

#### Knowledge Exchange Seminar Series (KESS)

...is a forum that encourages debate on a wide range of research findings, with the overall aim of promoting evidence-based policy and law-making within Northern Ireland



### Government Policy & the *Business of Sport* in Northern Ireland



'Social Media is where sport consumers live, it is where future consumers will be'

Dr Damian Gallagher (UU)

Dr Ann Pegoraro (Laurentian University, Canada) Prof Audrey Gilmore (UU)

Mr. Ryan Bell (UU)





# **The Power of Sport**

- Sport is divisive by its nature!

- Sport touches every human emotion, memories, feelings, frustrations.....

- It is expected to bring about more 'good' than 'bad' (Ziegler, 2015)

 Needs strategic development to realise its <u>FULL socio-</u> <u>economic benefits</u>

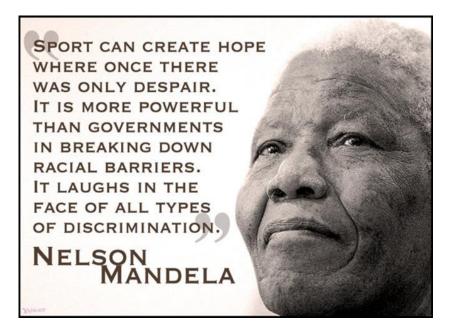
Ulster

Universitv

Northern Ireland

Assembly

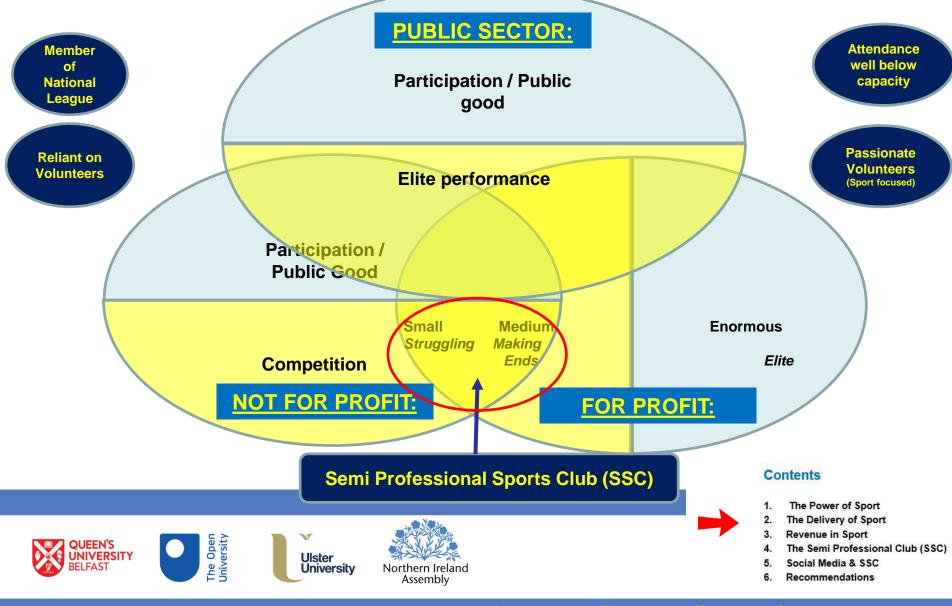
The Open University



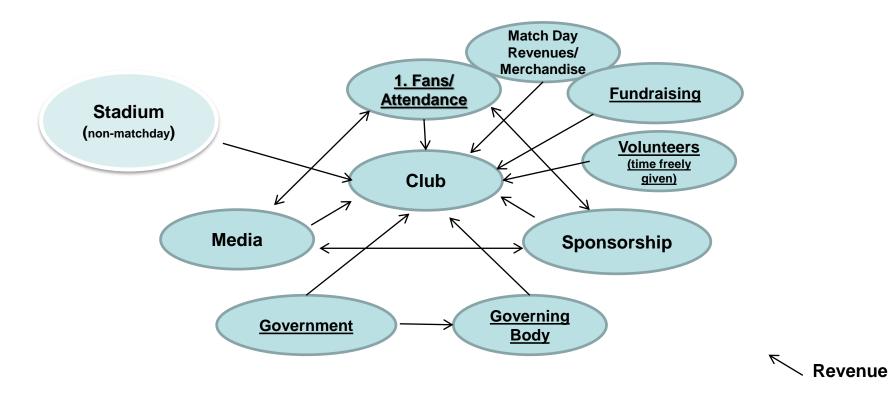
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### **The Delivery of Sport**



# SSC Revenue Streams.....in theory



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## **Context:** 'Semi Professional' Sport Clubs

### CHALLENGED:

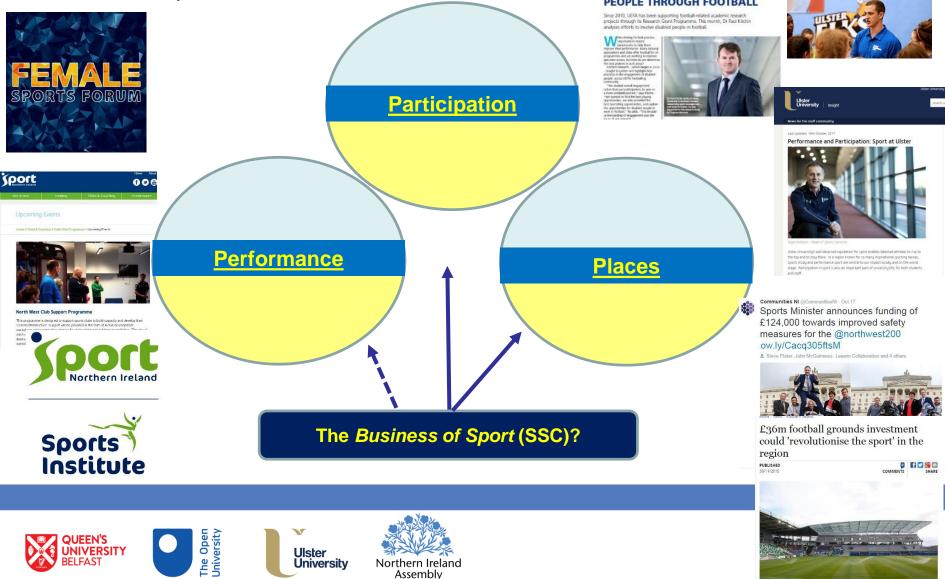
# 'Myopic'

#### **Resources:**

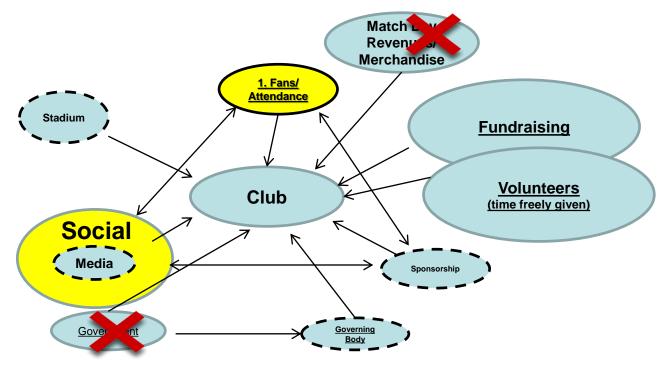
# **Scarcity of Resources**



#### Sport Matters: The Northern Ireland Strategy for Sport and Physical Recreation, 2009 to 2019



# SSC Revenue Streams...in reality



Revenue



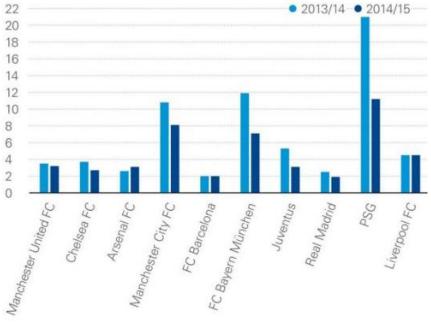
# Can Football Clubs Monetise Their Social Media Following?

#### Commercial revenue vs social media following (2014/15)



Source: KPMG Football Benchmark, KPMG Research, Facebook, Instagram, Twitter Notes: Social media following includes followers on Facebook, Instagram and Twitter.

#### Commercial revenue per social media follower (EUR)



Source: KPMG Football Benchmark, KPMG Research, Facebook, Twitter, Instagram

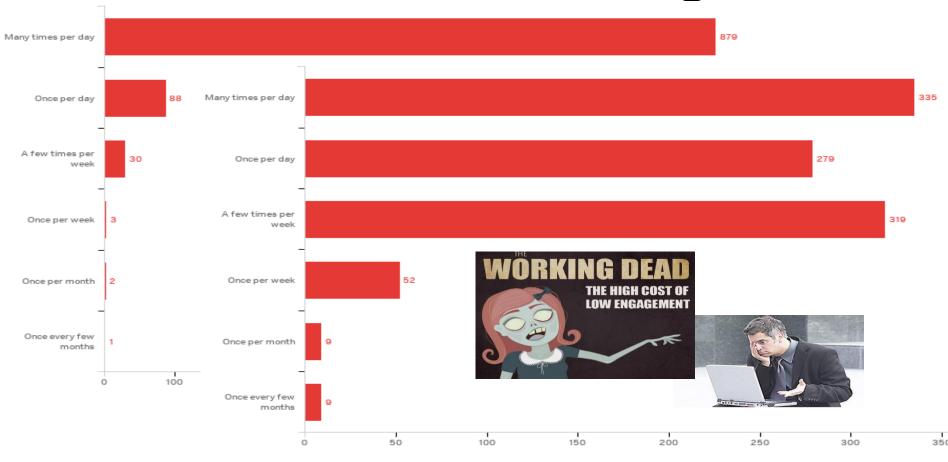


## Respondents (n=1049)





# **Social Media Usage**





### **Access Fav Team vs Fan Commitment:**

	How would you rate your commitment to being a fan of \${q://QID2/ChoiceGroup/SelectedChoices}?							
	Strongly Uncomitted	Uncommitted	Somewhat uncommitted	Neither	Somewhat committed	Committed	Strongly committed	Total
Many times per day	1	4	1	4	33	73	219	335
Once per day	1	2	3	7	41	86	139	279
A few times per week	2	11	5	26	66	103	106	319
Once per week	1	6	11	2	11	9	12	52
Once per month	1	1	2	1	3	0	1	9
Once every few months	1	4	0	2	1	0	1	9
Total	7	28	22	42	155	271	478	1003

#### ...likelihood of greater their levels of commitment to the team!



### **Access Fav Team vs Attendance:**

	How many \${q://QID2/ChoiceGroup/SelectedChoices} NIFL HOME games (19) did you attend last season?					
	1-5 Home games	6-10 Home games	11-15 Home games	16-18 Home games	All 19 Home games	Total
Many times per day	14	29	56	109	121	329
Once per day	35	32	52	96	61	276
A few times per week	58	62	65	69	52	306
Once per week	14	12	9	5	5	45
Once per month	5	0	1	1	0	7
Once every few months	2	1	2	0	o	5
Total	128	136	185	280	239	968

#### ...likelihood of greater their levels of attendance at games!



### Access Fav Team vs Season Ticket Holder:



#### ...higher likelihood they'll purchase season ticket!



### Access Fav Team vs Merchandise:

	I wear clothing / merchandise related to \${q://QID2/ChoiceGroup/SelectedChoices} on non-match day			
	Yes	No	Total	
Many times per day	587	281	868	
Once per day	45	40	85	
A few times per week	16	14	30	
Once per week	2	1	3	
Once per month	0	2	2	
Once every few months	0	1	1	
Total	650	339	989	

#### ...high likelihood they'll purchase team merchandise!



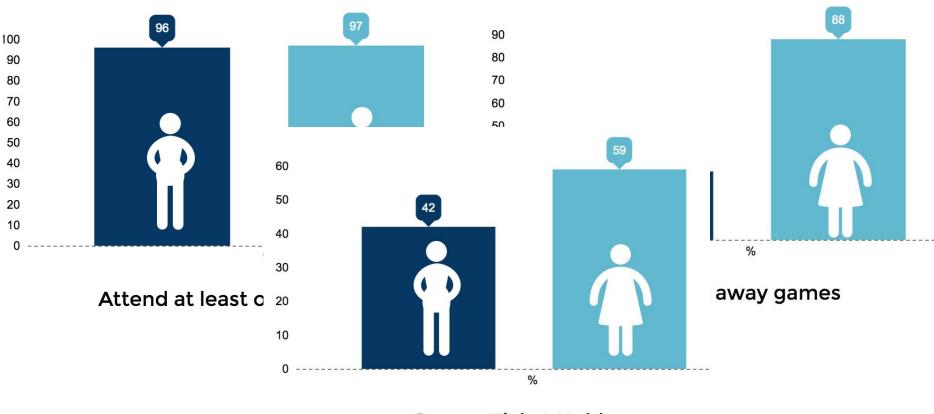
### Access Fav Team vs Saying Positive Things About Attending:

	I say positive things about attending NIFL games to other people							
	Strongly disagree	Disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Agree	Strongly agree	Total
Many times per day	1	2	1	8	25	101	197	335
Once per day	1	3	4	14	29	99	129	279
A few times per week	2	5	4	26	40	144	98	319
Once per week	1	2	0	8	16	14	11	52
Once per month	0	2	0	0	4	3	0	9
Once every few months	1	0	0	0	2	3	3	9
Total	6	14	9	56	116	364	438	1003

...high likelihood they'll say positive things about attending!



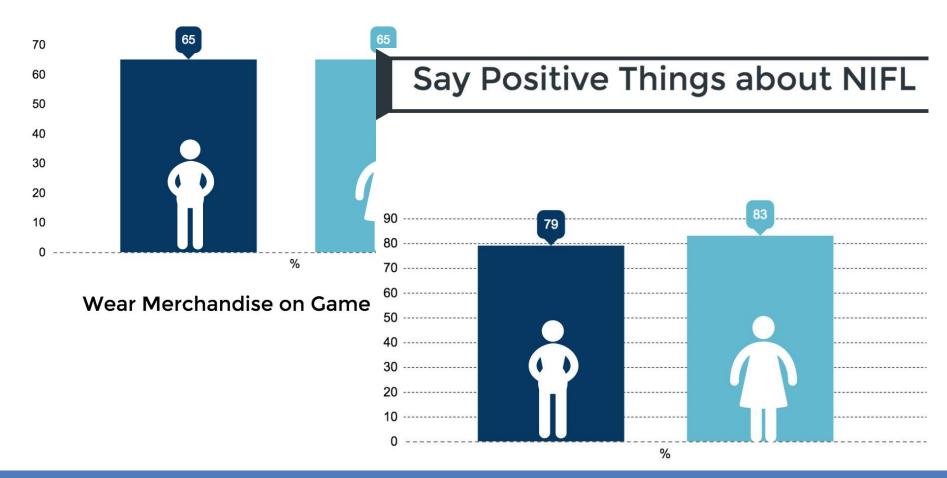
## **Female Consumption**



**Season Ticket Holders** 



# Female Consumption (2)





# Recommendations



'The will must be stronger than the skill'

– Muhammad Ali #TheGreatest

The Open University

Ulster Universitv

Northern Ireland

Assembly

- Greater Consideration for the *business* of sport in government policy
- Facilitate the development of a *business of sport* <u>education program</u> within SSCs
- •Pilot programme of intervention
- Facilitate the development of <u>FEMALE SPECTATORSHIP</u>!
- <u>Commissioner</u> for Sport

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# **Thank You!**

### Questions, Suggestions & Discussion

The most dangerous phrase in the language is, "We've always done it this way."

- Admiral Grace Hopper

QUEEN'S UNIVERSITY BELFAST









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