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Our ref: AQW 55056 22-27
Date: 4 November 2026

From: The Minister

Mark Durkan MLA
Northern Ireland Assembly
Parliament Buildings
Ballymiscaw
Stormont

Dear Mark,

AQW 55056/22-27- INFORMATION TO BE PLACED IN THE ASSEMBLY LIBRARY

As per my response to AQW 55056/22-27, due to the volume of information you requested, tables have been placed in the Assembly Library.

Yours sincerely,



Gordon Lyons MLA
Minister for Communities

INVESTORS IN PEOPLE

AQW 55056/22-27 **Annex A**

January – December 2021

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	2	2	0	0	0
Ards and North Down	1	1	0	0	0
Armagh City Banbridge and Craigavon	9	9	0	0	0
Belfast	469	469	0	4	0
Causeway Coast and Glens	2	2	0	0	0
Derry City and Strabane	1	1	0	0	0 0
Fermanagh and Omagh	3	3	0	0	0
Lisburn and Castlereagh	2	2	0	0	0
Mid and East Antrim	8	8	0	0	0
Mid Ulster	2	2	0	0	0
Newry Mourne and Down	9	9	0	0	0
Total	**508**	**508**	**0**	**4**	**0**

January – December 2022

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	2	2	0	0	0
Ards and North Down	2	2	0	0	0
Armagh City Banbridge and Craigavon	15	15	0	0	0
Belfast	403	403	0	10	2
Causeway Coast and Glens	3	3	0	0	0
Derry City and Strabane	8	8	0	0	0 0
Fermanagh and Omagh	2	2	0	0	0
Lisburn and Castlereagh	1	1	0	0	0
Mid and East Antrim	1	1	0	0	0
Mid Ulster	6	6	0	0	0
Newry Mourne and Down	1	1	0	1	0
Total	**444**	**444**	**0**	**11**	**2**

January – December 2023

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	2	2	0	0	0
Ards and North Down	1	1	0	0	0
Armagh City Banbridge and Craigavon	20	20	0	0	0
Belfast	293	293	0	5	0
Causeway Coast and Glens	2	2	0	0	0
Derry City and Strabane	11	11	0	0	0 0
Fermanagh and Omagh	1	1	0	0	0
Lisburn and Castlereagh	2	2	0	0	0
Mid and East Antrim	3	3	0	0	0
Mid Ulster	8	8	0	0	0
Newry Mourne and Down	4	4	0	0	0
Total	**347**	**347**	**0**	**5**	**0**

January – December 2024

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	3	3	0	0	0
Ards and North Down	1	1	0	0	0
Armagh City Banbridge and Craigavon	5	5	0	1	0
Belfast	344	344	0	12	0
Causeway Coast and Glens	8	8	0	0	0
Derry City and Strabane	10	10	0	0	0 0
Fermanagh and Omagh	1	1	0	0	0
Lisburn and Castlereagh	5	5	0	0	0
Mid and East Antrim	3	3	0	0	0
Mid Ulster	4	4	0	0	0
Newry Mourne and Down	7	7	0	0	0
Total	**391**	**391**	**0**	**13**	**0**

January – December 2025

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	19	19	0	1	0
Ards and North Down	3	3	0	0	0
Armagh City Banbridge and Craigavon	24	24	0	4	0
Belfast	354	354	0	26	0
Causeway Coast and Glens	8	8	0	0	0
Derry City and Strabane	38	38	0	5	0 0
Fermanagh and Omagh	20	20	0	1	0
Lisburn and Castlereagh	5	5	0	1	0
Mid and East Antrim	16	16	0	1	0
Mid Ulster	3	3	0	1	0
Newry Mourne and Down	22	22	0	0	0
Total	**512**	**512**	**0**	**40**	**0**

January – September 2026

Council	Complaints Received	Investigations completed	Investigations Ongoing	FPN	Prosecutions
Antrim & Newtownabbey	10	10	0	1	0
Ards and North Down	14	11	3	0	0
Armagh City Banbridge and Craigavon	14	13	1	1	0
Belfast	238	233	5	11	0
Causeway Coast and Glens	10	8	2	0	0
Derry City and Strabane	12	11	1	1	0 0
Fermanagh and Omagh	7	7	0	1	0
Lisburn and Castlereagh	5	5	0	0	0
Mid and East Antrim	14	14	0	0	1 pending
Mid Ulster	11	11	0	0	0
Newry Mourne and Down	10	10	0	3	0
Total	**345**	**333**	**12**	**18**	**0**

***** FPN included as section 64 permits the service of an FPN as an alternative method of disposal.