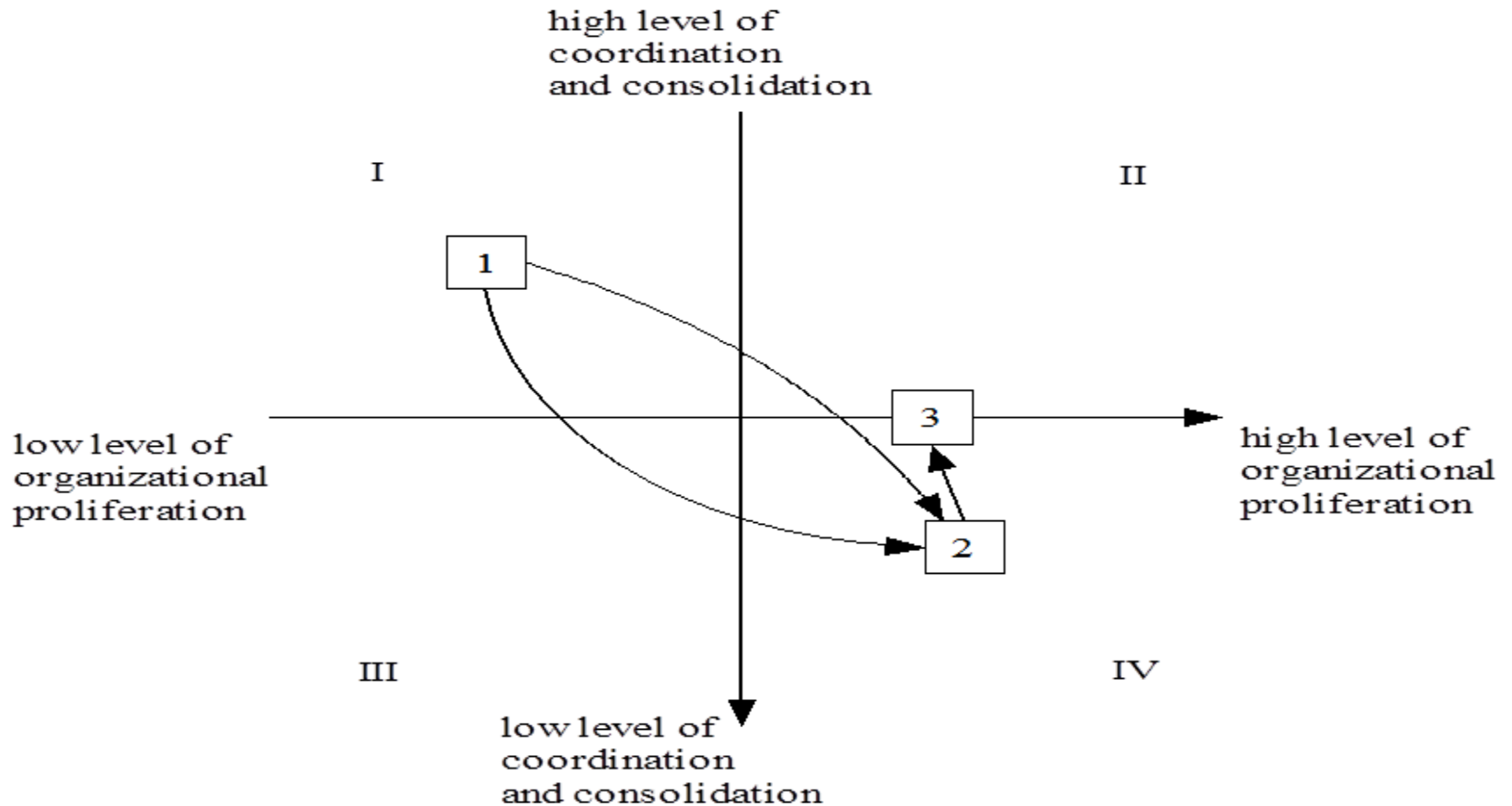
Source: EUPAN 2013

# Changing employment patterns

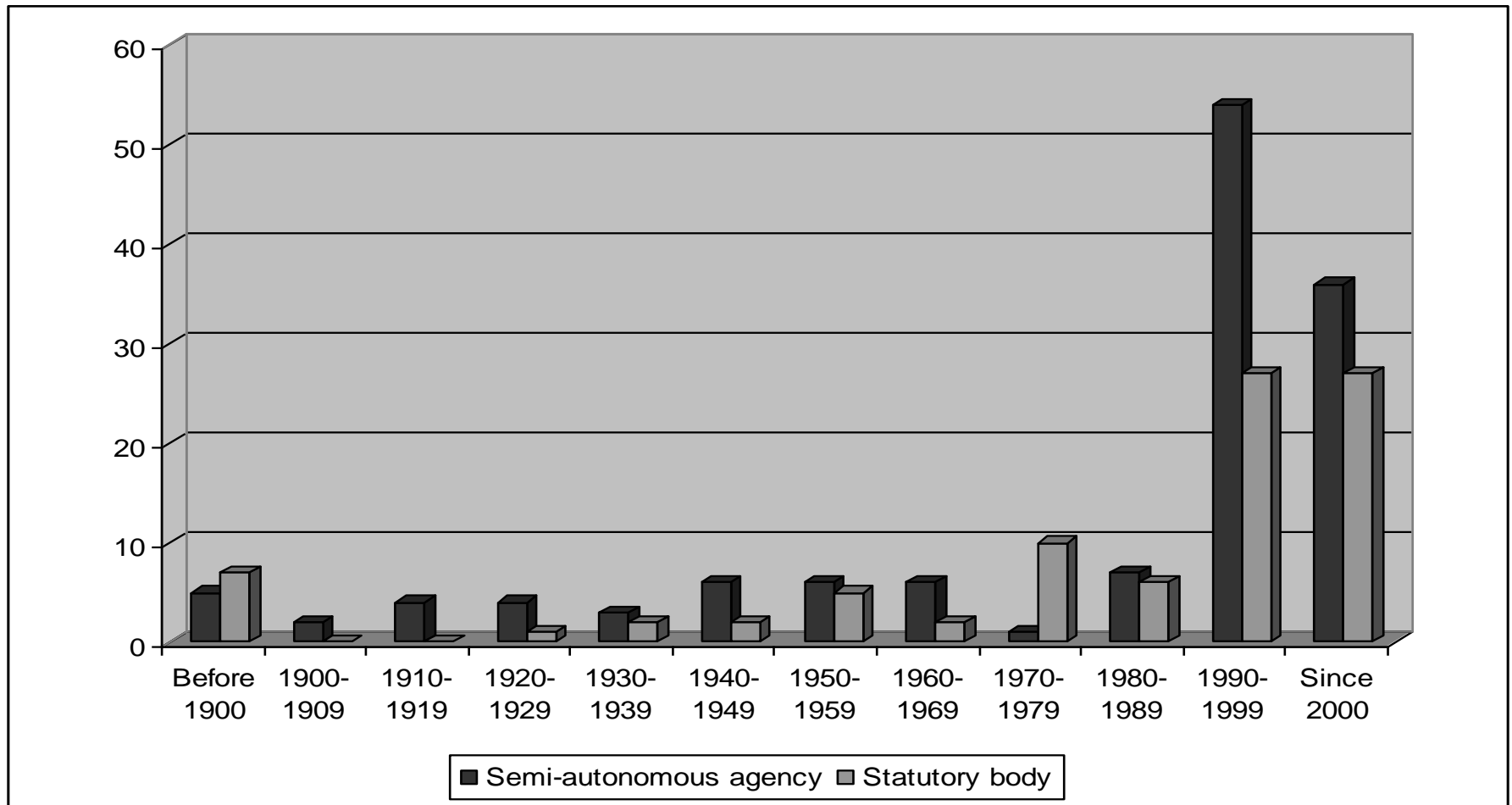




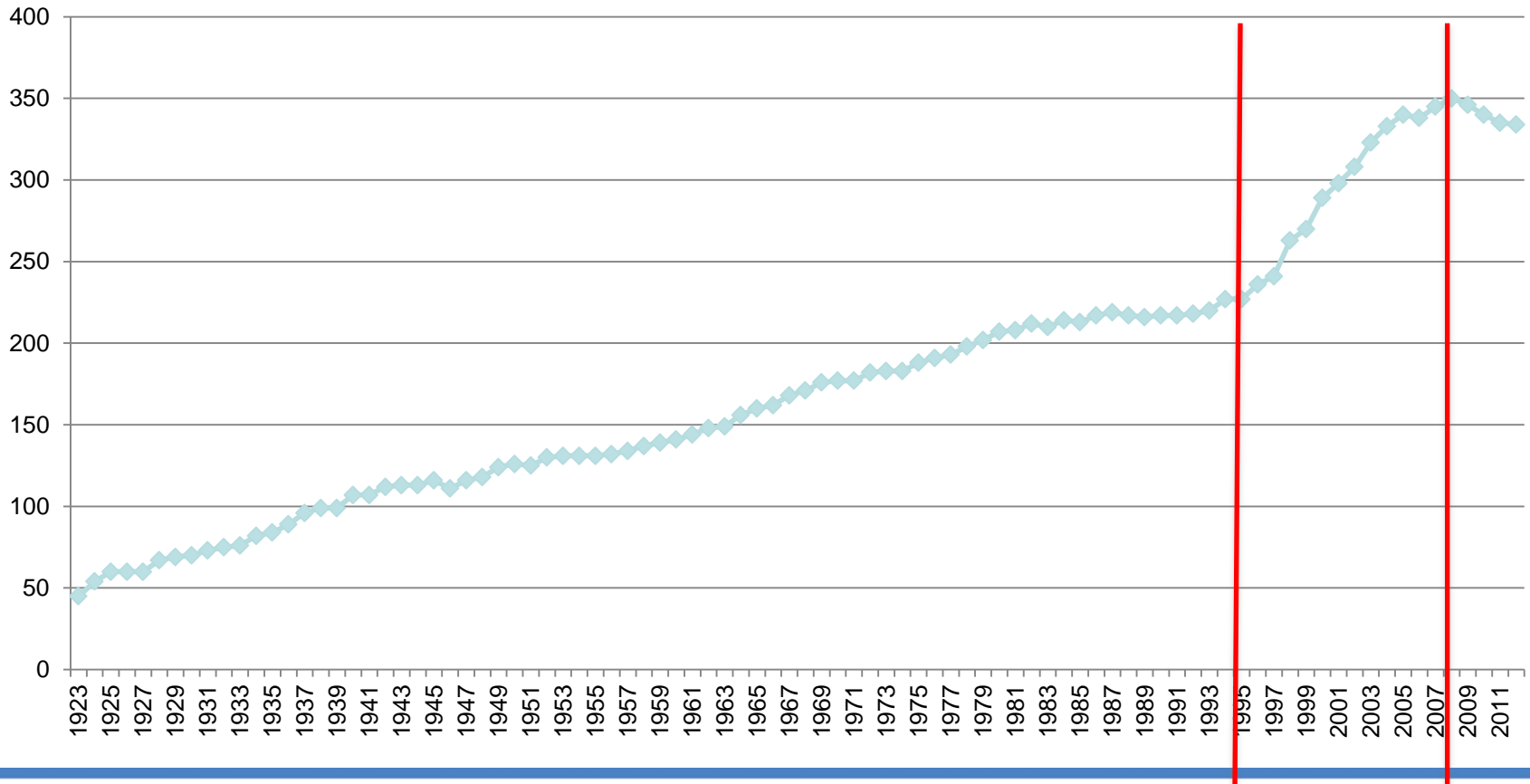
# Structural re-organisation



# Existing agencies – 21 states (mainly EU)

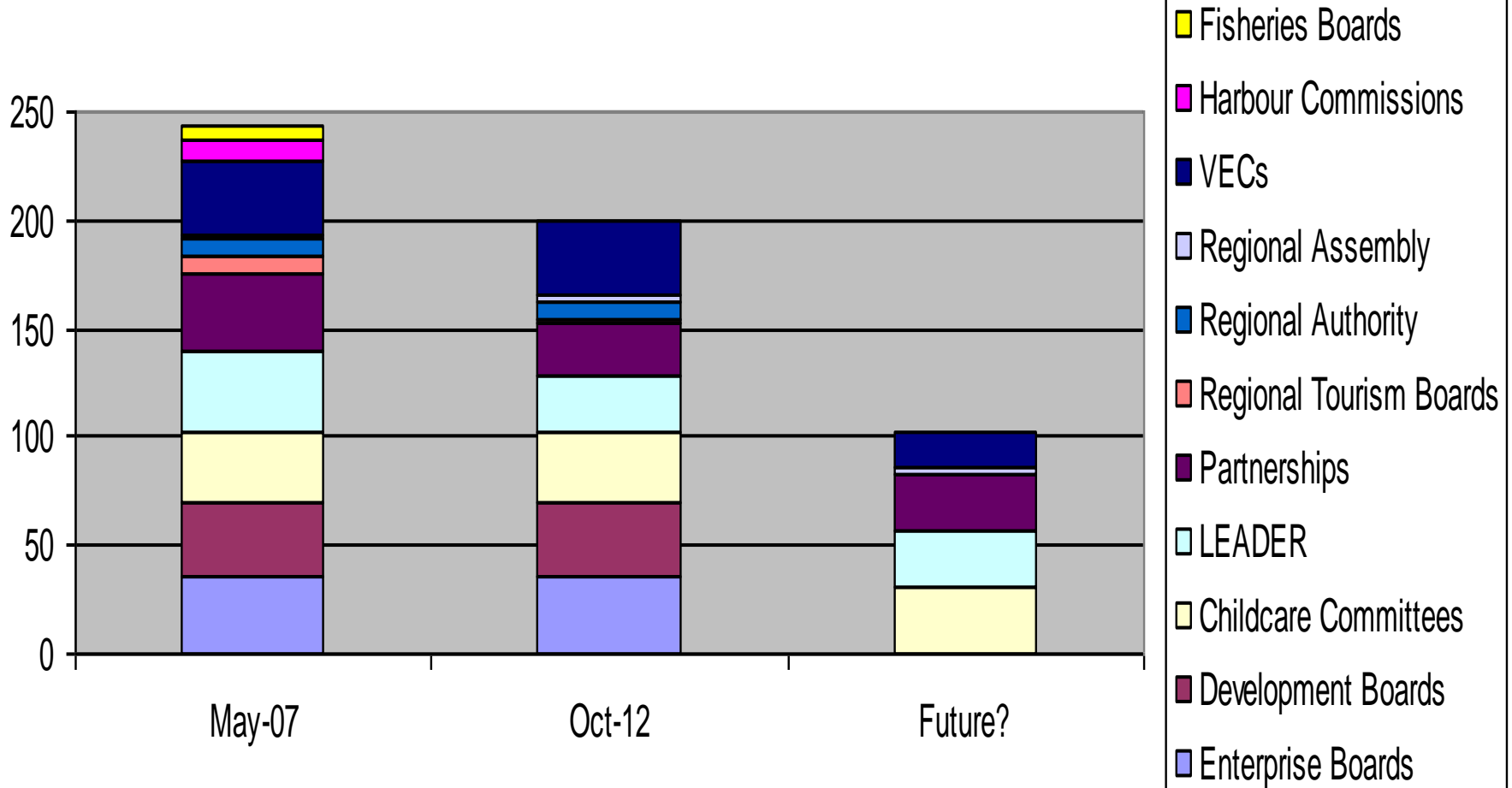


# Public organisations in RoI: 1922-2012



Source: Hardiman, MacCarthaigh & Scott 2013; [www.isad.ie](http://www.isad.ie)

# Local and Regional Bodies 2007- 2012



Source: MacCarthaigh 2012

# Next steps

- Evaluation
- Effects of reforms (internal, external, W of G)
- Generation and use of performance information
- Accountability
- Regulatory Reform
- Policy advice
- Information





Northern Ireland  
Assembly



The Open University



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