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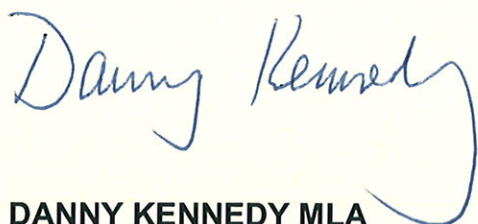
Your Ref:
Our Ref: DRD/SUB/342/2013
Date: 01 MAY 2013

Gregory,
On 31 January 2013, I responded to your Assembly Question 18493/11 about the number of water bills issued by Northern Ireland Water (NIW) in 2012 that were queried and resulted in a reduced bill.

NIW has now advised me that the information it provided for my response to you requires amendment in relation to the percentage of customers receiving a reduced bill.

It has found that the figure used in the percentage calculation of the total number of customers receiving a reduction was incorrect. The correct figure has now been validated and the number of customers receiving a reduction now corresponds to 3% of non-domestic customers. I apologise for any confusion this may have caused.

This letter will also be copied to the Speaker, other members, the Assembly Library and the Office of the Official Report (Hansard).



DANNY KENNEDY MLA
Minister for Regional Development

AQW 18493/11-15

Mr G Campbell (Londonderry East) To ask the Minister for Regional Development, to detail the number of water bills issued in 2012 that were subject to an appeal, and how many resulted in a reduced bill.

DANNY KENNEDY

The information below replaces my previous answer on 31 January 2013, to amend the percentage of NIW customers who received a reduction in their water bill.

I have been advised by Northern Ireland Water that 166,000 bills were issued to around 80,000 non-domestic customers during 2012. Of these customers, 14% queried their bills and as a consequence 3% of customers received a reduction.

Signed:

Danny Kennedy

Date:

01 MAY 2013