

From: The Minister

Kellie Armstrong MLA
Parliament Buildings
Ballymiscaw, Stormont
Belfast
BT4 3XX

Dear Kellie

AQW 31734/22-27

You recently submitted an Assembly Written Question AQW 31734/22-27, requesting the number of Major Adverse Incidents recorded by Supporting People providers, in each of the last five years, including 2024-25, broken down by (a) type of adverse incident; (b) Supporting People thematic group; and (c) primary client group.

As outlined in my response, due to the large volume of detail required to provide an answer, I have arranged for this to be deposited in the Assembly Library.

Yours sincerely



Gordon Lyons MLA

Minister for Communities

AQW 31734/22-27 - To ask the Minister for Communities to detail the number of Major Adverse Incidents recorded by Supporting People providers, in each of the last five years, including 2024-25, broken down by (a) type of adverse incident; (b) Supporting People thematic group; and (c) primary client group.

This is an operational matter for NIHE.

I have sought the requested information from the Chief Executive, who has advised me as follows:

‘Please see details below of Major Adverse Incidents reported to Supporting People (SP) by SP Providers in each of the last 5 years broken down by type of incident, SP Thematic Group and Primary Client Group.’

2024/25	Homelessness Thematic						Older People Thematic			Disability & Mental Health Thematic			Young People Thematic
	<i>Homeless Families with Support Needs</i>	<i>Offenders or People at risk of Offending</i>	<i>People with Alcohol Problems</i>	<i>Single Homeless Crisis Accommodation Service</i>	<i>Single Homeless with Support Needs</i>	<i>Women at Risk of Domestic Violence</i>	<i>Older people with support needs</i>	<i>Frail Elderly</i>	<i>Older People with Mental Health Problems / Dementia</i>	<i>People with a Physical or Sensory Disability</i>	<i>People with Learning Disabilities</i>	<i>People with Mental Health Problems</i>	<i>Young People</i>
<i>Assault - Physical</i>					19	1	2	1			9	6	10
<i>Assault - Serious</i>					4		1			1	4	2	
<i>Assault - Sexual</i>					9		1				2	5	2
<i>Assault - Staff</i>			1		6		1						1
<i>Attempted Suicide</i>					18		3						4
<i>Damage to Property</i>					5						1	1	4
<i>Death - Drugs</i>		1		1	2								

<i>Death - Due to illness</i>			1		1						2		
<i>Death - Suicide</i>					4							1	1
<i>Death - Unexpect ed</i>	1	3	5		6	2	1				2	5	1
<i>Drugs - Non-Fatal Overdose</i>	1				11								4
<i>Drugs Related</i>					4								3
<i>Financial Abuse</i>							2		1	1	2		
<i>Fire</i>	1				4		2	1		1		2	
<i>Ill health</i>					16		1				1	2	
<i>Injury - Damage/l oss of function</i>					3				1		2		1
<i>Internet Abuse</i>											1	1	1
<i>Medicatio n Error</i>					1		1					1	
<i>Missing Person</i>		1			5			1	1			5	5

Reputatio nal Damage	1				2						1		
Security Breach	1				1							3	1
Self Harm	1				2						4	2	
Staff	2		1		5		1	1	1				1
Total	8	5	8	1	128	3	16	4	4	3	31	36	39

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2023/24	Homelessness Thematic					Older People Thematic			Disability & Mental Health Thematic			Young People Thematic
	Homeless Families with Support Needs	Offenders or People at risk of Offending	People with Alcohol Problems	Single Homeless with Support Needs	Women at Risk of Domestic Violence	Frail Elderly	Older People with Mental Health Problems / Dementia	Older people with support needs	People with a Physical or Sensory Disability	People with Learning Disabilities	People with Mental Health Problems	Young People
Assault - Physical			1	9				3		6	8	8
Assault - Serious				2							1	
Assault - Sexual	1			4		1		1		2	4	4
Assault - Staff	2			2				1		3	1	
Attempted Suicide				4						2		4
Damage to Property	1			2		1			1		2	2
Data Breach		1										
Death - Drugs				2								1

<i>Death - Due to illness</i>		1					1			3	1	
<i>Death - Suicide</i>	1							1		1	2	
<i>Death - Unexpected</i>		3	4	6	2			3	2	6	10	
<i>Drugs - Non-Fatal Overdose</i>		1	1	2				1				3
<i>Drugs Related</i>				4						2	2	1
<i>Financial Abuse</i>							1	3		4	4	2
<i>Fire</i>	2			2						2	3	
<i>Ill health</i>				3						3	2	1
<i>Injury - Damage/loss of function</i>				2		1				1		
<i>Internet Abuse</i>										1		
<i>Missing Person</i>				3							5	2
<i>Reputational Damage</i>		1		1						2		
<i>Security Breach</i>				1			1			1	4	
<i>Self Harm</i>				2						6		1
<i>Staff</i>	1			6				1		4		2
<i>Total</i>	8	7	6	57	2	3	3	14	3	49	49	31

2022/23	Homelessness Thematic Group							Older People Thematic Group			Disability & Mental Health Thematic Group			Young People Thematic Group
	Homeless Families with Support Needs	Offenders or People at risk of Offending	People with Alcohol Problems	Single Homeless Crisis Accommodation Service	Single Homeless with Support Needs	Traveler	Women at Risk of Domestic Violence	Frail Elderly	Older People with Mental Health Problems / Dementia	Older people with support needs	People with a Physical or Sensory Disability	People with Learning Disabilities	People with Mental Health Problems	Young People
Assault - Physical	1				1					1		7	8	4
Assault - Serious					1							3	1	
Assault - Sexual					5					2			6	11
Assault - Staff					4					2	1	1	2	3
Attempted Suicide			1		2		1					7		7

<i>Damage to Property</i>												1	1	
<i>Death - Drugs</i>		1			4									3
<i>Death - Due to illness</i>		1			1	1								
<i>Death - Murder</i>													1	
<i>Death - Suicide</i>				1	2									
<i>Death - Unexpected</i>		1	1		9		1	1	1	8		7	8	
<i>Drugs - Non-Fatal Overdose</i>	1				4		1							3
<i>Drugs Related</i>					1							1	3	4
<i>Financial Abuse</i>		1			1				1	2		1	3	
<i>Fire</i>													1	
<i>Ill health</i>					4			2		1		2	2	
<i>Injury - Damage/</i>									1			1		1

<i>loss of function</i>														
<i>Injury - Permanent</i>			1		1									
<i>Internet Abuse</i>												2		
<i>Missing Person</i>					1								4	1
<i>Reputational Damage</i>					1							1		
<i>Security Breach</i>								1	1				3	
<i>Self Harm</i>					3							8	1	3
<i>Staff</i>					3					2		3		1
<i>Grand Total</i>	2	4	3	1	48	1	3	4	4	18	1	45	44	41

2021/22	Homelessness Thematic Group						Older People Thematic Group				Disability & Mental Health Thematic Group		Young People Thematic Group
	<i>Single Homeless Crisis Accommodation Service</i>	<i>Single Homeless with Support Needs</i>	<i>Women at Risk of Domestic Violence</i>	<i>People with Alcohol Problems</i>	<i>Homeless Families with Support Needs</i>	<i>Offenders or People at risk of Offending</i>	<i>Older People with Mental Health Problems / Dementia</i>	<i>Older people with support needs</i>	<i>People with a Physical or Sensory Disability</i>	<i>Frail Elderly</i>	<i>People with Learning Disabilities</i>	<i>People with Mental Health Problems</i>	<i>Young People</i>
<i>Assault - Physical</i>		2							1		5	4	3
<i>Assault - Serious</i>		1	1					1			3		
<i>Assault - Sexual</i>		6		2				2			2	1	7
<i>Assault - Staff</i>		2									1		
<i>Attempted Suicide</i>	2	1						2	1				6
<i>Damage to Property</i>								1			1		1
<i>Death - Drugs</i>		4				1							1

<i>Death - Due to illness</i>	2	3		1		1					2	3	
<i>Death - Murder</i>					1								2
<i>Death - Suicide</i>		2						1					
<i>Death - Unexpect ed</i>	1	3		5			1	8	1			4	
<i>Drugs - Non-Fatal Overdose</i>		7				1							2
<i>Drugs Related</i>		5											3
<i>Financial Abuse</i>							4			1	6	2	
<i>Fire</i>								1	1			3	1
<i>Ill health</i>		3			1			3					
<i>Injury - Damage/l oss of function</i>					1		1				1	2	1
<i>Internet Abuse</i>											1	1	
<i>Medicatio n Error</i>												1	
<i>Missing Person</i>		2								1			

Reputatio nal Damage									1		1		1
Security Breach		2									1	1	2
Self Harm		1									10	1	
Staff		1			2					2	4	1	
Grand Total	5	45	1	8	5	3	6	19	5	4	38	24	30

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2020/21	Homelessness Thematic Group						Older People Thematic Group			Disability & Mental Health Thematic Group			Young People Thematic Group
	<i>Homeless Families with Support Needs</i>	<i>Offenders or People at risk of Offending</i>	<i>Single Homeless with Support Needs</i>	<i>Women at Risk of Domestic Violence</i>	<i>People with Alcohol Problems</i>	<i>People with Drug Problems</i>	<i>Frail Elderly</i>	<i>Older people with support needs</i>	<i>Older People with Mental Health Problems / Dementia</i>	<i>People with a Physical or Sensory Disability</i>	<i>People with Learning Disabilities</i>	<i>People with Mental Health Problems</i>	<i>Young People</i>
<i>Aggressive Behaviour</i>			2		1		1	2			1		
<i>Allegation of Abuse</i>								1			1	1	1
<i>Assault - Physical</i>			1		1		1		2		1	3	3
<i>Assault - Serious</i>			7					1			5	1	4
<i>Assault - Sexual</i>	1		5		1			1			1	4	
<i>Assault - Staff</i>			2								1	1	0
<i>Attempted suicide</i>	2		4	1	1							1	1
<i>Damage to property</i>			1					1			1	2	1

[illegible]

<i>Missing Person</i>	<i>1</i>												<i>1</i>
<i>Other</i>			<i>1</i>					<i>1</i>	<i>2</i>				<i>1</i>
<i>Reputational damage</i>	<i>1</i>	<i>2</i>	<i>1</i>						<i>1</i>				<i>2</i>
<i>Security Breach</i>		<i>1</i>	<i>2</i>										
<i>Self Harm</i>			<i>1</i>										
<i>Staff</i>			<i>1</i>								<i>1</i>		
<i>Threat Issued to Service User</i>			<i>1</i>										
<i>Grand Total</i>	<i>7</i>	<i>7</i>	<i>59</i>	<i>4</i>	<i>10</i>	<i>1</i>	<i>3</i>	<i>15</i>	<i>10</i>	<i>1</i>	<i>23</i>	<i>33</i>	<i>26</i>

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