Where to next with the RPA? Lessons from international developments in public service reform

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Q: How important are the following in your policy area?
1=Not at all, 7=To a large extent

Source: COCOPS.eu
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Dimensions of performance

- Cost and efficiency
- Service quality
- External transparency and openness
- Innovation
- Fair treatment of citizens
- Ethical behaviour among public officials
- Equal access to services
- Policy effectiveness
- Policy coherence and coordination
- Internal bureaucracy reduction / cutting red tape
- Citizen participation and involvement
- Staff motivation and attitudes towards work
- Attractiveness of the public sector as an employer
- Social cohesion
- Citizen trust in government

Source: COCOPS.eu
Dynamics of decision-making
1 = not at all; 7 = to a large extent

- Hiring freeze
- Cancelling or postponing new programmes
- Cuts in existing programmes
- Downsizing back-office functions
- Pay freeze
- Downsizing frontline presence
- Increase in fees and charges
- Pay cuts
- Staff layoffs

Source: COCOPS.eu
Citizens using the Internet to interact with public authorities by age group (2012)

Source: OECD 2013
Public Service Pay across EU

Source: EUPAN 2013
Changing employment patterns

Source: OECD
Structural re-organisation
Existing agencies – 21 states (mainly EU)

Source: van Thiel et al. (2009)
Public organisations in RoI: 1922-2012

Source: Hardiman, MacCarthaigh & Scott 2013; www.isad.ie
Local and Regional Bodies 2007-2012

- Fisheries Boards
- Harbour Commissions
- VECs
- Regional Assembly
- Regional Authority
- Regional Tourism Boards
- Partnerships
- LEADER
- Childcare Committees
- Development Boards
- Enterprise Boards

Source: MacCarthaigh 2012
Next steps

- Evaluation
- Effects of reforms (internal, external, W of G)
- Generation and use of performance information
- Accountability
- Regulatory Reform
- Policy advice
- Information
Knowledge Exchange Seminar Series (KESS)

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