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Our ref: AQW 55529 /22-27
Date: 09 November 2026

From: The Minister

Andy Allen MLA
Northern Ireland Assembly
Parliament Buildings
Ballymiscaw
Stormont

Dear Andy,

AQW 55529/22-27 – INFORMATION TO BE PLACED IN THE ASSEMBLY LIBRARY

Due to the volume of detail required to answer AQW 55529/22-27, the information attached at Annex A has been placed in the Assembly Library.

Yours Sincerely,



Gordon Lyons MLA

Minister for Communities

AQW 55529 22-27 **ANNEX A**

This issue is an operational matter for the Housing Executive, they have advised me as follows:

"The tables below reflect the total expenditure incurred by the Northern Ireland Housing Executive on response maintenance in each of the last three financial years, broken down by (i) local office (table 1); (ii) repair category (Table 2).

Table 1 NIHE Expenditure on response maintenance broken down by local office and hostel portfolio

Local Office	***2023/24 £k's***	***2024/25 £k's***	***2025/26 £k's***
Antrim	*4,119*	*3,760*	*3,518*
Armagh	*2,022*	*1,820*	*1,680*
Ballycastle	*797*	*873*	*743*
Ballymena	*3,263*	*5,297*	*4,499*
Ballymoney	*1,857*	*1,955*	*1,782*
Banbridge	*3,517*	*5,026*	*4,749*
Bangor	*2,525*	*4,992*	*4,475*
Belfast Shankill	*1,298*	*1,607*	*2,706*
Carrickfergus	*2,554*	*3,012*	*3,254*
Coleraine	*5,267*	*6,710*	*6,760*
Collon Terrace	*1,509*	*1,695*	*1,702*
Cookstown	*550*	*475*	*709*
Dairy Farm	*787*	*1,155*	*1,688*
Downpatrick	*2,619*	*3,027*	*3,265*
Dungannon	*1,284*	*1,242*	*1,101*

East Belfast	*6,175*	*6,277*	*4,125*
Fermanagh	*1,424*	*1,549*	*1,519*
Larne	*656*	*1,246*	*1,356*
Limavady	*1,098*	*1,290*	*1,235*
Lisburn	*3,640*	*6,635*	*6,960*
Lurgan	*3,000*	*3,576*	*3,129*
Magherafelt	*913*	*1,149*	*1,257*
Newry	*5,498*	*3,887*	*3,294*
Newtownabbey 1	*2,693*	*2,798*	*2,721*
Newtownabbey 2	*4,467*	*4,760*	*5,303*
Newtownards	*3,698*	*3,837*	*3,457*
North Belfast	*7,435*	*10,129*	*10,044*
Omagh	*1,335*	*1,446*	*1,327*
Portadown	*1,284*	*1,602*	*1,746*
South Belfast	*9,041*	*5,917*	*4,545*
Strabane	*1,457*	*1,856*	*1,804*
Waterloo Place	*1,748*	*1,639*	*1,602*
Waterside	*1,568*	*2,245*	*2,072*
West Belfast	*6,718*	*7,306*	*4,470*
Total Local Office Response Maintenance	*97,814*	*111,788*	*104,596*

**Figures in the table above may be subject to rounding, The total is based on the actual figures and that has also been rounded.*

Hostel	***2023/24 £k's***	***2024/25 £k's***	***2025/26 £k's***
Ballyduff Hostel	*9*	*4*	*20*
Beaufort West Winds Hostel	*7*	*10*	*8*
Belfast North Area Dispersed Hostels	*4*	*12*	*2*
Belfast South and East Area Dispersed Hostels	*5*	*19*	*15*
Camany Asst Housing	*5*	*7*	
Bridge St Hostel	*11*	*8*	*10*
Chichester Park Hostel	*2*	*0*	*0*
Clooney Mews Hostel	*11*	*34*	*21*
Cway Coast Area Dispersed Hostels	*21*	*21*	*41*
Drumard Park Hazelbank Hostel	*6*	*7*	*8*
East Area Dispersed Hostels	*38*	*81*	*52*
Glebetown Hostel	*8*	*15*	*11*
Glenvara Drive Hostel	*4*	*12*	*40*
Grainne House Hostel	*31*	*35*	*39*
Greystone Hostel	*10*	*14*	*4*
Grosvenor House Hostel	*7*	*8*	*5*
Hillview House Hostel	*13*	*14*	*12*
Labumum Hostel	*4*	*7*	*21*
Lisbum/C'regh Area Dispersed Hostels	*0*	*0*	*5*
Mid Ulster Area Dispersed Hostels	*4*	*1*	*2*
Moyard Hostel	*4*	*5*	*5*
N' Abbeyl Nihe Hostel Flats	*41*	*49*	*79*
North Down & Ards Area Dispersed Hostels	*1*	*9*	*8*

New Haven Hostel	*13*	*40*	*18*
Rockview Park Hostel	*9*	*0*	*0*
Shantallow Village Hostel	*2*	*11*	*2*
South Antrim Area Dispersed Hostels	*2*	*17*	*18*
South Area Dispersed Hostels	*2*	*6*	*4*
South Down Area Dispersed Hostels	*5*	*19*	*4*
Templemore House Hostel	*4*	*18*	*31*
West Area Dispersed Hostels	*20*	*35*	*75*
Total Hostel Response Maintenance	***304***	***517***	***562***
Total Response Maintenance Expenditure	***98,119***	***112,305***	***105,158***

**Figures in the table above may be subject to rounding. The total is based on the actual figures and that has also been rounded.*

Notes:

- *NIHE Offices are referred to as "Local" offices rather than district offices referred to in the original question.*
- *In addition to expenditure incurred within each Local Office NIHE also incurs Response Maintenance Expenditure across its Hostel portfolio and these have been included to reflect the total expenditure.*

Table 2 NIHE Expenditure on response maintenance broken down by repair category

Repair Category	*2023/24 £k's*	*2024/25 £k's*	*2025/26 £k's*
Emergency Repairs	*5,660*	*5,002*	*5,395*
Urgent Repairs	*7,014*	*8,951*	*9,955*
Routine Repairs	*34,113*	*38,003*	*32,951*
Change of Tenancy – Relet Costs	*34,610*	*38,812*	*35,000*
Heating Response	*11,361*	*13,317*	*14,209*
Other Response	*2,375*	*4,036*	*3,704*
APD Lifts	*599*	*705*	*713*
APD Minor Repairs	*2,387*	*3,479*	*3,231*
Total Response Maintenance Expenditure	***98,119***	***112,305***	***105,158***

**Figures in the table above may be subject to rounding. The total is based on the actual figures and that has also been rounded.*

Notes:

- *Other Response - includes, but is not limited to, expenditure relating to Adverse Weather Events, Public Liability Insurance Repairs and Expenditure Recoverable from Tenants*

(iii) Repeat attendance is classed as an instruction to attend to a works order not considered to meet the required standard or specification, When an issue has been reported by a customer and subsequently repaired by the contractor and the work had not been completed properly, the issue was not resolved, or the repair failed after completion and is within the defect period, NIHE will issue recall for the contractor to attend the property to resolve the issue at no additional cost to the Housing Executive."