

# DEPARTMENT OF EDUCATION

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**Paul Givan, Minister**  
Rathgael House, Balloo Road  
Bangor, BT19 7PR

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**Andy Allen MLA**  
**Parliament Buildings**  
**Ballymiscaw**  
**Stormont**

30 March 2026  
AQW 41275/22-27

Andy Allen MLA has asked:

To ask the Minister of Education to detail the number of maintenance issues reported across the school estate, broken down by (i) category of issue; and (ii) the length of time taken to complete repairs against the target repair time, in each of the last five financial years.

ANSWER

(i) Following the holding response that issued to you on 20 March 2026, the Education Authority (EA) has now collated the information you requested and the response is set out in a table which I have deposited in the Assembly Library.

(ii) The information you have requested in relation to the length of time taken to complete repairs against the target repair time is not available. The delivery of Maintenance is one of the Education Authority's (EA) key front-line services for schools and it has been clear in the last five years that the service did not properly meet schools' needs for target response and completion times and for performance management generally.

The EA is implementing new Term Service Contracts, which will offer significant changes, including specified Managed Performance Measures (Key Performance Indicators) to include but not limited to:

- a) Quality of workmanship and responsiveness.
- b) Adherence to health and safety requirements.
- c) Live reporting/tracking of maintenance works
- d) Adherence to task order response and completion times

In the current financial year 2025/26, 10 of the 18 lots have been successfully implemented across the schools' estate, with the remaining contractual lots scheduled to commence from the 1 April 2026.

A handwritten signature in black ink, appearing to read 'Paul Givan', with a stylized flourish at the end.

**Paul Givan MLA**  
**Minister of Education**

**AQW 41275/22-27 part (i) – Maintenance by category**

**Number of maintenance issues reported across the school estate, broken down by category of issue**

<b>Charge Code Description</b>	<b>2021/22 Orders</b>	<b>2022/23 Orders</b>	<b>2023/24 Orders</b>	<b>2024/25 Orders</b>	<b>2025/26 Orders</b>	<b>Totals</b>
Building Delegated - Vandalism	10	9	9	5	-	<b>33</b>
Building Doors Response Maintenance	573	418	222	217	227	<b>1,657</b>
Building Drainage Response Maintenance	741	718	326	306	487	<b>2,578</b>
Building Electrical Repairs - Planned Maintenance	279	149	158	137	1,731	<b>2,454</b>
Building Electrical Response Maintenance	10,478	11,112	8,593	11,309	11,653	<b>53,145</b>
Building Fire Alarms – Response Maintenance	92	60	62	56	77	<b>347</b>
Building Hazards, Asbestos - Planned Maintenance	12	7	42	45	25	<b>131</b>
Building Heating - Response Maintenance	2,448	2,800	2,311	2,342	2,384	<b>12,285</b>
Building Intruder Alarms - Response Maintenance	20	8	11	15	9	<b>63</b>
Building Mech Repairs - Response Maintenance	-	2,948	2,944	4,040	4,980	<b>14,912</b>
Building Internal Windows & Doors – Planned Maintenance	1	-	-	-	-	<b>1</b>
Building Mech. Services, General - Planned Maintenance	264	245	166	159	345	<b>1,179</b>

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Building Plumbing - Response Maintenance	6,850	6,536	4,241	4,476	4,920	<b>27,023</b>
Building Mechanical Response Maintenance	2,488	-	-	-	-	<b>2,488</b>
Building Redecoration Response Maintenance	7	9	5	3	15	<b>39</b>
Building Reglazing Response Maintenance	102	95	16	18	40	<b>271</b>
Building Repairs - Response Maintenance	8,652	9,393	8,538	11,236	12,150	<b>49,969</b>
Building Repairs Planned - Prof Fees	2	-	-	-	-	<b>2</b>
Building Repairs/Fixed Plant Gen - Planned Maintenance	43	54	203	262	772	<b>1,334</b>
Building Response - Vandalism	9	11	10	2	5	<b>37</b>
Building Roof Flat Response Maintenance	1,075	799	439	377	587	<b>3,277</b>
Building Security Response Maintenance	111	163	90	35	61	<b>460</b>
Building Structures - Response Maintenance	20	35	26	34	45	<b>160</b>
CO2 Monitor Remedials	10	-	-	1	1	<b>12</b>
CO2 Monitor Requests	45	1	-	1	1	<b>48</b>
DE NC Emergency Works; FM	539	813	1,032	838	723	<b>3,945</b>
DE NC Works - Construction Costs	95	106	62	35	34	<b>332</b>

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DE NC Works - External Fees	-	2	-	-	-	<b>2</b>
DE NC Works - Statutory and Other Fees	4	1	-	-	1	<b>6</b>
Direct Labour Time and Materials		1	1	3	1	<b>6</b>
Delegated Response Maintenance	10,826	11,320	11,645	10,596	9,881	<b>54,268</b>
Grounds Maintenance - Planned	-	-	1	-	-	<b>1</b>
Grounds Maintenance - Response	445	153	27	35	48	<b>708</b>
Grounds Maintenance - Delegated	2	2	20	-	2	<b>26</b>
Grounds Response - Delegated	238	26	-	-	-	<b>264</b>
Libraries - Building	507	483	500	601	597	<b>2,688</b>
Libraries - Electrical	750	767	675	689	832	<b>3,713</b>
Libraries - Mechanical	387	384	327	365	398	<b>1,861</b>
Libraries - Redecoration	1	2	2	3	2	<b>10</b>
Libraries - Reglazing	9	7	4	5	4	<b>29</b>
Libraries - Grounds	-	7	-	-	1	<b>8</b>
Response Maintenance - SMK - Data Cabling	11	-	-	-	-	<b>11</b>

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Minor - Capitalised Salaries	-	-	-	1	-	<b>1</b>
Minor - Construction Costs and Asbestos	-	5	2	-	-	<b>7</b>
Minor Works - Building	311	293	340	266	224	<b>1,434</b>
Minor Works - Civil Eng (GROUNDS)	126	93	50	57	65	<b>391</b>
Minor Works - Electrical	260	689	609	674	744	<b>2,976</b>
Minor Works - Mech Servs	323	493	556	389	363	<b>2,124</b>
Minor - Consultants Fees	3	-	-	-	1	<b>4</b>
Minor - Furniture & Equip SMK	5	-	-	-	71	<b>76</b>
Planned Maintenance - Delegated	-	220	109	49	363	<b>741</b>
Planned Maintenance - Libraries	-	1	5	2	12	<b>20</b>
Minor - Playing Fields	1	-	-	-	-	<b>1</b>
Planned Maintenance - Special Units	-	-	201	64	1	<b>266</b>
Planned Maintenance - Youth	-	134	142	136	190	<b>602</b>
Purchase of Furniture & Equipment	-	2	3	-	-	<b>5</b>
QSHE - Asbestos	-	-	31	36	10	<b>77</b>

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QSHE - Energy	-	-	-	40	27	<b>67</b>
QSHE - Fire	-	-	32	36	7	<b>75</b>
QSHE - Legionella	-	-	19	21	34	<b>74</b>
Planned Maintenance - Delegated	100	-	-	-	-	<b>100</b>
Planned Maintenance - Libraries	5	-	-	-	-	<b>5</b>
Planned Maintenance - Youth	123	-	-	-	-	<b>123</b>
Repair/Maint - Furniture & Fittings	-	10	13	10	33	<b>66</b>
Repair/Maint - IT Equipment	5	1	21	51	78	<b>156</b>
Repair/Maint- Equipment (excluding office & IT equip)	1,843	1,771	1,306	1,897	1,833	<b>8,650</b>
Repair/Maint - Furniture & Fittings	6	-	-	-	-	<b>6</b>
Preparatory Site Works	1	-	-	-	-	<b>1</b>
Response Maintenance - SMK - Data Cabling	-	5	1	-	-	<b>6</b>
Special Schools - Partially Delegated	327	31	4	1	-	<b>363</b>
Statutory Remedial - Gas	-	2	-	2	-	<b>4</b>
Youth - Building	487	526	332	398	405	<b>2,148</b>

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Youth - Electrical	562	570	416	452	403	<b>2,403</b>
Youth - Grounds	9	8	1	2	2	<b>22</b>
Youth - Mechanical	341	375	258	303	260	<b>1,537</b>
Youth - Redecoration	-	2	1	1	1	<b>5</b>
Youth - Reglazing	15	7	3	5	6	<b>36</b>
<b>Grand Totals</b>	<b>52,999</b>	<b>54,882</b>	<b>47,163</b>	<b>53,139</b>	<b>58,172</b>	<b>266,355</b>