

**BUILDING A BETTER FUTURE**

**THE NORTHERN IRELAND EXECUTIVE'S  
PROGRAMME FOR GOVERNMENT 2008-2011**

**DELIVERY REPORT  
PROGRESS UP TO 31 MARCH 2011**

**Report by  
Economic Policy Unit OFMDFM  
Performance Efficiency Delivery Unit DFP  
December 2011**

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## **SECTION ONE: EXECUTIVE SUMMARY**

- 1.1 Building a Better Future - The Programme for Government (PfG) 2008-2011 document sets out the previous Executive's strategic priorities, key plans and targets for the three years from 1 April 2008 to 31 March 2011. In total, (excluding the Department of Justice) there are 66 Key Goals and Commitments (KG&Cs) as well as 334 Public Service Agreement (PSA) targets i.e. 400 targets in total. In order to ensure a focus on delivery, the PfG document highlighted the Executive's commitment to establish a robust delivery and reporting framework. In line with that pledge, this paper provides an update on the level of progress by NI departments up to 31 March 2011.
- 1.2 In particular the latest assessment is presented of the actual level of and prospects for delivery in respect of the following:
- the Executive's KG&Cs set out under the five Priority areas;
  - the associated targets as set out in the 23 PSAs ; and
  - the DoJ's addendum to the PfG (Priority 6 and PSA 24).
- 1.3 This will be the final Delivery Report in respect of PfG 2008-11 with the next PfG currently under development. This Delivery Report is an important milestone in measuring delivery against commitments over the past three years. However, it is also recognised that many targets have achievement dates beyond the 31 March 2011 whilst the data to assess the level of performance at the end of 2010-11 is not currently available for some indicators. Therefore, it is not possible to provide a definitive position on the overall achievement on PfG 2008-11 with a need for ongoing monitoring of the targets which have not yet been completed.

1.4 The KG&C and PSA targets are assessed on a RAG basis where:

**Green:** means that a target has been or is expected to be achieved;

**Red:** means that a target has not been or is not expected to be achieved;

**Amber:** implies that the rate of progress is less than planned, against the targeted outcome; and

**Amber / Green:** implies that progress is broadly on track and is generally meeting interim milestones, perhaps with small but redeemable deviations from plan.

1.5 As this report covers the period of the life of the PfG 2008-11, an additional three categories have been included to clarify the status of those indicators that have yet to be completed. These categories are as follows:

Post 2011 Target Date – the target completion date falls outside the time span covered by the 2008-11 PfG;

Data lag – although the target completion date falls within the time span of the PfG 2008-11, the data is not yet available to determine whether it has been completed or not (until the final position is confirmed they have been also marked as ongoing); and

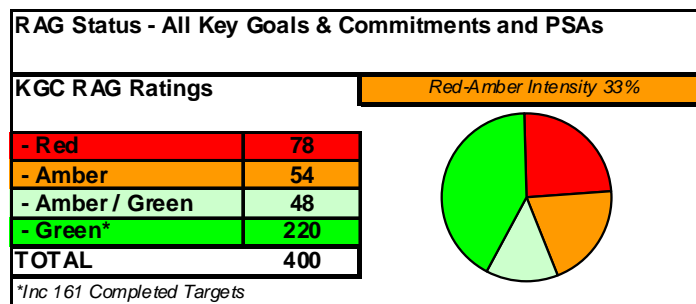
Not achieved – the target has not been achieved within the time span of the PfG 2008-11 and / or is not expected to be achieved in the future.

### **Overall Performance (400 targets)**

1.6 Overall, there has been a minor deterioration in the PfG delivery position since December 2010 with a decrease in the number of PSA targets with a status of Green (including completed) or Amber/Green outweighing a small increase in terms of the KG&C targets. **Overall, as shown in Figure (i)**

below 268 out of 400 PfG targets, which equates to 67% of the total targets, were assessed with a status of Green (including completed) or Amber/Green as of 31 March 2011 compared to 271 in December 2010. These figures exclude the Department of Justice (DoJ) in order to maintain consistency with previous Delivery Reports.

**Figure (i): All Key Goals & Commitments and PSAs 31 March 2011**



1.7 However, it is important to note that for many cases the assessment was not based on a final outcome. In particular 69 indicators in the PfG have target completion dates after 31 March 2011, whilst 66 of the indicators have data lags. Excluding these indicators leaves 265 which had the potential to be reported as complete by 31 March 2011. **There are 161 indicators assessed as completed which is 60.8% of the total number of potential indicators which could have been completed by 31 March 2011.**

#### **Key Goals and Commitments (66 targets)**

1.8 **As of 31 March 2011, some 56.1% or 37 of the KG&Cs were rated as completed, Green or Amber / Green compared to 53.0% in December 2010 and 56.1% in March 2010.** There are significant differences between priorities with almost three quarters of the KG&Cs for Priority 3 (Protect and Enhance our Environment and Natural Resources), being assessed as completed, Green or Amber / Green compared to only 20% for Priority 5

(Delivering Modern High Quality Services). Almost three quarters of the DoJ KG&Cs are assessed as completed, Green or Amber / Green.

## **Public Service Agreements (334 targets)**

**1.9 The latest assessment is that 231 out of the 334 PSA targets are rated as completed, Green or Amber / Green, as of 31 March 2011. On a comparable basis with previous reports this equates to 69.5%, against 70.7% in December 2010.** As with the KG&Cs there are significant differences between the 23 original PSAs in respect of the proportion of targets assessed as completed, Green or Amber / Green. In particular, all of the targets under PSA 14 (Promoting Safer Roads) and PSA 23 (Managing the Risk of Flooding from River and the Sea) have a Green status. In comparison, only 31.3% of targets have a completed, Green or Amber / Green Status in respect of PSA 8 (Promoting Health and Addressing Health Inequalities). In terms of DoJ 10 out of the 17 (58.8%) PSA targets are on track for delivery.

1.10 Section 2 now considers performance against the KG&Cs in greater detail whilst Section 3 assesses the level of progress in respect of the PSA targets. Section 4 sets out the details of those indicators which are not completed.

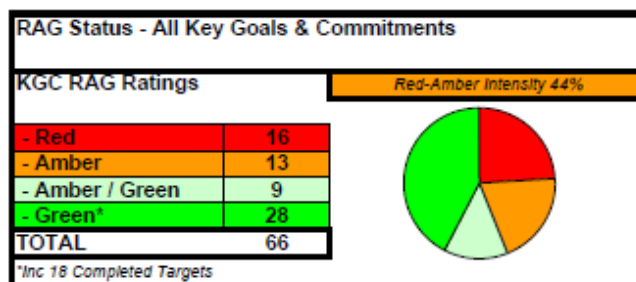
1.11 Whilst the Executive is currently developing the next PfG it is important that departments still make efforts to deliver against the targets from PfG 2008-11. In particular, although some of the targets from PfG 2008-11 may continue onto the next PfG, where this is not the case departments should still monitor the level of progress being made.

## SECTION TWO: DELIVERY POSITION: KEY GOALS & COMMITMENTS

2.1 This section summarises the level of progress made by departments as of 31 March 2011 in relation to the KG&Cs under each of the previous Executive's five priorities<sup>1</sup>. Comparisons with previous Delivery Reports are set out in Annex 1 with the assessment against the full list of KG&Cs included at Annex 2.

2.2 Overall, as shown in Figure (ii) below, some 56.1% of the 66 Key Goals & Commitments are currently rated as Green, Amber / Green, or Completed. This represents an improvement (3.1 pp) on the position at 31 December 2010 with the RAG status having been down-graded on three goals and commitments, (bowel cancer and child poverty) and improved on six.

**Figure (ii): Overview of all Key Goals & Commitments 31 March 2011**



2.3 There has been a continued upward trend in the number of KG&Cs with a Green status from 19 in June 2009 to 28 in March 2011. The number of goals and commitments with a Red status has remained static since the previous quarter at 16.

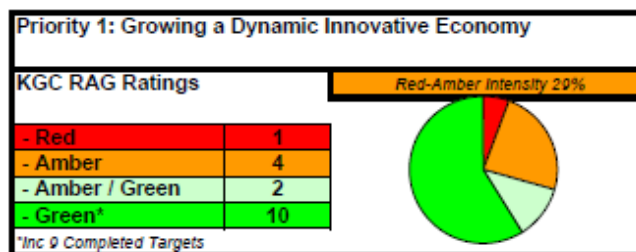
<sup>1</sup> In order to maintain consistency with previous Delivery Reports the DoJ addendum (Priority 6) has not been included in overview of all the Key Goals & Commitments, but is reported separately at paragraph 2.12.



## PRIORITY ONE: GROWING A DYNAMIC INNOVATIVE ECONOMY

- 2.4 In relation to Priority 1 (Growing a Dynamic and Innovative Economy), Figure (iii) shows that, there was a slight improvement in the overall position since December 2010, with one commitment which was previously Amber being upgraded to Amber / Green. As a result, the proportion of goals and commitments for Priority 1 rated as Red or Amber has reduced to 29.4%.
- 2.5 The commitment with the improved assessment relates to investment in the agricultural sector in order to improve the competitiveness of the sector. The one goal which was not achieved under this priority, (with a Red status), is in respect of tourism, with the lower than expected progress linked to the global economic downturn.

**Figure (iii): Priority 1 Key Goals & Commitments**



## PRIORITY TWO: PROMOTING TOLERANCE, INCLUSION AND HEALTH AND WELL BEING

- 2.7 There has been a deterioration in the number of goals and commitments being assessed as Green or Amber / Green under Priority 2 (Promoting tolerance, inclusion and health well being). Figure (iv) shows that 64.7% of the indicators are on track for delivery, a reduction of 11.8 percentage points compared to the previous quarter (76.5%). Since December 2010 three

goals have been downgraded; two of which are health related, (screening and mortality rates from bowel cancer) with the other in relation to child poverty.

**Figure (iv): Priority 2 Key Goals & Commitments**



2.8 There are three goals which have a Red status under this priority. These relate to the waiting times for hospital treatment, the rate of suicide and child poverty.

### **PRIORITY THREE: PROTECT AND ENHANCE OUR ENVIRONMENT AND NATURAL RESOURCES**

2.9 In relation to Priority 3 (Protect and Enhance our Environment and Natural Resources) Figure (v) shows that the majority (72.7%) of Key Goals & Commitments continue to remain rated as either Green (including completed) or Amber / Green. Since December 2010, two targets have been upgraded; the delivery of a fundamental overhaul of the planning system as well as the commitment, to strengthen the protection of key habitats and species. The two goals and commitments recorded with a Red status under this priority are in respect of increasing the proportion of agricultural land covered by Environmental Enhancement Agreements as well as the area of forest and woodland in NI.

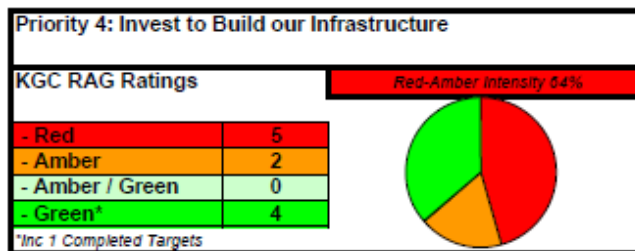
**Figure (v): Priority 3 Key Goals & Commitments**



**PRIORITY FOUR: INVEST TO BUILD OUR INFRASTRUCTURE**

2.10 Figure (vi) shows that the majority (63.6%) of the KG&Cs within Priority 4 (Invest to Build our Infrastructure) continue to be rated as either Red or Amber. This has remained unchanged since the previous two quarters, even though two targets have been upgraded in this quarters assessment. The two targets upgraded (one from Red to Amber and the other from Amber / Green to Green) are both in relation to longer term infrastructure investment targets.

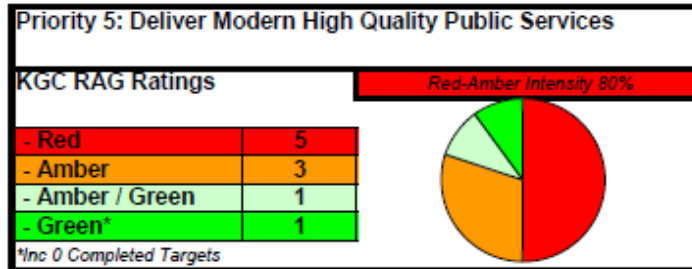
**Figure (vi): Priority 4 Key Goals & Commitments**



**PRIORITY 5: DELIVER MODERN HIGH QUALITY PUBLIC SERVICES**

2.11 Priority 5 (Delivering Modern High Quality Public Services) continues to have the highest proportion of goals and commitments rated as either Red or Amber (with 5 of the 10 assessed as Red and 3 assessed as Amber). Since the December 2010 assessment, the overall position has improved slightly, with one goal being upgraded from Amber to Green / Amber.

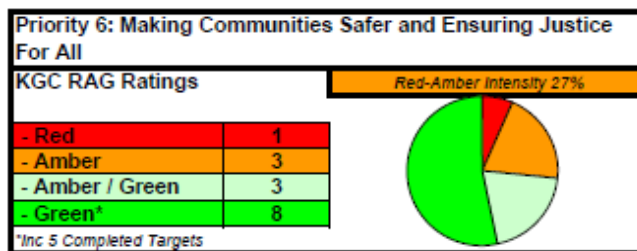
**Figure (vii): Priority 5 Key Goals & Commitments**



**PRIORITY 6: MAKING COMMUNITIES SAFER AND ENSURING JUSTICE FOR ALL**

2.12 In order to maintain consistency with the previous Delivery Reports, the Department of Justice (DoJ) addendum to the PfG is being reported on separately. This second assessment in respect of Priority 6 (Making Communities Safer and Ensuring Justice for All) is that 11 out of the 15 (73.3%) KG&Cs are rated as either Green or Amber / Green. Since December 2010 two goals and commitments have been downgraded and two have been upgraded. The one target with a Red status for this priority is in relation to publishing an agreed Community Safety Strategy.

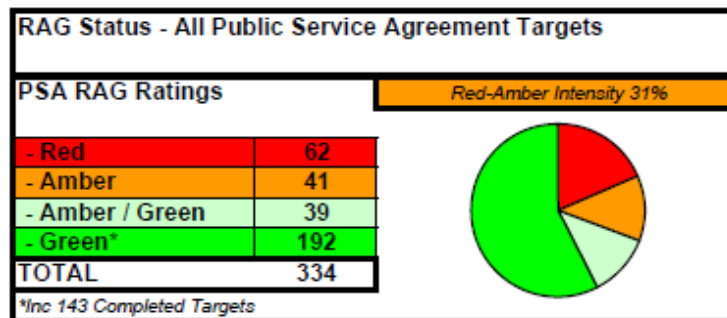
**Figure (viii): Priority 6 Key Goals & Commitments**



### SECTION THREE: DELIVERY POSITION – PUBLIC SERVICE AGREEMENTS

- 3.1 This section presents an assessment on the overall position as of 31 March 2011 in relation to the delivery of the 334 targets included within the 23 original Public Service Agreements (PSAs)<sup>2</sup>. Comparisons with previous Delivery Reports are set out in Annex 1 with the individual RAG assessment on all of the targets and indicators within each PSA included at Annex 3.
- 3.2 Overall, as shown in Figure (ix) below, some 69.5% of all the PSA targets are rated as Green, Completed or Amber / Green at 31 March 2011. This overall position has seen a deterioration since December 2010, when 70.7% of PSA targets were on track for delivery. In addition, there continues to be a movement away from Amber and Amber / Green statuses towards the extremes of Red and Green, with the number of targets assessed as Red increasing by almost a fifth over the quarter.

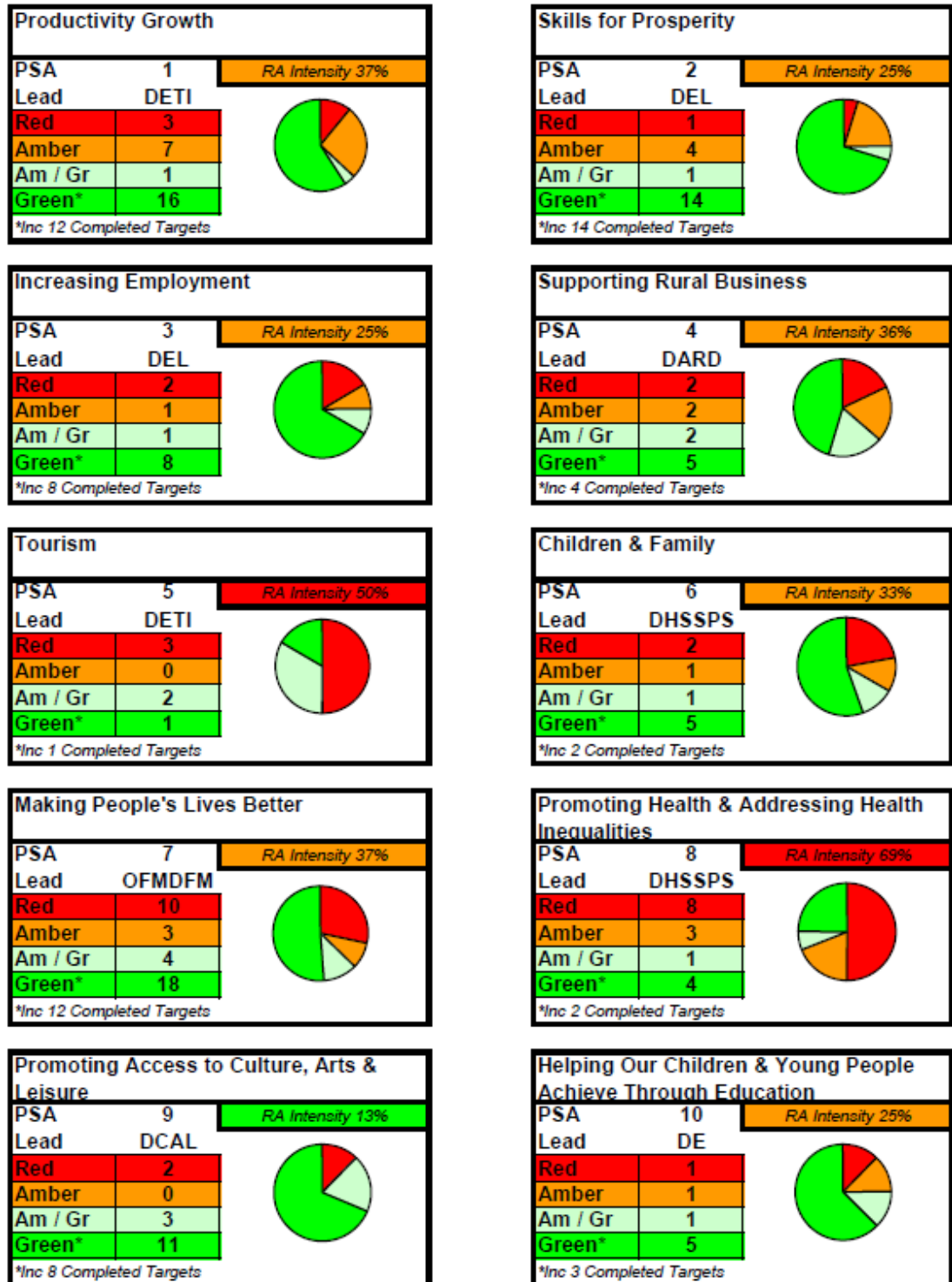
**Figure (ix): Overview of all Public Service Agreements – March 2011**

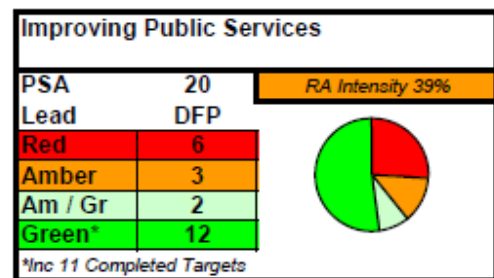
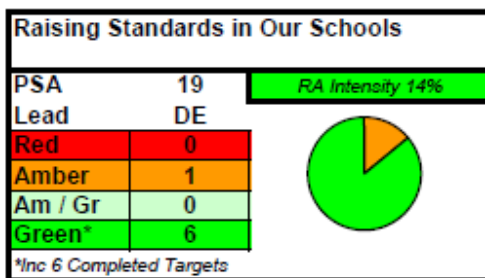
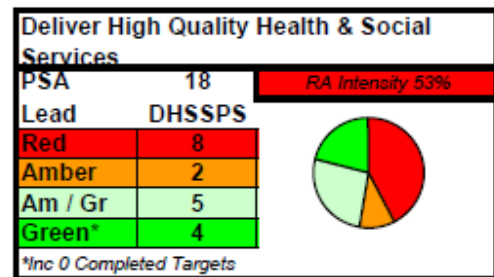
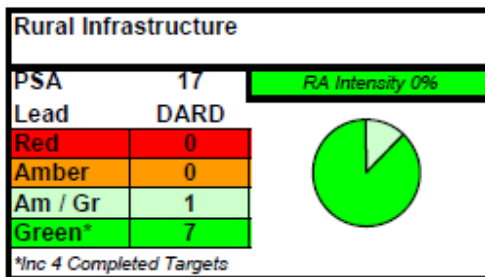
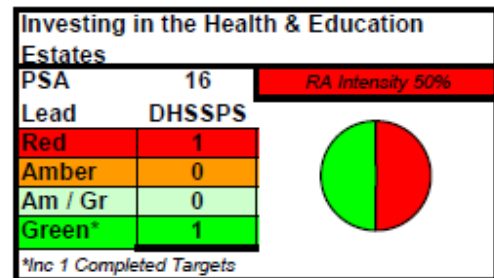
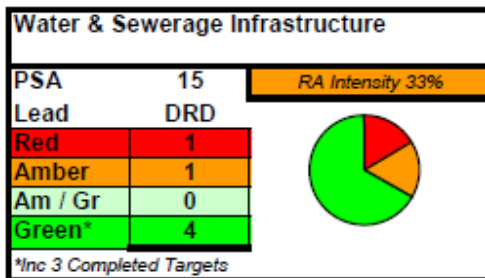
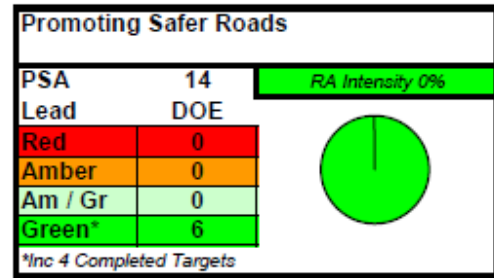
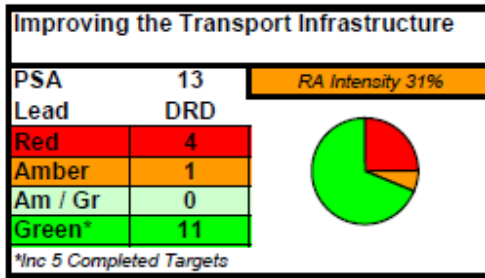
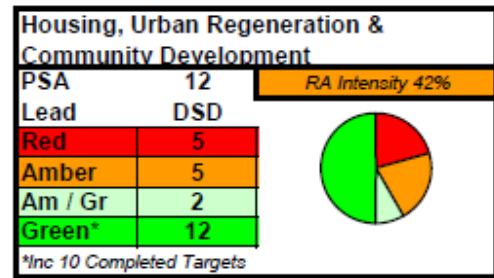
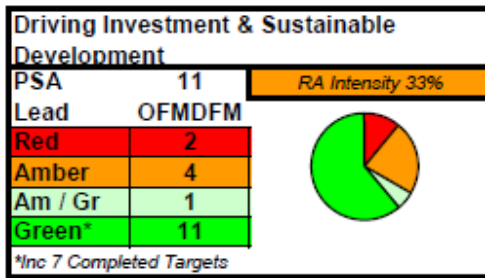


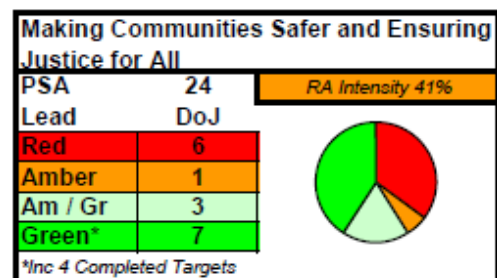
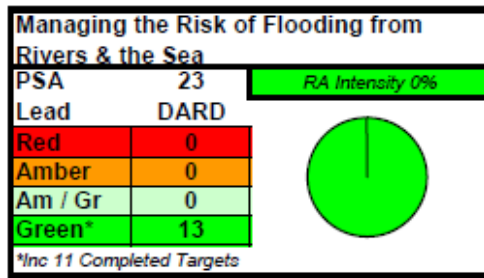
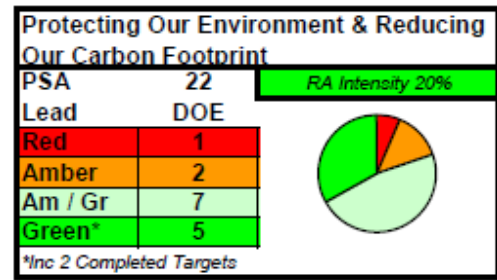
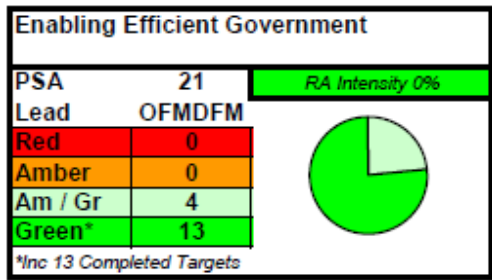
- 3.3 The summary position on each of the individual PSA Targets is set out in Figure (x) below which is then followed by a commentary on those PSAs with the greatest intensity of Red & Amber ratings and those that have seen the greatest degree of change since the December 2010 Report.

<sup>2</sup> In order to maintain consistency with the previously published Delivery Reports the DoJ addendum to the PFG, (PSA 24) is not included in the overall progress to date but is reported separately in Paragraph 3.7.

**Figure (x): Status of Individual Public Service Agreements – March 11**







3.4 Across the PSAs, compared to December 2010, assessments on 21 of the targets were upgraded while assessments were downgraded on 35 targets. While there were changes in respect of 18 of the PSAs, nearly half of these changes were concentrated in just three as follows:

- PSA 7 – *Making People’s Lives Better* – with 3 targets upgraded and 11 targets downgraded – most of which were in relation to child poverty and vulnerable people.
- PSA 12 – *Housing, Urban Regeneration & Community Development* – with 1 target upgraded, and 5 downgraded, mainly around the North East Quarter project in Belfast.
- PSA 18 – *Deliver High Quality Health & Social Services* – with 1 target upgraded, and 6 downgraded – most of which were in the area of patient waiting times.

3.5 In terms of the intensity of Red or Amber ratings, within individual PSAs, there are two where more than half of the targets are rated as either Red or Amber. These are as follows;

- PSA 8 – *Promoting Health and Addressing Health Inequalities* (68.8%);
- PSA 18 – *Delver High quality Health & Social services* (52.6%).



- 3.6 The performance against both these PSAs has deteriorated since December 2010 when 56.3% of the PSA 8 targets were rated as Red or Amber and 47.4% of the targets for PSA 18.
- 3.7 The Department of Justice's (DoJ's) addendum to the PfG, PSA 24 (Making Communities Safer and Ensuring Justice For All) contains 17 targets, with 7 (41.2%) assessed as having a Red or Amber status as of March 2011. The targets with a Red status are in relation to the proceeds of crime, public confidence in the fairness of the Criminal Justice System (CJS), local community engagement (crime and Anti-social behaviour), and the review of children and young people in the CJS.

## SECTION FOUR: DRIVING DELIVERY – ONGOING INDICATORS

- 4.1 This is the final Delivery Report in respect of the achievement of the targets from the 2008-11 PfG. However, whilst a large proportion of the targets are assessed as being on track for delivery full completion has only been confirmed on 161 out of the 400 targets. In this context it is important that the level of progress against the outstanding targets is monitored until they are complete. This can either be through their inclusion in the next PfG or through monitoring by individual departments. The final three columns in the tables in Annexes 2 and 3 indicate whether the level of achievement against each Key Goal & Commitment or PSA target has been concluded.
- 4.2 One of the weaknesses in the specification of the targets in the PfG 2008-11 was that in many cases no end date was set for the target. Therefore, in conducting this analysis it has been assumed that 31 March 2011 is the end date unless otherwise specified. In this context the targets that have not assessed achieved as completed fall into three main categories:

Post 2011 Target Date – the target completion date falls outside the time span covered by the 2008-11 PfG;

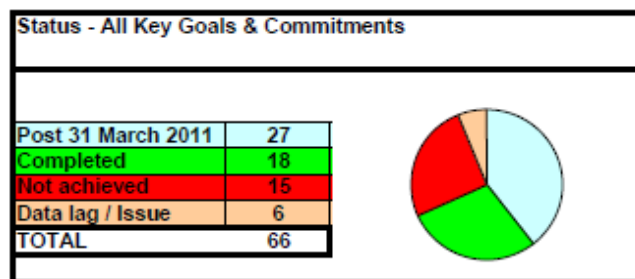
Data lag – although the target completion date falls within the time span of the PfG 2008-11, the data is not available to determine whether it has been completed or not; and

Not achieved – the target has not been achieved within the time span of the PfG 2008-11 and is not expected to be achieved in the future.

*Key Goals and commitments (66 targets)*

4.3 Overall, as shown in Figure (xi) below, 18 of the 66 KG&Cs are completed. However, 27 of the indicators have a target date post 31 March 2011 along with another 6 indicators awaiting collection / confirmation of the final results. This means that only 33 indicators had the potential to be assessed as being completed at 31 March 2011. On this basis, there has been a completion rate of 54.5%<sup>3</sup>.

**Figure (xi): Status of the Original 66 KG&C Indicators**

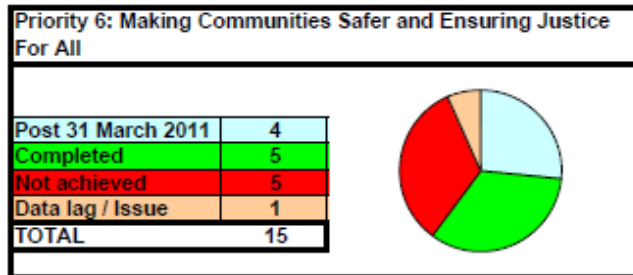


*DoJ addendum to PfG (Priority 6)*

4.4 The DoJs addendum to the PfG (Priority 6) has 5 of the 15 indicators completed. However, as can be seen in Figure (xii) below, 4 indicators have a target date post 31 March 2011 with a further indicator awaiting collection / confirmation of the final results. This equates to 10 indicators which had the potential to be completed at 31 March 2011, implying a completion rate of 50.0%.

<sup>3</sup> Completion rate equals the number of completed KG&Cs completed as a % of the total number that could potentially be assessed completed by March 2011.

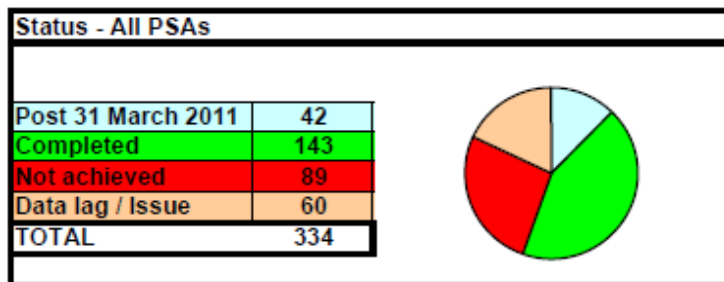
**Figure (xii): Status of the DoJ Priority 6 Indicators**



*Public Service Agreements (334 targets)*

4.5 Overall, as shown in Figure (xiii) below, 143 of the 334 PSA targets were assessed as being completed by 31 March 2011. However, 42 of the targets have a target date post 31 March 2011 along with another 60 indicators awaiting collection / confirmation of the final results. This equates to 232 indicators which had the potential to be completed at 31 March 2011, implying a completion rate is 61.6%.

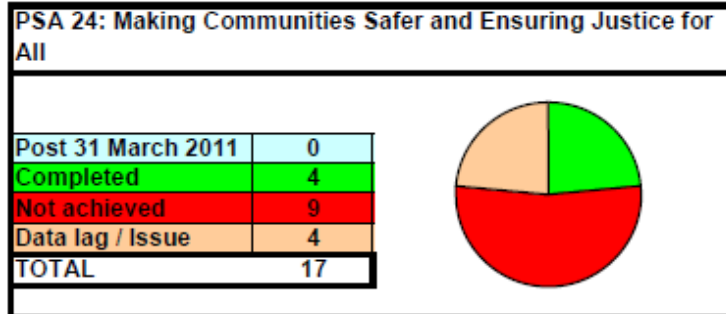
**Figure (xiii): Status of the Original 334 PSA Indicators**



*DoJ addendum to PfG (PSA 24)*

4.6 The DoJs addendum to the PfG (PSA 24) has 4 of the 17 indicators completed. However, as can be seen in Figure (xiv) below, 4 indicators are awaiting collection / confirmation of the final results. This implies that only 13 indicators had the potential to be completed at 31 March 2011 implying a completion rate of 30.8%.

**Figure (xiv): Status of the DoJ PSA 24 Indicators**



## **ANNEX 1**

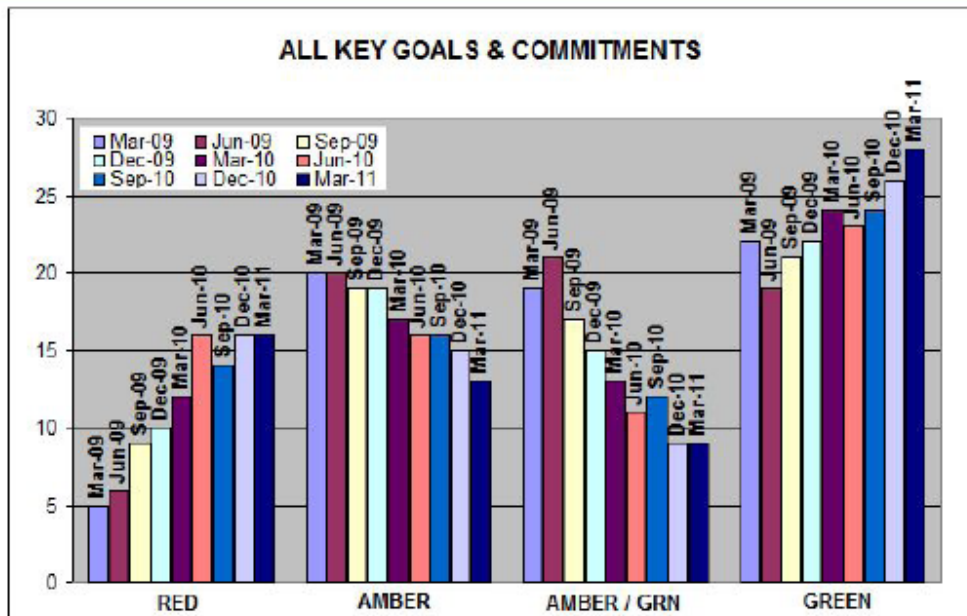
### **HEADLINE PERFORMANCE TRENDS**

**DELIVERY UPDATE  
PROGRESS UP TO 31 MARCH 2011**

# March 2011 Report

## Trend: Key Goals and Commitments

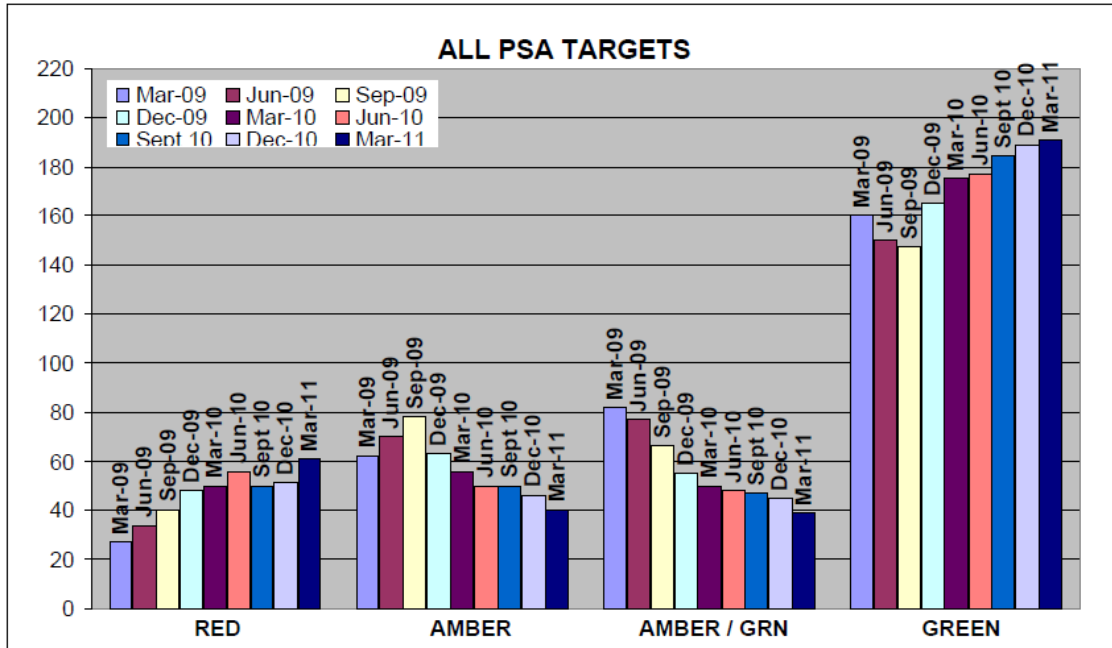
All KGCs	2009				2010				2011
	Mar	June	Sept	Dec	Mar	June	Sept	Dec	Mar
Red	5	6	9	10	12	16	14	16	16
Amber	20	20	19	19	17	16	16	15	13
Amber/Green	19	21	17	15	13	11	12	9	9
Green	22	19	21	22	24	23	24	26	28
<b>Total</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>	<b>66</b>
	62.1%	60.6%	57.6%	56.1%	56.1%	51.1%	54.5%	53.0%	56.1%



# March 2011 Report

## Trend: PSA Performance

All PSA Targets	2009				2010				2011
	Mar	June	Sept	Dec	Mar	June	Sept	Dec	Mar
Red	27	34	40	48	50	56	50	51	61
Amber	62	70	78	63	56	50	50	46	40
Amber/Green	82	77	66	55	50	48	47	45	39
Green	160	150	147	165	175	177	184	189	191
<b>Total</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>	<b>331</b>
	73.1%	68.6%	66.4%	66.4%	68.0%	68.0%	69.8%	70.7%	69.5%



\*In order to maintain consistency across the period with this trend information, the data above excludes the two additional targets (see PSA 16) that have recently been brought within the PfG Monitoring System. The trend is also adjusted, to maintain consistency, for the recent Executive agreed changes to the previous combined TB and Brucellosis target within PSA 4



## **ANNEX 2**

### **DELIVERY STATUS: KEY GOALS & COMMITMENTS**

#### **DELIVERY UPDATE PROGRESS UP TO 31 MARCH 2011**

**(Note the \* designates targets where the central team's evaluation is different from that of the lead department.  
The rating shown is that of the central team.)**

## PRIORITY 1 – Growing a Dynamic Innovative Economy

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Secure value added inward investment commitments, creating a minimum of 6,500 jobs, 85% of which will be above the NI private sector median wage.	COMPLETED							
From today, decide all large scale investment planning proposals within 6 months, provided there has been pre-application consultation.	COMPLETED							
Increase by 300 the number of PhD research students at local universities by 2010.	COMPLETED							
Introduce a new programme to increase the commercialisation of university and college research by 2010.	COMPLETED							
Work with the business sector to deliver widespread access for businesses to a next generation Broadband network by 2011.	COMPLETED							
Invest 45.0m by 2013 to improve the competitiveness of the agricultural sector.					▲	Y		
Aiming to halve the private sector productivity gap with the UK average (excluding the Greater South East) by 2015.						Y		
Increasing the employment rate from 70% to 75% by 2020.						Y		
Supporting 45 new businesses and 600 existing companies to become exporters for the first time by 2011.	COMPLETED							
Securing inward investment commitments promising over 6,500 new jobs by 2011 of which 5,500 will provide salaries above the Northern Ireland private sector median. 70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage.	COMPLETED							
Securing 120m of private sector investment commitments in innovation and 300 companies engaging in R&D / innovation for the first time by 2010/11.	COMPLETED							
Growing the creative industries sector by up to 15% by 2011.								Y
Increasing the number of tourists visiting each year from 1.98m to 2.5m by 2011 and increasing tourism revenue from 370m to 520m each year by the same date.								Y
Ensuring by 2011 that 68% of school leavers achieve 5 or more GCSE passes at A*-C (or equivalent). †	COMPLETED							
Ensuring by 2015 that 80% of the working age population is qualified to at least GCSE level or equivalent.						Y		
Increasing the number of adult learners achieving a qualification in literacy, numeracy and ICT skills by 90,000 by 2015.						Y		
Increasing by 25% the numbers of students, especially those from disadvantaged communities, at graduate and postgraduate level studying Science, Technology, Engineering and Mathematics (STEM subjects) by 2015.						Y		

† This target was not drafted as intended within the PFG. Following agreement by the Executive the corrected text for the target is now shown.

## PRIORITY 2 – Promote Tolerance, Inclusion and Health & Well-Being

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Extend the Concessionary Fares Scheme during 2008 to provide free public transport to everyone aged 60 and over.	COMPLETED							
Introduce in 2008 a new Employment and Support Allowance to enable those unemployed due to ill-health or disability to return to work.	COMPLETED							
Put in place by 2010 a careers advice service to meet the needs of people with disabilities.	COMPLETED							
Introduce a screening programme to improve survival rates from bowel cancer by 2009.		Amber			▼		Y	
Bring forward a £10.0m package to combat rural social exclusion and poverty.	COMPLETED							
Host at least 10 countries at training camps for the 2012 Olympics or Paralympics.			Amber / Green			Y		
Work towards the elimination of child poverty in Northern Ireland by 2020 and reducing child poverty by 50% by 2010.	Red				▼	Y		
Increasing to 125,000 the number of children and young people participating in sport and physical recreation by 2011; and by 2013 having at least a third of people with disabilities so participating.				Green		Y		
Ensuring that, by 2013, anyone with a mental health problem or learning disability is promptly and suitably treated in the community and no-one remains unnecessarily in hospital.			Amber / Green			Y		
By 2009, ensuring that no-one waits longer than 9 weeks for a first outpatient appointment, 9 weeks for a diagnostic test, and 17 weeks for treatment – a cumulative reduction of 12 weeks from the present standard.	Red						Y	
Reducing mortality from bowel cancer by 15% and acting to reduce cervical cancer by 70% by 2013.		Amber			▼	Y		
Ensuring that by 2013 everyone who suffers a stroke is assessed within 90 minutes for suitability for thrombolysis and that stroke mortality rates are reduced by 15%.			Amber / Green			Y		
By 2013, helping people with chronic illnesses to live more active lives and reducing unplanned hospital admissions for such patients by 50%.		Amber				Y		
Achieving a position by 2011 where 30% of school leavers entitled to free school meals obtain 5 or more GCSE passes at A* to C including English and Maths.	COMPLETED							
Reducing the number of abused or neglected children requiring to be placed on the Child Protection Register or in care by 20% by 2013.				Green		Y		
By 2011, reducing the suicide rate by 15%.	Red						Y	
Reducing by 33% the overall number of people, and by 50% the number of children, killed or seriously injured on our roads by 2012.				Green		Y		

## PRIORITY 3 – Protect and Enhance Our Environment & Natural Resources

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Deliver a fundamental overhaul of the planning system by 2011 to ensure that it supports economic and social development and environmental sustainability.					▲		Y	
Strengthen the protection of key habitats and species by declaring 200 new Areas of Special Scientific Interest by 2016.					▲	Y		
Reduce landfill significantly by creating a network of new Waste Treatment facilities at Council level by 2011.							Y	
Increase to 50% the area of agricultural land in Northern Ireland covered by environmental enhancement agreements by 2013.						Y		
Reducing greenhouse gas emissions by 25%, below 1990 levels by 2025.						Y		
Ensuring that 12% of our electricity is generated from indigenous renewable sources by 2012.						Y		
A 20% reduction in Brucellosis annual herd incidence during the period 2008-11.	COMPLETED							
Enabling up to 4700 farmers to comply with the Nitrates Directive by 2009.	COMPLETED							
Delivering a new sewer project for central Belfast by 2010.	COMPLETED							
Increasing by 1650 hectares the area of forest and woodland by 2011.							Y	
Halting the loss of indigenous species and habitats by 2016.						Y		

## PRIORITY 4 – Invest to Build Our Infrastructure

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Establish an international telecommunications link in the North West directly to North America and Europe by 2009.	COMPLETED							
Improve the quality of life in rural areas by investing £100m in local development strategies by 2013.		Amber				Y		
Invest £110m in our sports facilities by 2011, thereby ensuring a lasting legacy from the 2012 Olympic and Paralympic Games.	Red						Y	
Invest £119m in our cultural infrastructure by 2011 through a programme of capital projects.	Red						Y	
Progress plans to extend dual carriageways on the Western Corridor (A5) and Eastern Seaboard Corridor (A8); and the North West Corridor (A6).				Green		Y		
Plan, develop and start work on the first Rapid Transit line in Greater Belfast by 2011.	Red						Y	
Investing around £6bn in our infrastructure over the next 3 years and approaching £20bn over the next 10 years.		Amber			▲	Y		
Investing £612m in our roads network over the next 3 years and £3.1bn by 2018.				Green		Y		
Investing £647m in our water and waste water infrastructure by 2011 and £1.4bn by 2018.				Green	▲	Y		
Taking forward capital investment of £715m in our schools and youth services by 2011 (rising to £3.5bn by 2018) and a further £729m in health and social care by 2011 (rising to £3.5bn by 2018).	Red					Y		
Investing £925m in social and affordable housing by 2011 and at least £1.8bn by 2018.	Red					Y		

## PRIORITY 5 – Deliver High Quality Public Services

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Reduce by 25% the administrative burden on farmers and agri-food businesses by 2013.		Amber					Y	
Review the overall number of Government departments by 2011.	Red						Y	
Provide a network of one-stop shops to improve access to DARD services by 2011.	Red						Y	
Establish a Library Authority and an Education and Skills Authority by 2009.	Red						Y	
Introduce a single telephone number contact point for public services in Northern Ireland on a phased basis from December 2008 onwards.		Amber					Y	
Delivering 5% efficiency savings on administration costs each year for the next 3 years for all Government departments.				Green				Y
Delivering 3% per annum efficiency savings on departments' resource budgets and using the Performance Efficiency Delivery Unit to drive higher levels of savings.			Amber / Green		▲			Y
Generating approximately £300m of capital realisations by 2011 and approximately £1bn by 2018 to invest in our infrastructure.	Red						Y	
Modernising the structure and powers of local government by 2011.							Y	
Consolidating and streamlining 70% of Government department and agency websites by 2009.		Amber					Y	

## PRIORITY 6 – Making Communities Safer and Ensuring Justice for All

### Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Deliver a Justice (Miscellaneous Provisions) Act by the end of this Assembly term, covering community safety, victims and witnesses, and the efficiency and effectiveness of the justice system.				Green		Y		
Publish a consultation paper on sentencing guidelines mechanisms by October 2010	COMPLETED							
Reduce time taken to progress cases in accordance with published targets.		Amber				Y		
Complete a fundamental review of public legal services by Summer 2011				Green		Y		
Launch a consultation on alternatives to custody by December 2010, to ensure the right range of community sentences are available and that they are used appropriately	COMPLETED							
Publish a consultation paper on a new Victims of Crime Code of Practice by October 2010	COMPLETED							
Establish an Inter-Departmental approach to reducing offending by October 2010 and bring an Offender Management Strategic Framework for the criminal justice system to the Justice Committee by January 2011.	COMPLETED				▲			
Facilitate an independent review of the conditions of detention, management and oversight of all prisons to report by March 2011		Amber			▲	Y		*
Lead a debate on what a new Community Safety Strategy should include, with an agreed Strategy published by March 2011	Red					Y		
Integrate the work of the District Policing Partnerships and Community Safety Partnerships by March 2011 so that collectively they achieve their roles more effectively and efficiently.			Amber / Green		▼	Y		*
Reduce the number of non-domestic violence with injury crimes by 5% from a baseline of 11,432 in 2009/10 by March 2011.			Amber / Green		▼		Y	
Reduce the number of recorded anti-social behaviour incidents by 15% from a 2008 baseline of 99,186 by March 2011.	COMPLETED							
Work with PSNI, the Policing Board and the wider community to develop and shape the long-term policing objectives that the community needs by March 2011.			Amber / Green			Y		
Agree justice input to the Shared Future agenda by June 2010 and have a full implementation plan in place by March 2011.		Amber				Y		
Continue to support delivery of an effective and efficient justice system within allocated resources.				Green		Y		

## **ANNEX 3**

### **DELIVERY STATUS: PUBLIC SERVICE AGREEMENTS**

#### **DELIVERY UPDATE PROGRESS UP TO 31 MARCH 2011**

**(Note the \* designates targets where the central team's evaluation is different from that of the lead department.  
The rating shown is that of the central team.)**

## PSA 1 – Productivity Growth

Target	Red	Amber	Amber / Green	Green	Movement	A Rer 2011	Not achieved	Data lag
Maintain the CAGR in external sales per employee by Invest NI manufacturing clients at 6%	Red							Y
Increase in the CAGR in external sales per employee by Invest NI tradable services clients to 4%	Red							Y
The level of export sales as a percentage of total sales by Invest NI client companies, excluding the Top 25 exporting companies, to increase by 3 percentage points	Red							Y
Total annual wages and salaries secured of £345M, reflecting inward investment successes and growth from locally-owned clients		COMPLETED						
6,500 new jobs from inward investment		COMPLETED						
6,500 new jobs from inward investment of which 5,500 will provide salaries above the Northern Ireland Private Sector Median		COMPLETED						
6,500 new jobs from inward investment of which 2,750 will have salaries at least 25% above the Northern Ireland Private Sector Median		COMPLETED						
70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage		COMPLETED						
Extend the Northern Ireland Bureau's representation to New York and the Far East. This will include supporting Invest NI's efforts in the foreign direct investment market.		Amber			▼		Y	
Increase the number of consulate representations in Northern Ireland		COMPLETED						
Deliver 10 summer internships for students in third level education from disadvantaged backgrounds, within influential offices in Washington DC.		COMPLETED						
Reduce energy costs relative to UK/EU regions by 2011		Amber					Y	
Increase broadband take-up to 75% of businesses by 2011 from a baseline of 60% in 2006		COMPLETED						
Increase e-business activity by 10% by 2011 from its current low base		COMPLETED						
Increase the availability of next generation network broadband speeds to 85% of businesses by 2011				Green			Y	
By 2009, reduce latency on communications between the north West and North America by approximately 25% and bring international communications costs in line with those in the major UK cities (e.g. Glasgow and Manchester)		COMPLETED						
As in PSA 22, secure 12% of electricity consumption in Northern Ireland from indigenous renewable sources by 2012			Amber / Green			Y		
Increase the BERD expenditure in Invest NI client companies with less than 250 employees by a 6% CAGR		Amber						Y
Increase the BERD expenditure in Invest NI client companies with greater than 249 employees by a 5% CAGR				Green				Y
By December 2008 to have established baselines and monitoring arrangements to measure the volume of direct support that further education colleges provide to employers, and to measure the level of employer satisfaction with the support provided		COMPLETED						
Measurable improvements in research quality as measured by the Research Assessment Exercise (RAE)		COMPLETED						
Increase by 10% the key Knowledge Transfer indicators as measured by the Higher Education - Business and Community Interaction (HE-BCI) Survey for Academic Year 2010/11				Green				Y
In line with PSA 13, by 2015 reduce journey times on the Key Transport Corridors by 2.5% compared to 2003.				Green		Y		
Manufacturing GVA per workforce job		Amber					Y†	
Manufacturing GVA over workforce job (relative to the UK excluding the GSE)		Amber					Y†	
Private services GVA per workforce job		Amber					Y†	
Private services GVA per workforce job (relative to the UK excluding the GSE)		Amber					Y†	

† No specific targets were set for these 4 measures as they are used solely to inform the overall productivity goal. Data after 2008 is provided by Oxford Economics, which forecasts sectoral productivity until official data becomes



## PSA 2 – Skills for Prosperity

Target	Red	Amber	Amber/ Green	Green	Movement After 2011	Not achieved	Data lag
Publish a review of labour market information in NI	COMPLETED						
Action Plan developed by March 2009.(Skills Expert Group develop, regional Employment and Skills Action Plans)	COMPLETED						
All Agreements in place by December 2008.(Sector Skills Council develop Sector Skills Agreement)	COMPLETED						
To have all current component projects of Success through Skills launched by 2010/11.	COMPLETED						
A review of Success Through Skills will be completed during 2008 for publication in Spring 2009	COMPLETED						
By March 2011, 42,000 adult learners will have achieved a recognised qualification in Essential Skills	COMPLETED						
Increase the proportion of the working age population who are qualified at skill level 2 and above to 80% by 2015		Amber			Y		
Increase the proportion of Further Education enrolments at Level 2 from 29% in 2005/06 to 32% in 2010/11.		Amber			▼		Y
Increase the proportion of the working age population who are qualified at skill level 3 and above to 60% by 2015.		Amber			Y		
Increase the proportion of Further Education enrolments at Level 3 from 57% in 2005/06 to 60% in 2010/11.	COMPLETED						
Increase Apprenticeship training completion rates under Training for Success (and residual Jobskills) to 44% at Level 3 by 2009/10).	COMPLETED						
After consultation to launch Careers Education, Information, Advice and Guidance Strategy CEIAG and an Implementation plan by June 2008.	COMPLETED						
All children in post-primary provision in schools receive curriculum input on Learning for Life and Work by 2011.	COMPLETED						
Increase in the quality of FE and training provision as assessed by ETI	COMPLETED						
Increase the proportion of Further Education enrolments in Northern Ireland's priority skills areas from 25% in 2005/06 to 28% in 2010/11.	Red						Y
Increase the proportion of Further Education enrolments that are on NQF courses from 91% in 2005/06 to 95% in 2010/11.	COMPLETED						
Increase the proportion of Further Education enrolments that are on professional and technical courses from 82% in 2005/06 to 90% in 2010/11	COMPLETED						
Increase the quality of higher education provision as assessed by QAA	COMPLETED						
Increase by 5% the numbers studying STEM subjects in post 16 cohort by 2011.		Amber					Y
By 2011, to have implemented a joint DE/DEL strategy to address the shortage of skills in science, technology and mathematics disciplines			Green			Y	

### PSA 3 – Increasing Employment

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Increase the proportion of FE enrolments from the more deprived Northern Ireland regions, as defined by the Northern Ireland multiple deprivation measures, from 22% in 2005/06 to 24% in 2010/11								Y
By 2011, make progress, year on year, towards fair access to higher education					▼			Y
By 2015, increase the proportion of working age population in Neighbourhood Renewal areas qualified to level 2 (including qualifications on the NQF).						Y		
Assist 70,000 working age benefit clients to move into employment by March 2011, subject to economic conditions.	COMPLETED							
Increase by 25% use of e-vacancy by employers by March 2011.							Y	
Deliver a modernised employment service by March 2011	COMPLETED							
Total annual wages and salaries secured of £345M reflecting inward investment successes and growth from locally-owned clients [8% increase on the average for the three year period ended 2008/07]	COMPLETED							
6,500 new jobs from inward investment of which 5,500 will provide salaries above the Northern Ireland Private Sector Median	COMPLETED							
6,500 new jobs from inward investment of which 2,750 will have salaries at least 25% above the Northern Ireland Private Sector Median	COMPLETED							
75% of land acquisition (acres) in areas of economic disadvantage	COMPLETED							
70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage	COMPLETED							
Support 45 new start-ups exporting outside the UK and 300 exporting to GB	COMPLETED				▲			

### PSA 4 – Supporting Rural Businesses

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2013 invest £45m in improving the competitiveness of the agricultural sector, including £10m to support the modernisation of farms.					▲	Y		
Increase by 5% the performance of assisted farm businesses by 2011	COMPLETED				▲			
1600 people or more either entering employment or working in the agri-food sector with a new qualification at level 2 or above for each year between 2008 and 2011 inclusive.	COMPLETED				▲			
Cut administrative burden (red tape) in the agri-food sector by 25% by 2013 (15% by 2011)						Y		
A 27% reduction in TB annual herd incidence and a 20% reduction in Brucellosis annual herd incidence during the period 2008-11.								†
A 20% reduction in Brucellosis annual herd incidence during the period 2008-11.	COMPLETED							
To implement the NI section of the 2010 UK Bovine TB Eradication Plan and to maintain eligibility for the co-funding of the plan.						Y		
Agreement of an all-island Animal Health Strategy by 2009.	COMPLETED							
By 2013 increase to 50% the area of agricultural land in Northern Ireland covered by environmental enhancement agreements.						Y		
The conversion of an additional 1,650 ha of agricultural land and non-agricultural land to forest and woodland to be achieved by March 2011.							Y	
90% of inspected farm businesses complying with environmental cross-compliance standards requirements by 2011.								Y
Ensure that farm nutrient balances are maintained at levels below 145kg per ha for nitrogen and reduced to 10kg per ha for phosphorus by 2011.					▼			Y

† This target has been replaced by the 20% reduction in Brucellosis target and the implementation of the TB Eradication Plan target and is therefore not included in the overall assessment.

## PSA 5 – Tourism

Target	Red	Amber	Amber / Green	Green	Movement	A Rer 2011	Not achieved	Data lag
Ensure significant progress in the completion of all signature projects by 2011							Y	
Develop local attractions and amenities including integration and interpretation to enhance the visitor experience and development of visitor servicing initiatives to educate on things to see and do, and improve orientation for the visitor.							Y	
Improved management and development of our inland navigations to keep 95% of the existing waterways and navigations open from April to October annually in years 2008/09, 2009/10, 2010/11	COMPLETED							
Deliver £229m capital investment by 31 March 2011 in the Northern Ireland Culture, Arts and Leisure infrastructure through a programme of arts, sports, museums, libraries and PRONI capital projects.							Y	
Increase tourism revenue from out-of-state visitors to £520m by 2011 from a baseline of £370m in 2008								Y
Increase the number of out-of-state tourists visiting each year to 2.5m by 2011 from a baseline of 1.98m in 2008								Y

## PSA 6 – Children & Family

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Deliver targets as set out in 10 Year Strategy for Children and Young people							Y	
Re-establish the Ministerial Sub-Committee on Children by April 2008	COMPLETED							
By 2011 to have 125,000 children participating in sport and physical recreation								Y
Increase the number of children in the 11-16 age range and this accessing youth work services							Y	
By 2011, reduce by 12% the number of children in care	CLOSED							
By 2011, provide family support interventions to 3,500 children in vulnerable families each year								Y
By 2011, increase by 50% the proportion of care leavers in education, training, or employment at age 19.					▼			Y
By 2011, increase by 25% the number of care leavers aged 18-20 living with their former foster carers or supported family								Y
By 2009, establish the Safeguarding Board for Northern Ireland					▼		Y	
By 2011, reduce by 12% the number of children requiring to be placed on the child protection register	COMPLETED							

† This target has been removed by the agreement of the Executive and is not included in the overall assessment.

## PSA 7 – Making People’s Lives Better

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Work towards the elimination of severe child poverty by 2012	Red				▼	Y		
Work towards the elimination of child poverty in Northern Ireland by 2020 and reducing child poverty by 50% by 2010.	Red				▼	Y		
We will identify the best measures to ensure we are targeting those most in need	Red				▼		Y	
Redesigned child support arrangements implemented by 31 March 2011.	Red				▼		Y	
By October 2008 to have implemented the new Employment and Support Allowance.	COMPLETED							
By December 2008 to have implemented a new operating model for delivery of social fund	COMPLETED							
By March 2011 to have completed, in partnership with the Department for Employment and Learning, the roll-out of the Jobs and Benefits service.	Red						Y	
By December 2010 to have implemented a new operating model for delivery of services to Pensioners.	COMPLETED							
Meet published annual targets for implementation of the key outcomes of the Social Security Agency’s Strategic Business Review.	COMPLETED							
By December 2009 to have implemented revised Medical Support Services structures.	Red						Y	
Work across government to remove barriers to participation and achieve a measurable improvement in specified aspects of the lives of people with disabilities by 2012.		Amber				Y		
Work across government to remove barriers to participation experienced by lone parents.	Red				▼		Y	
By 2011, improve access to physical/sensory disability care by providing an additional 200 respite packages a year.				Green	▲			Y
By 2011 ensure a 13-week maximum waiting time for specialised wheelchairs	Red				▼		Y	
Deliver a strong independent voice for older people	COMPLETED							
Ensure more effective statutory protection for older people as an identifiable group		Amber			▼		Y	
The Social Inclusion Steering Group to agree by July 2008, outcomes expected from taking forward the recommendations in the Strategy.	Red						Y	
During 2008-11 to promote the social inclusion of homeless people and those at risk of becoming homeless in NI	COMPLETED							
By 2011, ensure a 10% reduction in admissions to mental health hospitals				Green				Y
By 2011, ensure a 10% reduction in the number of long-stay patients in mental health hospitals	COMPLETED							
25% reduction in the number of long stay patients in Learning Disability hospitals by 2011.				Green			Y	
By 2009, ensure a 13-week maximum waiting time for defined psychotherapy services		Amber			▼			Y
By 2011, improve access to learning disability care by providing an additional 200 respite packages a year.	COMPLETED				▲			
During each of the three years 2008 – 2011 maintain assistance to enable 12,000 residents to remain in their own home	COMPLETED							
Alleviate fuel poverty in approximately 9,000 households each year through implementing energy efficiency measures.	COMPLETED							
Introduce measures to work towards the total elimination of the gender pay gap.			Amber / Green				Y	
Ratio of female to male full time median hourly earnings				Green				Y
Ratio of female to male part time median earnings				Green				Y
Ratio of female to male full time median gross weekly earnings.				Green				Y
Ratio of female to male part time median gross weekly earnings			Amber / Green		▼		Y	
Ensure the central role of the rights of the child			Amber / Green		▼		Y	
Work across Government to reform the Tribunal system to enhance the enforcement of rights.			Amber / Green		▲		Y	
New strategy (for victims and survivors) published by March 2008.	COMPLETED							
Forum established (for victims and survivors) by March 2008.	COMPLETED							
New Scheme published by March 2008 and fully established between June and December 2008.	Red				▼		Y	

## PSA 8 – Promoting Health & Addressing Health Inequalities

Target	Red	Amber	Amber / Green	Green	Movement After 2011	Not achieved	Data lag
From September 2008, ensure that a comprehensive HPV immunisation programme is in place, with a view to achieving a long term reduction of 70% in incidence of cervical cancer	COMPLETED						
From December 2009, ensure that a comprehensive bowel screening programme for those aged 60-69 is in place, with a view to achieving a 10% reduction in mortality from bowel cancer by 2011					▼	Y	
By 2009, extend the regional breast cancer screening programme to cover those aged 65-69	COMPLETED						
By 2012, increase average life expectancy by 2 years for women.					Y		
By 2012, increase average life expectancy by 3 years for men					▼	Y	
Facilitate a 50% reduction in the life expectancy differential between the most disadvantaged areas and the NI average					Y		
By 2011, reduce to 21% the proportion of adults who smoke							Y
By 2011 reduce to 25% the proportion of the manual worker subset of adults who smoke.							Y
By 2011, halt the decline in adult participation in sport and physical recreation							Y
By 2011, halt the rise in obesity							Y
By 2010, ensure a 5% reduction in the proportion of adults who binge drink					▼		Y *
By 2010, ensure a 10% reduction in the proportion of young people who drink and who report getting drunk							Y
By 2010, ensure a 5% reduction in the proportion of young adults taking illegal drugs							Y
By 2011, ensure a 10% reduction in the number of children at risk from parental alcohol and/or drug dependency							Y
By 2011 achieve a reduction of at least 15% in the suicide rate						Y	
By 2010, achieve a 40% reduction in the rate of births to mothers under 17						Y	

## PSA 9 – Promoting Access to Culture, Arts and Leisure

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2011 to maintain the proportion of library users in Northern Ireland who are satisfied with public library provision	COMPLETED							
To increase the total number of National Museums visitors to 585,000 by 2009	COMPLETED							
By 2011 to increase by 2 percentage points the proportion of the NI population who attend arts events				Green				Y
By 2011 to increase by 2 percentage points the proportion of the NI population who participate in arts events				Green				Y
By 2011, halt the decline in adult participation in sport and physical recreation	Red						Y	
By 2011 to have 125,000 children participating in sport and physical recreation				Green				Y
Increase sales in permits for public angling estate across minority groups and tourists by 2% each year to 2011			Amber / Green					Y
To increase the proportion of National Museums Northern Ireland collections that are accessible via the internet by 2011.	COMPLETED				▲			
The Northern Ireland public library network to have at least 6 public access workstations per 10,000 population by 2011 which have access to the internet and libraries catalogue	COMPLETED							
The Public Record Office of Northern Ireland will produce at least 6 searchable databases, all accessible via a single portal by 2011.	COMPLETED							
Creation of the Northern Ireland Library Authority by 2009	COMPLETED							
By 2011 to be on schedule to deliver the Northern Ireland 2012 Olympic and Paralympics Games Strategy, through monitoring key themes progress at six monthly intervals.	COMPLETED							
By 2011 and subject to the normal approval processes to have an operationally viable and commercially sustainable Multi-Sports Stadium for Northern Ireland.	Red						Y	
By 2011 to have a minimum of 10 new or upgraded facilities that will support Northern Ireland player/athlete development in Olympic and Paralympics sports and which will be available for community and school use.			Amber / Green				Y	
By 2012 to seek to attract 10 nations competing in Olympic or Paralympics Games for pre-games training or acclimatisation			Amber / Green			Y		*
By 2011 to secure agreement of the London Organising Committee of the Olympic and Paralympics Games (LOCOG) organisers to host the torch relay at 4 Northern Ireland venues.	COMPLETED							

## PSA 10 – Helping our Children & Young People to Achieve Through Education

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Deliver new early years strategy which will bring early years care and education together in a co-ordinated way, to support integration of service delivery.							Y	
Increase to 30% the percentage of students by 2011, with entitlement to Free School Meals, gaining a Level 2 qualification by the time they leave school.								Y
By 2010 bring the attainment levels of primary and post primary schools identified as having 51% or more pupils living at a postcode within a Neighbourhood Renewal Area, up to within 5 percentage points of the NI average at Key Stage 2							Y	
By 2010 bring the attainment levels of primary and post primary schools identified as having 51% or more pupils living at a postcode within a Neighbourhood Renewal Area, up to within 3 percentage points of the NI average at GCSE.	COMPLETED							
By 2010, reduce the number of pupils achieving no GCSEs attending schools identified as having 51% or more of their pupils living at a postcode within a Neighbourhood Renewal Area, to within 1 percentage point of the NI average.	COMPLETED							
To attract at least 98,000 visitors per annum to organised educational visits at National Museums by 2009.	COMPLETED							
Introduce greater consistency and better value for money in the delivery of SEN services, by 2010-11.							Y	
Implementation of agreed recommendations of the Irish Medium Education Review.							Y	

## PSA 11 – Driving Investment & Sustainable Development

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Effective strategic planning and timely delivery of capital investment approaching £20bn in our infrastructure through the Investment Strategy 2008 and the Strategic Investment Board.	Red						Y	
Generate an extra £300m of capital realisations by 2011 to invest in modernising our infrastructure.	Red						Y	
Significant regeneration of the former Ebrington Barracks and Fort George site in Derry/Londonderry, through the Ilex Urban Regeneration Company by 2011.		Amber					Y	
Regeneration of Maze/Long Kesh as a site of regional strategic importance.		Amber				Y		
Regeneration of the Crumlin Road Gaol site in line with an agreed Masterplan by 2017.			Amber / Green		▲	Y		
Deliver the agreed overall objectives of the West Belfast and Greater Shankill Taskforce		Amber					Y	
Develop and take forward delivery of the Sustainable Development Implementation Plan 2008-2011				Green	▲		Y	
Progress delivery of a Communications Strategy to promote sustainable development				Green	▲		Y	
Development of a Sustainable Consumption Action Plan for Northern Ireland by 2008		Amber					Y	
Introduction of a new OFMDFM sponsored award scheme for achievement of specific targets for schools	COMPLETED							
Continued funding of the Sustainable Development Commission 2008-11	COMPLETED							
Ensure that by December 2008 Sustainable Development principles are considered in capital investment decisions on all publicly funded building and infrastructure projects.	COMPLETED							
Monitor and report on compliance with guidance on integration of equality and sustainable development priorities into procurement processes.	COMPLETED							
To have appropriate systems in place by 30 September 2008 to allow access by SMEs and SEEs to opportunities for doing business with public sector organisations.	COMPLETED							
By March 2009 all procurement staff to have received basic training in sustainable procurement.	COMPLETED							
Through the Sustainable Development Implementation Plan 2008-2011, progress delivery, where appropriate, of the Key Targets associated with strategic Sustainable Consumption and Production objectives.				Green			Y	
By December 2008 Centres of Procurement Expertise to produce Action Plans to deliver sustainable development priorities.	COMPLETED							
Extend the statutory duty to relevant public bodies to contribute to the achievement of sustainable development				Green			Y	



## PSA 12 – Housing, Urban Regeneration & Community Development

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Identify new initiatives to ensure the provision of 10,000 social and affordable houses by 2013.				Green		Y		
By 2011, establish a robust system for assessing future demand for social housing.			Amber / Green		▼	Y		
Implement a procurement strategy to improve value for money delivery of social housing during 2008.			Amber / Green		▼	Y		*
In line with targets outlined in PSAs 3, 9 and 11 achieve measurable long-term reductions in health, educational and employment differentials for those living in Neighbourhood Renewal Areas.		Amber						Y
By 2010 to have improved the physical environment and community facilities in Neighbourhood Renewal Areas in line with agreed priorities.	COMPLETED							
Deliver the agreed overall objectives of the West Belfast and Greater Shankill Taskforce		Amber					Y	
Progress: North East Quarter attracting approximately £360 million of private sector investment.	Red				▼	Y		
Progress: North East Quarter generating 1000 jobs during construction.	Red				▼	Y		
Progress: North East Quarter generating 2000 jobs in retail and leisure.	Red				▼	Y		
Progress: St Anne's Square. A £60 million mixed scheme comprising of a hotel, retail, residential and leisure space with multi-level parking by summer 2009.	COMPLETED							
Progress: Obel. A £45 million mixed use development comprising of a landmark 26 storey residential building, offices and leisure facilities and underground car-parking by 2009.	COMPLETED							
Progress: Lanyon Towers. A £45 million mixed use development comprising offices, residential units, bar/restaurant and basement car-parking by autumn 2009.		Amber					Y	
Complete Public Realm work in Belfast City Centre (Phase I)	COMPLETED				▲			
Complete Public Realm work in Armagh complete in 2008/10	COMPLETED							
Complete Public Realm work in Newcastle in 2008/09	COMPLETED							
Complete Public Realm work in Waterloo Place/Guildhall, Derry/Londonderry by Autumn 2009	COMPLETED							
Complete Public Realm work in a Mixed-Use Development in Foyle Street, Derry/Londonderry by end of 2009.	Red						Y	
Complete 7 Comprehensive Development Schemes and commence 6 by 2010/11	COMPLETED							
Undertake a design review of major public sector infrastructure projects.				Green			Y	
Implement the Advice Services Strategy by 2009.	Red						Y	
Establish a Charities Commission for Northern Ireland by the end of 2008, subject to legislation	COMPLETED							
Monitor and report on Positive Steps implementation by December 2008	COMPLETED							
By 2012, to have increased volunteering and active citizenship by 10% compared with the baseline measure in the Volunteering in Northern Ireland Report (2007).		Amber					Y	
Delivery of key targets on sustainable communities		Amber					Y	

## PSA 13 – Improve the Transport Infrastructure

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2015 reduce journey times on the Key Transport Corridors by 2.5% compared to 2003.				Green		Y		
At least 70% of the motorway and trunk road network is in satisfactory structural condition by March 2011.	COMPLETED							
Other roads in the network to receive resurfacing treatment of 30% of that recommended in Best Practice Guidelines by March 2011.	COMPLETED				▲			
Commence work on first Rapid Transit line in Greater Belfast by 2011	Red					Y		
Achieve and maintain 77 million passenger journeys per annum across all bus and rail public transport by March 2011.				Green	▲			Y
Support Translink to procure more than 200 new buses by March 2011.	COMPLETED							
To remain on target to meet the RTS target of an average fleet age for Metro and Ulsterbus of 8 years by 2012.				Green		Y		
To remain on target to meet the RTS target of no bus older than 18 years or Goldline coach older than 12 years				Green		Y		
To remain on target to meet the RTS target of Ulsterbus buses and coaches to be 100% accessible by 2012.		Amber			▼	Y		
Support Translink to procure 20 additional new trains with the first trains being introduced to service in 2011				Green		Y		
Support Translink to construct a new railway station at Newry by March 2011.	COMPLETED							
Support Translink to complete £40m of track improvements between Knockmore and Lurgan by March 2011.	Red					Y		
Support Translink to complete £12m of track extension works between Ballymena and Coleraine by March 2011.	COMPLETED							
Support Translink to progress work on a major track relay project from Coleraine to Derry/Londonderry by March 2011.	Red					Y		
To comply with the timescales resulting from the Minister's decision.				Green		Y		
By January 2009, have new primary legislation in place.	Red					Y		

## PSA 14 – Promoting Safer Roads

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2012, reduce the number of people killed or seriously injured by 33% of the average for the period 1996-2000				Green		Y		
By 2012, reduce the number of children killed or seriously injured by 50% of the average for the period 1996-2000				Green		Y		
September 2008 for buses. (Introduce certificates of professional competence for drivers of buses and lorries)	COMPLETED							
September 2009 for lorries. (Introduce certificates of professional competence for drivers of buses and lorries)	COMPLETED							
By end of 2008. (introduce additional tests for motorcyclists and a system of compulsory basic training)	COMPLETED				▲			
50% reduction in total number of target collisions at treated sites over the 3 years following completion of collision remedial works	COMPLETED							

## PSA 15 – Water & Sewerage Infrastructure

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
To comply with timescales resulting from the Executive's review of water charging.							Y	
To implement effective governance structures to comply with timescales resulting from the Executive's review of water charging.							Y	*
By 2009-10, water industry reduces percentage of households experiencing unplanned and un-warned interruptions in water supply in excess of 6 hours to 1%							Y	
By 2009-10, water industry comparative operating efficiency improved from a 2003/04 base by at least £44m (at 2006-07 prices)	COMPLETED							
By 2009-10, the water industry will have improved water quality at the tap (mean zonal compliance) to 99.77%.	COMPLETED							
By 2009-10, the water industry ensures that 94% of the population equivalent, served by wastewater treatment works serving a population equivalent greater than 250, achieves compliance with Water Order consents.	COMPLETED							

## PSA 16 – Investing in the Health & Education Estates

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2011, NIAS to respond to 75% of life-threatening calls within eight minutes								Y
By 2011, reduce by 5% the number of accidental fires in dwellings	COMPLETED							

The bulk of the targets within this PSA, which relate to Investment in the Health & Education Estates, are monitored via the ISNI Delivery Tracking System.

## PSA 17 – Rural Infrastructure

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2013 1000 people benefiting from ICT initiatives						Y		
By 2013 2,000 people benefiting from improved mobility						Y		
By 2013 5,000 people benefiting from cultural initiatives						Y		
By 2013 5,000 people benefiting socio-economic initiatives						Y		
Ensure that rural issues are mainstreamed into all relevant Government policies and programmes	COMPLETED				▲			
Agreement by the Executive and support of rural stakeholders on the key roles for champion and completion of public consultation by December 2008	COMPLETED							
Agreement of a reinvigorated and enhanced rural proofing process by December 2008	COMPLETED							
Agreement by the Executive and support of rural stakeholders to the development of a rural white paper by December 2008	COMPLETED							

## PSA 18 – Deliver High Quality Health & Social Services

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2010, 45% of people with assessed community care needs supported at home				Green				Y
From April 2008, no older person with continuing care needs will wait more than eight weeks for a completed assessment.			Amber / Green		▼			Y
From April 2008, no older person with continuing care needs will wait longer than 12 weeks for the main components of their care package, following the completion of their assessment.			Amber / Green					Y
By 2011, 50% reduction in unplanned hospital admissions for case managed patients with severe chronic diseases (e.g. heart disease and respiratory conditions)		Amber						Y
From April 2008, 90% of patients with continuing complex care needs will be discharged from an acute setting within 48 hours of being declared medically fit, and			Amber / Green					Y
From April 2008, no complex discharge will take longer than seven days – in all cases with appropriate community support.	Red				▼			Y
All other patients will, from April 2008, be discharged from hospital within six hours of being declared medically fit			Amber / Green		▼			Y
By 2011, ensure a 21-week waiting time for drug therapies for treatment of severe arthritis	Red				▼			Y
By March 2009, no patient will wait longer than 9 weeks for a first outpatient appointment.	Red							Y
By March 2009 no patient will wait longer than 9 weeks for a diagnostic test.	Red							Y
By March 2009 no patient will wait longer than 17 weeks for inpatient or day case treatment.	Red							Y
By 2009, 95% of patients will, where clinically appropriate, wait no longer than 48 hours for inpatient fracture treatment	Red							Y
By 2009, 98% of cancer patients will commence treatment within 31 days of decision to treat.				Green				Y
By 2009, 95% of patients urgently referred with suspected cancer will begin treatment within 62 days		Amber			▲			Y
By 2011, ensure a 10% reduction in mortality and disability from stroke				Green				Y
By 2009, at least 50% of patients (rising to 60% by 2010) should receive dialysis via a fistula.	Red							Y
By 2009, no patient should wait longer than nine months for a transplant (reducing to six months by 2010).	Red				▼		Y	
By 2009, ensure a 10% reduction in the number of hospital patients with staphylococcus aureus bloodstream infections (including MRSA).			Amber / Green		▼		Y	
By 2009, ensure a 20% reduction in cases of clostridium difficile				Green				Y

## PSA 19 – Raising Standards in our Schools

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
By 2011, 68% of students gaining a Level 2 qualification by the time they leave school.	COMPLETED							
By 2011, 65% of students undertaking A level examinations gaining 3+ A levels A-C or equivalent in Year 14.	COMPLETED							
Raise the participation rate of 16/17 year olds in full-time education or vocational training to 95% by 2011.					▲			Y
55% of students gaining a Level 2 qualification, including GCSEs A*-C in English/Maths (or equivalent) by the time they leave school by 2011.	COMPLETED							
30% of students with entitlement to Free School Meals gaining GCSEs A*-C in English and Maths by the time they leave school by 2011.	COMPLETED							
90% of students gaining GCSE A* - G in English and Maths (or equivalent) by the time they leave school by 2011.	COMPLETED							
Reduce percentage of year 12 pupils with no qualification at GCSE level or equivalent to 1.5% by 2011.	COMPLETED							

## PSA 20 – Improving Public Services

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	data lag
Financial and accounting services through Account NI – full implementation by 01 April 2009.	COMPLETED							
Human resources services through HR Connect – full implementation by November 2008.	COMPLETED							
Information communication and technology (ICT services) through the ICT Shared Service Centre – full implementation by April 2009	COMPLETED							
Network services through Network NI by 30 September 2009	COMPLETED							
Office estate services through Workplace 2010 – award contract by February 2009 and commence implementation by June 2009.	CLOSED						Y	
Complete the implementation of Records NI to move to full electronic records across the NICS by October 2008	COMPLETED							
Creation of Education and Skills Authority - Deliver the new organisation no later than April 2009	Red						Y	
Reduction in the numbers of local councils, and transfer of agreed functions from central government to local government control.	Red						Y	
Modernisation of existing processes of councils.	Red						Y	
Assumption of new powers for local government.	Red						Y	
Introduction of a single telephone number point of contact for selected public services including DARD, General Register Office, Land and Property Services and Planning Service by 31 December 2008	COMPLETED							
Roll-out of the single telephone number point of contact to all remaining NICS Departments and Agencies on a phased basis from October 2009 onwards.		Amber					Y	
Deal effectively with at least 50% of enquiries received through the single telephone number at first point of contact.	COMPLETED							
Consolidation of 70% of NICS Department and Agency websites into a single thematic based web presence including a range of transactional services by March 2009.		Amber					Y	
Reduce barriers to citizen access to online public services through delivery of a Digital Inclusion programme by October 2009.	COMPLETED							
By 2011, reduce administration costs within the health and social care system by £53m a year		Amber					Y	
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Patient throughput per bed	COMPLETED							
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Ratio of day cases to inpatient cases	COMPLETED							
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Use of more effective drug therapies			Green				Y	
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Greater use of generic drugs			Green		▼		Y	
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Improved procurement practices				Green				Y
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Proportion of people with community care needs supported at home	COMPLETED							
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Staff absenteeism	Red				▼		Y	

## PSA 21 – Enabling Efficient Government

Target	Red	Amber	Amber / Green	Green	Movement After 2011	Not achieved	Data lag
Delivery of final PFG and Investment Strategy by January 2008.	COMPLETED						
First review of PFG and Budget for 2008-11 completed by January 2009.	COMPLETED						
PSA framework agreed by January 2008. In-year progress report completed by October 2008 and end-year report published in April 2009.	COMPLETED						
Deliver increased resources to the Planning and Water Appeals Commission to enable them to address the backlog of appeal cases.	COMPLETED						
To deliver the Centre for Applied Learning Business Plan as agreed with the Centre for Applied Learning Strategy Board	COMPLETED						
By April each year, to identify priorities for the commissioning of training from the Centre of Applied Learning, in line with NICS business needs.	COMPLETED						
The NICS is more reflective of the diversity of Northern Ireland's society by 2011.						Y	
Align the NICS competency framework and internal processes with the Professional Skills for Government framework by March 2009 and embed Professional Skills for Government fully within the NICS by April 2010.	COMPLETED						
By June 2008 to revise and publish a new Learning and Development Strategy for the Senior Civil Service which aligns with Professional Skills for Government.	COMPLETED						
Public spending delivers value for money and is accountable in line with the priorities set by the Executive in the Priorities and Budget.	COMPLETED						
Deliver 3% per annum efficiency savings on departments' budgets and using the Performance Efficiency Delivery Unit seek to drive higher levels of performance and efficiency					▲	Y	
Meet all ministerial, statutory and Assembly requirements within agreed timescales in relation to the business and responsibilities of the institutions of Government.						Y	
Minimisation of the slippage in the number of Executive Bills introduced to the Assembly						Y	
Centres of Procurement Expertise (CoPEs) to work with Departments to identify how procurement can assist in the delivery of PFG commitments in a way that contributes to the most economically advantageous outcomes for the period 2008-2011.	COMPLETED						
Departments will produce annual procurement plans setting out how procurement will assist in the delivery of the most economically advantageous outcomes, including specific measures to assist in the delivery of PFG commitments and the full consideration o	COMPLETED						
Initiate the process for reaccreditation of CoPEs capability by 31 March 2009 and conclude reaccreditation by 31 March 2010.	COMPLETED						
A minimum of 95% value of procurement to be subject to CoPE influence by 31 March 2009. If this is not met Departments, their Agencies and NDPBs must seek to reduce non-CoPE spend by 25% year on year 2008-11.	COMPLETED						

## PSA 22 – Protecting our Environment & Reducing our Carbon Footprint

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not Achieved	Data lag
Reduce greenhouse gas emissions by 25% below 1990 levels by 2025 and Improve Energy Efficiency in homes					-	Y		
Through the Sustainable Development Implementation Plan 2008-2011, progress delivery, where appropriate, of the Key Targets associated with strategic Climate Change and Energy objectives.					-	Y		
Secure 12% of electricity consumption in Northern Ireland from indigenous renewable sources by 2012					-	Y		
By 2015 achieve the environmental objectives set for all water bodies under the WFD					-	Y		
By 2011 achieve the objectives set out in the Salmon and Eel Management Plans					-	Y		
Achieve the health based objectives for 7 key air pollutants in the Air Quality Strategy by the relevant dates.					-	Y		
Compliance with EU Landfill Directive target to reduce the amount of biodegradable municipal waste sent to landfill to 75% of 1995 levels by 2010.	COMPLETED				-			
Save at least 45 buildings or scheduled monuments on the BHARNI by March 2011, contributing to the target of saving 200 structures in 10 years i.e. by 2016.					-	Y		
To reduce significantly the loss in biodiversity by 2010, and to halt the loss of biodiversity by 2016.					-	Y		
Ensure a fit for purpose suite of draft or adopted development plans is in place by March 2011					-	Y		
A fit for purpose legislative framework to be in place by March 2011					▲	Y		
By March 2011 ensure 60% of major applications processed in 23 weeks					-	Y		
By March 2011 ensure 70% of intermediate applications processed in 31 weeks	COMPLETED				-			
By March 2011 ensure 80% of minor applications processed in 18 weeks					▼	Y		
A fit for purpose suite of Planning Policy Statements to be in place by March 2011					▲	Y		



## PSA 23 – Managing the Risk of Flooding from Rivers & the Sea

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Establish an agreed policy framework by May 2008	COMPLETED							
Undertake a detailed resourcing and structural analysis of flood risk management delivery by end 2008	COMPLETED							
Restructuring flood risk management delivery by the end of 2009	COMPLETED							
Transpose the requirements of the Directive into Northern Ireland legislation within 2 years of coming into force	COMPLETED							
Undertake Preliminary Risk Assessments by end 2011	COMPLETED							
Progress flood risk and hazard maps to meet programme milestones with a view to delivery by end 2013						Y		
Progress Flood Risk Management Plans to meet programme milestones with a view to delivery by end 2015						Y		
Refine the number of properties at risk from the base flood mapping series by end May 2008	COMPLETED							
Reduce the number of properties currently at significant risk from flooding from 28,000 to 27,700 by 2011	COMPLETED							
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Urban flood defences	COMPLETED							
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Sea defences	COMPLETED							
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Culvert network	COMPLETED							
Benchmark the Northern Ireland situation with the wider industry	COMPLETED							

## PSA 24 – Making Communities safer and ensuring justice for all

Target	Red	Amber	Amber / Green	Green	Movement	After 2011	Not achieved	Data lag
Increase, in percentage terms, the proceeds of crime recovered in NI used to combat organised crime.	Red						Y	
Raise public awareness of the harm caused by organised crime		Amber						Y
Increase public confidence in the fairness of the criminal justice system. from a baseline of 58.0% (measured July-December 2008) to 60.8%.	Red						Y	
Increase public confidence in the effectiveness of the criminal justice system from a baseline of 35.6% (measured throughout 2008) to 37.8% by March 2011				Green				Y
Develop communications strategy for the criminal justice system by Autumn 2010	COMPLETED				▲			
Increase in public engagement measured by visits to CJSNI and NI Direct websites	COMPLETED				▲			
Increase to 45.2% (from baseline figure, 42.4%) in the proportion of people agreeing that the police and other agencies seek people's views on, and are dealing with, the ASB and crime issues that matter in the local area	Red							Y
Increase victim and witness satisfaction of the criminal justice system to 69.5% by March 2011 from a baseline of 65.3% (November/December 2008).	COMPLETED				▲			
Complete key actions in the NIPS Strategic Efficiency and Effectiveness Programme (SEEP) to facilitate the launch of an overarching 3 year transformation programme within NIPS by 31 March 2011.			Amber / Green				Y	
Complete review of children and young people in the criminal justice system by March 2011	Red						Y	
Publish the strategy for the management of women offenders by October 2010	COMPLETED							
Evaluate outcome of Inspire Centre project by March 2011				Green	▲		Y	
Finalisation of NIPS gender specific standards by March 2011				Green				Y
Prepare for statutory transfer of tribunals by April 2011			Amber / Green		▲		Y	
Deliver against the Community Engagement final targets applying to DoJ.	Red				▼		Y	
Progress outstanding recommendations of CJINI Hate Crime Thematic Report in partnership with criminal justice agencies.			Amber / Green				Y	
Plans of new-build facility to house specialist services reach the procurement stage by March 2011	Red				▼		Y	

## **ANNEX 4**

### **EQUALITY IMPACT ASSESSMENT – KEY DIFFERENTIALS MONITORING**

**PROGRAMME FOR GOVERNMENT - EQIA KEY DIFFERENTIALS MONITORING - QUARTER 4 2010-11**  
**Priority 1: Growing a Dynamic, Innovative Economy**

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.1.9	The employment rate for females (63.7%) remains well below that for men (74.3%)	DEL has a range of employment programmes in place to ensure that due regard is given to all Section 75 categories. These include:	DEL
	Females are more likely to be economically inactive, 34.8% compared to 21.4% for men	Steps to Work Step Ahead – Temporary Waged Employment Strand Internships Pathways to Work Local Employment Intermediary Service (LEMIS) ESF Supported Projects	
		<p><b><u>“Care to Learn” scheme</u></b></p> <p>The scheme aims to address the need to provide childcare support to parents aged 16-20 in Further Education provision. The scheme provides childcare for 16-20 yr olds parents. To be eligible a student must, either be or become a parent, be at least 16 years old and under 20 years of age at the start of their course and reside in Northern Ireland. A student who is expecting to become a parent during their course of study may apply in advance to establish their eligibility for assistance. Further information can be obtained through the local Colleges</p>	DEL
		<p>Invest NI proactively markets its suite of Enterprise Development Programmes (EDP) to achieve a target of 50% female participation. The level of female participation on Go For It in 2010/11 was 40.68%. This included female participation of 44% at pre-start and 38% at start up training.</p> <p>In addition, Invest NI will support via sponsorship specific events delivered by the women's business networks in NI to underpin the communication channels to potential and existing female entrepreneurs.</p>	DETI  DETI

**PROGRAMME FOR GOVERNMENT - EQIA KEY DIFFERENTIALS MONITORING - QUARTER 4 2010-11**  
**Priority 1: Growing a Dynamic, Innovative Economy**

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>80% of staff employed by Libraries NI are female</p> <p>LPS has worked with DEL to map locations of Jobs and Benefit offices in relation to unemployed, businesses within a specified area and transport variables.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DEL Equality Scheme.</p>	<p>DCAL</p> <p>DFP</p> <p>OFMDFM</p>
6.1.10	Women have poorer access to training and progression within employment and there are associated negative impacts on access to pensions and contributions based benefits	<p>DEL's suite of programmes include:</p> <ul style="list-style-type: none"> <li>Steps to Work</li> <li>Better Off In Work Calculations</li> <li>Care to Learn Scheme</li> <li>Internships</li> <li>ESF Supported Projects</li> </ul> <p>Rural Development Division (RDD) led on a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. One key area that the package targeted was rural childcare. Through providing funding to support affordable and accessible childcare in rural areas of Northern Ireland, we reduced the impact of childcare as a barrier preventing access to employment. Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities.</p> <p><a href="#">Under Measure 1.1 of the NI Rural Development Programme 2007 - 2013, DARD through its Agent is investing £2.6m in the Farm Family Options Skills Training scheme. This scheme provides for Farm Family members to</a></p>	<p>DEL</p> <p>DARD</p> <p>DARD</p>

PROGRAMME FOR GOVERNMENT - EQIA KEY DIFFERENTIALS MONITORING - QUARTER 4 2010-11

**Priority 1: Growing a Dynamic, Innovative Economy**

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>develop or enhance their skills to increase the farm business income through economy of savings and in furtherance of career opportunities e.g. driving qualifications, skill courses at NVQ levels 1 - 3.</p> <p>The level of female participation on Go For It elements of the Enterprise Development Programme in 2010/11 was 40.68%. This included female participation of 44% at pre-start and 38% at start up</p> <p>The Arts Council's 'Write on the Edge' is a visionary project which makes the first formal attempt to develop female playwrights from Northern Ireland and consists of skills training, master classes with established experts in the field of new writing and staged readings of new female writing directed by guest directors . The project will give Northern Irish based new women writers the chance to develop their work with the benefit of expertise from those at the top of their profession in Northern Ireland and London.</p> <p>The Arts Council also funds Summer Palace Press through its Lottery Project funding. This organisation, which is run by women, prioritises first publications for women writers.</p> <p>Northern Ireland Screen operates a number of training schemes and the number of female applicants is over 40% in all schemes.</p> <p>Northern Ireland Screen provides financial assistance to the Nerve Centre, Derry and in the last year its Cinema Initiative programme included special events marking International Women's Day.</p>	<p>DETI</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p>

PROGRAMME FOR GOVERNMENT - EQIA KEY DIFFERENTIALS MONITORING - QUARTER 4 2010-11

Priority 1: Growing a Dynamic, Innovative Economy

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>In 2009-10 Sport Northern Ireland's Small Grants Programme Awards for Sport funded 162 clubs. From the 162 successful clubs 21,347 (38%) of the participants who benefited were reported as being female.</p> <p>In 2007 – 2008, the “Gaining an Edge” high performance coaching workshop series was run through the Sports Institute for Northern Ireland. Of the 62 participants who attended the series, 31% were female.</p> <p>The High Performance Coach Professional Development Programme which was piloted by SINI/SNI in 2007 – 2008 had 13 participants, 40% (4) were female.</p> <p>In early 2008, of the total 25 applications that were received for the Practitioner Development Programme, 28% (7) were from females. 13 individuals were selected for the Programme, 31% (4) female.</p> <p>Sport Northern Ireland continues to operate its Practitioner Development Programme. In 2009, a total of 23 applications were received, 30% (7) were from female applicants. Of the 14 successful awards, 28% (4) were respect of females. In 2010, a total of 43 applications were received, of which 27% (12) were from females. Out of the 14 awards made, 21% (3) were in respect of females.</p> <p>Through the Investing in Governing Body Plans and Investing in Performance Sport programmes, Governing Bodies have specific targets within work programmes to work with under-represented groups. In terms of increasing female participation, there has been success across a range of sports. This is exemplified through the work of the Development Officer in Basketball Northern Ireland (BNI), where the reported female participation rates in 2007 has increased by 32% to 24,364. As of May 2010, Sport</p>	

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		<p>Northern Ireland has supported 34 governing bodies to recruit 77 staff to create structures and systems for participation and performance pathways in sport. Of the 77 posts, 28 are female (36%)</p> <p>As of 24/05/2010, 50% (9 of 18) of coaches currently deployed were female.</p> <p>At 6 October 2010, Sport Northern Ireland has supported through its Investing in Performance Sport Programme (IiPS), 28 governing bodies to recruit 81 staff to create structures and systems for performance pathways in sport. Of the 81 posts, 30 of the post holders are female (37%).</p> <p>Increasing women's participation in sport and physical activity is a key target within 'Sport Matters', SNI's Corporate and Business Plans and SNI's 2009/10 Section 75 Annual Report. In terms of the broader context of High Performance Sport SNI cannot anticipate a 50/50 split among males and females as funding centres around athletes who are most likely to achieve medal success. However, as part of a drive to improve governance standards in sport, increase performance standards and promote equality of opportunity and good relations, SNI continues to fund a number of governing bodies to ensure they are modernised, equitable and 'fit for purpose'. This includes ensuring governing bodies have the capacity to increase participation in their sports by under-represented groups and by delivering high quality programmes for talented athletes, such as:</p> <ul style="list-style-type: none"> <li data-bbox="994 1062 1877 1158">□ The Athlete Support Programme (ASP), which supports able bodied and disabled athletes to compete at international level; and</li> <li data-bbox="994 1163 1877 1262">□ The Investment in Performance Sport (IiPS), which ensures that governing bodies work towards achieving 'Foundation level' of the UK Equality Standard.</li> </ul> <p>In addition, a uniform equality monitoring system to monitor the future impact</p>	



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		<p>of policies and programmes has been developed and is now in place to collect appropriate data from organisations supported through SNI investment programmes, such as the Investment in Performance Sport Programme and the Athlete Support Programme.</p> <p>The Department funds the <b>Women's Centres Regional Partnership</b> under the Regional Infrastructure Programme. The Partnership supports the training and education work of women's centres and other community based organisations in disadvantaged areas.</p> <p>See DSD input on pension reforms at paragraph 6.25</p> <p>As an employer, the NICS provides men and women with equal access to training and development and progression opportunities.</p> <p>LPS works with South Eastern Regional College to map breakdown of students by type and course and area of deprivation.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DEL Equality Scheme.</p>	<p>DSD</p> <p>DFP</p> <p>DFP</p> <p>OFMDFM</p>
6.1.11	Female workers have a tendency to be employed in the service sector, whereas men's employment is more evenly distributed across industrial sectors and men are much more likely than women to occupy senior or managerial positions	<p>Career Service</p> <p>A Careers Education, Information, Advice and Guidance (CEIAG) Strategy and implementation plan has been put in place to develop effective career decision makers leading to an increased and appropriate participation in education, training and employment.</p> <p>The revised Curriculum incorporating the Entitlement Framework is now</p>	<p>DEL</p> <p>DEL</p>

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		<p>offering a wider range of subjects better suited to young people's needs, interests and aspirations, accompanied by the opportunity to develop important life skills and to build self-confidence and self-esteem and this will reduce the risk of limiting pupils' expectations by gender stereotyping.</p> <p>59.4% of teachers currently in the Professional Qualification for Headship (PQH NI) programme are female and 60.7% of those who have graduated from the programme are female.</p> <p>Draft terms of reference for a proposed School Workforce Review call for consideration of gender balance both among leadership group staff and in the teaching profession generally.</p> <p>The education and training programmes delivered by CAFRE enable men and women to gain qualifications from level 2 to Honours degree and to enter employment at a level commensurate with their qualification level. These also provide opportunities for men and women already working in the industry to upskill through achievement of a higher level qualification, thereby widening opportunities for advancement within the industry.</p> <p>Under Measure 1.1 of the NI Rural Development Programme 2007 - 2013, DARD through its Agent is investing £2.6m in the Farm Family Options Skills Training scheme. This scheme provides for Farm Family members to develop or enhance their skills to increase the farm business income through economy of savings and in furtherance of career opportunities e.g. driving qualifications, skill courses at NVQ levels 1 - 3.</p> <p>In National Museums Northern Ireland there are 96 staff employed in the standard occupational classification groups 1 and 2 (Managers &amp; Senior Officials and Professional Occupations). Of these, 51% are held by women.</p>	<p>DE</p> <p>DARD</p> <p>DARD</p> <p>DCAL</p>

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		<p>W5 CEO and 2 out of 4 Senior Managers are female. 68.7% of staff employed in the standard occupational classification groups 1 and 2 (Managers &amp; Senior Officials and Professional Occupations) are held by women (11 out of 16 posts).</p> <p>In Libraries NI there are 209 people employed in Standard Occupational Classification Groups 1 and 2 (Managers &amp; Senior Officials and Professional Occupations) Of these 83% are held by women. CEO and 2 out of the 3 other members of SMT are female.</p> <p>LPS works with Equality Commission to establish catchment areas for companies, travel to work times. Request from Invest NI to produce labour accessibility model for Enterprise Parks.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DEL Equality Scheme.</p>	<p>DCAL</p> <p>DFP</p> <p>OFMDFM</p>
6.1.12	There are continued significant differentials in average earnings by gender.	<p>To achieve equal value for paid work and equitable participation in unpaid work, the implementation of the careers advice, information and guidance strategy is enhancing the quality and relevance of careers education in schools, and impressing on female learners that careers are not necessarily gender specific</p> <p>The education and training programmes delivered by CAFRE enable men and women to gain qualifications from level 2 to Honours degree and to enter employment at a level commensurate with their qualification level. These also provide opportunities for men and women already working in the industry to upskill through achievement of a higher level qualification, thereby</p>	<p>DE</p> <p>DARD</p>

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		<p>widening opportunities for advancement within the industry.</p> <p>OFMDFM have published a series of research papers on measuring the gender pay gap, and on suggested policy approaches to tackle the gap.</p>	OFMDFM
6.1.13	<p>There are continued significant gender differentials with regard to entrepreneurial activity. Men are much more likely to be self-employed than women, with the level of female entrepreneurship in Northern Ireland the lowest of all UK regions</p>	<p>The revised Curriculum provides opportunities for entrepreneurial skills to be developed for all pupils through the Employability element of Learning for Life and Work and for the development of creativity.</p> <p>Invest NI markets its suite of Enterprise Development Programmes (EDP) to achieve a target of 50% female participation rate - see 6.1.9 above for further details.</p> <p>The Creative Industries Innovation Fund was promoted to the Craft Sector – 78% of businesses in this sector are owned and run by women. Information sessions were held in Newtownards, Omagh, Limavady, Belfast and Newry, with additional support being offered via e.mail, telephone and in person by business advisors.</p> <p>An analysis was undertaken of awards to individual businesses in Round 3 of the Fund. The majority of the awards were to a mixture of limited companies and sectoral /statutory bodies and cannot be definitively classified as male or female. However, of the sole traders and partnerships awarded funding – 18 sole trader awards were made to males and 13 to females. Of the 7 awards made to partnerships – 5 were made to males and 2 to a mixture of males and females.</p> <p>Should funding be secured for the continuation of CIIF, ACNI will consider the following actions:</p> <ul style="list-style-type: none"> <li>• Advertise the programme encouraging application from Section 75 groups identified by the evidence as being underrepresented.</li> <li>• Promote the programme through relevant representative</li> </ul>	<p>DE</p> <p>DETI</p> <p>DCAL</p>

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		<p style="text-align: center;">organisations to encourage take-up/participation eg Women’s Forum Northern Ireland, the Northern Ireland Rural Women’s Network.</p> <p>The Next Generation Broadband Project is one of four carried forward under the DETI Telecoms Policy Unit Strategic Action Plan 2006-2010. A full EQIA was completed on that programme of projects in September 2008 and published in February 2009. The contract for the Next Generation Broadband project was awarded in December 2009 and the project is on schedule for completion by May 2011 when higher speed broadband services will be available to at least 85% of businesses across Northern Ireland. DETI also anticipates that these services will be extended to residential users in the coverage areas, however, this is not a requirement of the contract which is focused on business access to next generation broadband ‘services’.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DEL Equality Scheme.</p> <p>Under the NI Rural Development Programme 2007–2013, the Forest Service operates grant schemes to promote the expansion of tree coverage and the sustainable management of existing woodland in NI. However, as it is only available to land owners with more than 0.2 hectares that meet the criteria for the grant, there is no scope to target any one group.</p>	<p style="text-align: center;">DETI</p> <p style="text-align: center;">OFMDFM</p> <p style="text-align: center;">DARD</p>
6.1.17	Households aged between 55-64 are most likely to be workless while older people in employment are more likely to face discrimination with regard to training and	<p><b><u>STEPS TO WORK – A ‘MENU OF PROVISION’</u></b>  This provision is available to clients in the 18-24 and 55-64 age groups</p>	DEL

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	development	<p><b><u>PATHWAYS TO WORK</u></b></p> <p>This provision is available to eligible clients in the 18-24 and 55-64 age groups</p> <p><b><u>LOCAL EMPLOYMENT INTERMEDIARY SERVICE (LEMIS)</u></b></p> <p><b><u>BRIDGE TO EMPLOYMENT</u></b></p> <p>Bridge to Employment is a training programme that helps unemployed people (aged 18+) get jobs – whatever their experience of work. Training courses are customised and are run in response to employer demands, aiming to equip people with the skills necessary to compete for new employment opportunities on an equal basis with others. Courses are provided mainly by FE Colleges or delivered by the employers themselves on site.</p> <p><b><u>EDUCATION MAINTENANCE ALLOWANCES (EMA)</u></b></p> <p>The Education Maintenance Allowance (EMA) which is a joint policy of DEL and DE, aims to help young people, aged 16 to 19, have the opportunity to fulfil their educational potential. EMA offers regular means tested payments of up to £30 per week to young people to encourage participation, retention and achievement, in post compulsory education, at either school or Further Education College. EMA was introduced for 16 year olds in 2004 and was extended to the entire 16 to 19 year old age group in the 2007/08 academic year. In April 2010 DEL and DE jointly commissioned PwC to undertake a review of EMA to establish whether it is fulfilling its objectives. Both Departments have now received a copy of the final report and are currently considering its findings. No decisions have yet been taken on the future of</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DEL</p>
	younger people (16-24), have a higher economic inactivity rate, 40.8% in 2005, than that for the working age population as a whole		

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		<p>the scheme. Any proposals to amend the current provision of the EMA scheme in Northern Ireland will be subject to a public consultation and appropriate equality considerations, and also taking account of the very difficult budgetary position currently facing the Department.</p> <p><b><u>TRAINING FOR SUCCESS</u></b></p> <p>The Department provides a guarantee of a training place to those who are unemployed and in the 16 &amp; 17 year old age group; aged under 22 for those with a disability; and under 24 for those young people who qualify under the Children (Leaving Care) Act (NI) (2002).</p> <p><b>APPRENTICESHIPS NI</b></p> <p>ApprenticeshipsNI , part funded by the European Social Fund provides learners, who have attained the minimum school leaving age and are contracted to (permanent remunerative employment) work a minimum of 21 hours per week (including day release/off the job training) with one employer, to gain an industry recognised apprenticeship qualification. Apprenticeship qualifications are at Level 2 and at Level 3, comprising a technical certificate, a National Vocational Qualification (NVQ) and Essential Skills qualifications.</p> <p><b>PROGRAMME-LED APPRENTICESHIPS</b></p> <p>The Programme-Led Apprenticeship programme was introduced in September 2009 as an intervention measure primarily for 16-17 year old school leavers who were unable to undertake an apprenticeship through employment as a result of the recession. This provides participants with the opportunity to work towards an industry-approved Level 2 Apprenticeship</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DE</p>

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		<p>Framework. Programme-led Apprenticeships is part-funded by the European Social Fund.</p> <p>The new school improvement policy is aimed at ensuring every young person has access to good quality schooling throughout their compulsory education to enable them to achieve to his or her full potential. . It will be supported by a range of policies, including Count, read: succeed – A Strategy for Improving Outcomes in Literacy and Numeracy, to ensure young people leave school with the skills and qualifications needed to access further and higher education, training and employment. The Department’s policies for raising standards and closing the achievement gap will also make a significant contribution to preventing young people becoming class as ‘Not in Employment, Education or Training (NEET)’..</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable. These education and training opportunities are available from Level 2 (craft level) to Honours Degree. The assistance provided by CAFRE to farmers / growers through technology transfer and benchmarking is available to those who wish to develop their farm business regardless of age.</p> <p><b>Northern Ireland Rural Development Programme 2007 – 2013</b> Under Measure 1.1 of the NI Rural Development Programme 2007 - 2013, DARD through its Agent is investing £2.6m in the Farm Family Options Skills Training scheme. This scheme provides for Farm Family members to develop or enhance their skills to increase the farm business income through economy of savings and in furtherance of career opportunities e.g. driving</p>	<p>DARD</p> <p>DARD</p> <p>DETI</p>



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		<p>qualifications, skill courses at NVQ levels 1 - 3.</p> <p>The level of participation on Go For It by the 50+ age group was 8.5%. This included 7% at pre-start and 10% at start up. Invest NI has a range of initiatives to assist people, including those currently out of work, to become self employed and start their own businesses and this includes a new Youth Enterprise Programme (YEP) aimed specifically at the 16 to 24 age group. On-line and 'youth friendly' provision is part of the package. The YEP provides tailored, enhanced enterprise support at the pre-start and growth stages to young people, complementing support within the Enterprise Development Programme. The core focus of the programme is to support young people to think about and act on business start up and growth. The programme will run until November 2011 with the following targets:</p> <ul style="list-style-type: none"> <li>• 1,000 young people supported at pre-start stage;</li> <li>• 350 new business start ups, and</li> <li>• 200 young entrepreneurs supported in business growth plans.</li> </ul> <p>Alongside the YEP, a measure within Invest NI's Short Term Employment Scheme will provide an incentive grant to young people within the NEETs category (not in employment, education or training) who start a business.</p> <p>One of the strategic themes within the Arts Council's and Older People Strategy (2010-2013) recognises the importance of developing life-long learning opportunities for older people in Northern Ireland. This three year strategy sets out how the Arts Council will work to support and develop avenues for older people accessing arts-related life –long learning opportunities.</p> <p>The Arts Council provides opportunities for children and young people to</p>	<p>DETI</p> <p>DCAL</p> <p>DCAL</p>

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		<p>experience the arts through the distribution of exchequer funding and funds received from the National Lottery, e.g. through our Annual Support Organisations Programme (ASOP) and Project Lottery funding. These programmes provide young people with the opportunity to develop key skills, enhance their understanding and awareness of the creative industries, and in some cases offer progression routes for further development. The Arts Council also ensures that its funding contributes to increasing children and young people’s participation as audience members and performers. Taking part in arts activity enriches the quality of life, develops self confidence, enhances social cohesion, and strengthens the development of employability skills.</p> <p>Northern Ireland Screen supports three Creative Learning Centres which support digital creativity programmes for young people, especially those experiencing disadvantage; 4,600 young people were involved in the last year.</p> <p>National Museums Northern Ireland is working in partnership with Age Concern and Help the Aged to develop access to museums for older people through its successful ‘Live and Learn’ project. This is a five year project assisted by a £1m grant from the Big Lottery Fund.</p> <p>National Museums has developed a range of programmes designed to attract younger people at the Ulster Museum. The new Discovery areas have been designed to appeal to a broad range of users with a range of learning styles and ability levels.</p> <p>During 2009 National Museums introduced the new post of Education Officer at Armagh County Museum. This post is now responsible for delivering a</p>	

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		<p>range of formal education programmes to young people as well as a range of community programmes for a wider age group.</p> <p>National Museums, working in conjunction with NIMC, has secured a £270,000 grant from the Heritage Lottery Fund, which will assist in addressing the lack of practical training in museum collections care in Northern Ireland. It will provide 12 placements over a one year period through the 'Collection Skills Initiative NI' project. Providing training in collections management, care, interpretation and research skills, the project will equip participants with the broad range of skills required to pursue a career in museum curation</p> <p>65,620 young people from the formal education sector visited National Museums in 2009-2010 (100,246 including W5), plus youth, church and community groups and young people with special needs. We provided work placements for young people allowing them to experience the diverse occupations available to them in the Museum sector by visiting various departments. Finally the Cultural Olympiad initiative – Rhythms of the Year – is targeted at young people and involves them in all aspects of museum work.</p> <p>39,127 young people from the formal education sector visited W5 in 2009-10, with a further 15,271 formal education outreach users. A further 13,026 young people visited with youth, Church and community groups with an additional 8,183 informal visitors reached by W5's outreach programme.</p> <p>W5 is working with industry and the Education and Library Boards to deliver STEM careers information to schools, in addition to providing work placements for young people , for example Learner Teachers from Stranmillis University College, MSC students from the Gibson Institute at QUB, as well as students from schools and colleges across Northern Ireland.</p>	DSD

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		<p>This is in addition to a GAP placement student through the DEL/BITC initiative who has gained paid employment.</p> <p><b>EDUCATION PROJECTS –</b>            Neighbourhood Renewal has provided support for a range of projects designed to remove barriers to work            In Belfast funding is being provided for a number of adult and youth education programmes including elements such as targeted literacy, mentoring for disillusioned /disengaged young people and provision of youth services. The main aim for youth education programmes is to provide services to enable attainment of educational achievement and improve access to employability;</p> <ul style="list-style-type: none"> <li>• The North West Development Office has provided funding to projects whose services include actions/interventions that seek to address the issue of young people having a higher economic activity rate; and</li> <li>• Regional Development Office has provided funding for:               <ul style="list-style-type: none"> <li>➤ the establishment of a number of adult learning suites in schools and community houses;</li> <li>➤ research into the educational needs of the residents of Neighbourhood Renewal Areas;</li> <li>➤ projects to assist disengaged young people in education through the provision of mentors; and</li> <li>➤ provision of free driving lessons to young people who undertake education courses.</li> </ul> </li> </ul> <p>LPS completed a GIS project with DEL to identify the optimal location for</p>	DFP

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		Skills Advisers based in JBO's Enterprise Parks or FE colleges.	
6.1.19	The employment rate for people with a disability (32%) is still less than half that of people without a disability (79%) those who are sick or disabled represent the majority of those on out-of-work benefits, 83% in 2006	<p>The Disablement Advisory Service (DAS) provides pre-vocational and vocational programmes and services for people with disabilities and health issues. The service is available to those who wish to obtain or retain employment and can be accessed through Personal Advisers based in Jobs &amp; Benefits offices and Job Centres across Northern Ireland. DAS programmes and services assist disabled clients looking for work and also employers who are recruiting and retaining disabled employees.</p> <p>A second Disability Action Plan was developed for the period 2010-2013. The development process included a full public consultation. The plan shows how DRD continues to help promote positive attitudes towards people with disabilities and to help them participate in public life.</p> <p>As part of the new Equality Scheme which is being developed for DRD the Department has also completed an audit of inequalities which has highlighted potential functional areas for further or better discharge of our Section 75 statutory duties and an Action Plan to demonstrate how inequalities will be addressed.</p> <p>The Audit of Inequalities confirms that the Department's transportation functions are of greatest relevance to Section 75 groups that are known to face particular issues with transport such as people with disabilities, older people, younger people, and women.</p> <p>The Department, through the Concessionary Fares Scheme, tries to address the financial barriers to employment faced by people with disabilities by</p>	<p>DEL</p> <p>DRD</p> <p>DRD</p> <p>DRD</p> <p>DRD</p>

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		<p>providing free or half fare travel on public transport.</p> <p>The Department's Transport Programme for People with Disabilities targets social need by providing a range of specialised transport services to people with disabilities who find it difficult/impossible to use conventional public transport.</p> <p>Similarly, through the Rural Transport Fund the Department provides specialised transport services to people with reduced mobility living in rural areas. This too can help tackle barriers to employment.</p> <p>The Accessible Transport Strategy (ATS) recognises that one of the key barriers for a person with a disability entering employment is how easy or difficult it is to get to places of employment, either by public or private transport. The focus of the ATS is to remove or reduce these barriers.</p> <p>The ATS Action Plan for 2009-2012 commits to raising awareness of the range of measures provided by the Department of Employment and Learning in the 'Access to Work Programme' designed to assist disabled people who are in paid employment or with a job to start, with support and guidance.</p> <p>SNI have awarded Disability Sports NI £509,460 to implement the SNI Disability Mainstreaming Plan over a three year period (2009-2012).</p> <p>SNI's investment in DSNI contributes to their overall staffing costs. As Northern Ireland's main disability sports organisation, DSNI actively promotes the employment and deployment of disabled people with their staff and board being representative of the population.</p> <p>Specific examples of providing opportunities for the employment and</p>	<p>DRD</p> <p>DRD</p> <p>DCAL</p>

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		<p>deployment of disabled people include:</p> <ol style="list-style-type: none"> <li>1. <b>Inclusive Community Coaches:</b> A network of casual 'Inclusive Community Coaches' are available throughout Northern Ireland. The coaches are fully insured and have been trained by DSNI to organise and lead activity sessions for disabled children and adults, and their non disabled peers.</li> <li>2. <b>Training and Coach Education:</b> A network of tutors trained to deliver the range of DSNI training courses throughout Northern Ireland.</li> <li>3. <b>Active Communities Programme:</b> To employ an additional five full time coaches in partnership with a number of District Council Consortia. The employment arrangements for these posts differ in each area, but all of the coaches will be managed and supported by Disability Sports NI. These additional staff will be based throughout Northern Ireland enabling Disability Sports NI to greatly extend its programmes across the country</li> <li>4. <b>DSNI Volunteer Training Programme:</b> The programme aims to recruit and train volunteers to support the development of the multi skills/sports clubs element of the Active Communities Programme. 45 interested volunteers registered an interest for the programme, with 15 volunteers completing the training and Access NI checks.</li> </ol> <p>In 2009-2010, 34% (34) of coaches participating in the Investing in Performance Sport programme were reported to have a disability. As of 7 October 2010, 16% (515) of coaches participating in the 2010-2011</p>	

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		<p>programme are reported to have a disability.</p> <p>Northern Ireland Screen has taken steps to ensure that applicants are aware that alternative formats of documents are available on request and our application form has been revised to identify any particular needs which might require attention during the selection process.</p> <p>The Sign Language Partnership Group (SLPG) led by DCAL funded a “User Fora” (report issued October 2009) which brought together Deaf people with representatives from the DEL to highlight the difficulties experienced by Deaf people accessing employments opportunities. A number of problems were identified including:</p> <ul style="list-style-type: none"> <li>▪ Difficulties in relation to the operation of the DEL “Access to Work” scheme</li> <li>▪ The provision of interpreters to allow Deaf people to carry out Voluntary work</li> <li>▪ Communication problems for Deaf people with the Civil Service entrance examination</li> <li>▪ Communication Difficulties in Jobs &amp; Benefits offices</li> <li>▪ Discrimination in the workplace</li> </ul> <p>An action plan to address these difficulties has been developed and agreed with the DEL.</p> <p>The group also specifically identified that they would benefit from further training in job skills, how to put together a CV, and how to access employment. The DEL action plan includes training targeted at and tailored for unemployed Deaf people to enable them to access employment.</p> <p>In addition the SLPG have funded projects training and mentoring projects</p>	



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		<p>which are aimed at improving the skills and knowledge of Deaf tutors to help improve their employment opportunities.</p> <p><b>EMPLOYMENT AND SUPPORT ALLOWANCE</b></p> <p>Since April 2008 all claimants on incapacity benefits have had access to personalised support through Pathways to Work –a package of work-focused interviews and access to a range of holistic provision, including financial, employment and health support to help people make the transition from benefits into work.</p> <p>Employment and Support Allowance was introduced for new claimants in October 2008, replacing Incapacity Benefit and Income Support paid on the grounds of incapacity or disability. Employment and Support Allowance is designed to give people the help and support they need to overcome barriers to employment while providing support for those who cannot work.</p> <p>Existing incapacity benefits claimants will go through the reassessment process between April 2011 and March 2014. This will determine if they qualify for Employment and Support Allowance. Conversion to Employment and Support Allowance will align and simplify the benefit system by ensuring that all claimants with a health condition or disability claim the same benefit and receive support to get into work.</p> <p>The DHSSPS aims to support people with a disability to reach their maximum potential. It supports a range of voluntary sector organisations engaged in preparing people with a disability for and supporting them in employment.</p> <p>Computer based cognitive behavioural therapy programme Beating the Blues</p>	<p>DSD</p> <p>DHSSPS</p> <p>DHSSPS</p>

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		<p>helps people recover from depression and return to work.            A regional transitions group has been established to support transition from children's to adult services, including employment opportunities</p> <p>DSD agreed the transfer of resources to DHSSPS each year to support initiatives aimed at getting people back to work. This money has been invested in the treatment of depression and in psychological therapies as follows:</p> <ul style="list-style-type: none"> <li>➤ £1.6m has been invested in a Directed Enhanced Service [DES] for mild to moderate depression, run by GPs in primary care. The terms of the DES includes requiring GP practices to refer all patients with mild or moderate depression to the Pathways to Work Team within the local Jobs and Benefits Office/Jobcentre in circumstances where work rehabilitation, training or employment may be of benefit to the patient's health and wellbeing.</li> <li>➤ £3m has been invested on psychological therapies through HSC Trusts. These services are wider than a GP can offer within the DES and are also made available in areas where DES has not been taken up by GPs. In June 2010 DHSSPS and DSD jointly launched a Psychological Therapies Strategy</li> </ul> <p>LPS plan to conduct spatial analysis to establish whether Ulster Supported Employment Limited is in optimal location to meet the needs of the disabled.</p> <p>Taking forward the recommendations of the PSI Working Group on Disability will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment. These issues will also be addressed as part of the work to implement the UN</p>	<p>DHSSPS</p> <p>DFP</p> <p>OFMDFM</p>

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		Convention on the Rights of Persons with Disabilities.	
6.1.20	People with a disability have greater difficulty in accessing further and higher education	<p>Under the Special Educational Needs and Disability Order, Colleges are required to make adjustments to allow people with learning difficulties and/or disabilities to access their mainstream courses. FE Colleges are incorporated bodies responsible for determining their own provision. They are, however, required by legislation to “have regard to the requirements of persons over compulsory school leaving age who have learning difficulties”.</p> <p>The Department provides Colleges with £1.5m annually through the Additional Support Fund to assist with the cost of technical and/or personal support, such as signers and special equipment for FE students with disabilities. In addition, Colleges also receives a further £2m annually to assist with the additional costs of delivering discrete provision for students with learning difficulties and/or disabilities.. This covers the cost of, for example, increased lecturer contact time, provision of classroom assistants and reduced classroom sizes.</p> <p>ESF Supported Projects</p> <p><b><u>Higher Education</u></b></p> <p>Widening participation in higher education by students from those groups which are currently under-represented is one of the Department’s key strategic goals, in particular, students from disadvantaged backgrounds and students with learning difficulties and disabilities.</p> <p>The Department funds Disabled Student’s Allowances which help students with the extra costs they have from studying their course that directly results</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p>

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		<p>from a disability, mental health condition or specific learning difficulty. In addition, the Department funds a Register of Support Providers in the Northern Ireland universities.</p> <p>The Department pays a widening access premium to the higher education institutions for students with learning difficulties and disabilities.</p> <p>CAFRE has adapted programmes and facilities to enable disabled people to participate on its programmes.</p> <p>National Museums works with visually impaired adults in Armagh, providing them with opportunities to engage with and learn from the collections. We also work in partnership with the SHSS trust and Chest Heart and Stroke to deliver a range of programmes to disabled adults. UFTM provides people with a disability free admission to its site and provides various forms of access and communication aids to ensure that they can fully access the learning programmes we offer. Ulster Museums provides all education programmes free of charge to groups with special needs. National Museums has also introduced Universal Access Forums for each museum site allowing effective communication with visitors with disabilities on a range of access issues.</p> <p>The Sign Language Partnership Group (SLPG) led by DCAL funded a “User Fora” (Report issued October 2009) which brought together Deaf people with representatives from the Department of Education to allow Deaf people to highlight the difficulties experienced by Deaf people in accessing education. They highlighted difficulties in relation to:</p> <ul style="list-style-type: none"> <li>▪ Deaf Children under performing at main stream school</li> <li>▪ Lack of interpreter provision for parents at school meeting and events</li> </ul> <p>An action plan has been agreed with Department of Education to address</p>	<p>DARD</p> <p>DCAL</p> <p>DSD</p>

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		<p>these issues.</p> <p>Neighbourhood Renewal has provided support for a range of projects designed to remove barriers experienced by people with a disability who have greater difficulty in accessing further and higher education.</p> <p>We will be asking Departments to respond to the PSI Working Group recommendations and to advise what work they are doing to implement the UN Convention in line with their departmental functions.</p>	OFMDFM
6.1.22	<p>Single people are more likely to be unemployed than those who are married</p> <p>The proportion of lone parents of working age in employment is still well below the average</p>	<p><b><u>PATHWAYS TO WORK</u></b></p> <p>This provision is available to all eligible clients regardless of marital status or dependants</p> <p>ESF Supported Projects</p> <p>The revised Curriculum has a greater emphasis on developing real-world skills and on preparing young people for life and work. It includes issues such as Personal Development, Family Life (including roles within the family and parenting) and Independent Living (through Home Economics)</p> <p>The School Age Mothers programme supports pregnant and parenting young women to complete compulsory education and to remain in education beyond age 16 (if they so wish) thus improving their prospects of employment.</p> <p>Rural Development Division (RDD) led on a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by</p>	<p>DEL</p> <p>DEL</p> <p>DE</p> <p>DE</p> <p>DARD</p>

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		<p>March 2011. One key area that the package targeted was rural childcare. Through providing funding to support affordable and accessible childcare in rural areas of Northern Ireland, we have facilitated parents and guardians, including single parents, to participate in the workplace or to participate in training to enhance their employment prospects. Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities.</p> <p><b>LONE PARENTS</b></p> <p>From 2 December 2008, lone parents with older children are no longer entitled to Income Support solely on the grounds that they are a lone parent. They are offered more active, work-focused support through the Jobseeker's Allowance regime. To ensure each individual is fully supported during the change, the policy has been implemented over three years.</p> <p>The aim of the policy is to reduce child poverty by increasing the employment rate for lone parents with older children and to assist people to make the transition from unemployment to paid work so they can share in the benefits this brings.</p> <p>The Department has provided Neighbourhood renewal funding to a project whose services include actions/interventions that seek to address the issue of getting lone parents of working age into employment.</p>	<p>DSD</p> <p>DSD</p>
6.1.25	<p>The economic inactivity rate for Catholics, 33.5%, continues to be higher than that for Protestants, 23.9% a higher proportion of Catholic Households, 18%, are workless compared to 11% of</p>	<p><b><u>LOCAL EMPLOYMENT INTERMEDIARY SERVICE (LEMIS)</u></b></p> <p><b><u>STEPS TO WORK – A 'MENU OF PROVISION'</u></b></p>	<p>DEL</p> <p>DEL</p> <p>DEL</p>

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	Protestant households	<b><u>PATHWAYS TO WORK</u></b>	
6.1.28	There are indications of high job exit rates among lone parents, the majority of whom are women	<p>Sure Start provides a range of services for families with children aged 0-4 living in the 20% most disadvantaged areas as identified by NISRA MDM. These services help to address the needs and life chances of mothers and their young children. The 0-6 Early Years Strategy will address greater integration and coherence between early years services including Sure Start and pre-school education.</p> <p>Rural Development Division (RDD) led on a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. One key area that the package targeted was rural childcare. Through providing funding to support affordable and accessible childcare in rural areas of Northern Ireland, we created the potential for more single parents in these areas to either gain employment, to participate in training to enhance their employment prospects or to stay in employment.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DEL Equality Scheme.</p>	<p>DE</p> <p>DARD</p> <p>OFMDFM</p>
6.1.29	Carers of people with a disability and those who care for young children or older people face particular issues in relation to accessing employment	<p><b><u>STEPS TO WORK</u></b></p> <p><b><u>LOCAL EMPLOYMENT INTERMEDIARY SERVICE (LEMIS)</u></b></p> <p><b><u>PATHWAYS TO WORK</u></b></p> <p>In 2008 DHSSPS introduced a childcare allowance for Northern Ireland's</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DHSSPS</p>

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		<p>student nurses. Prior to this nurses and midwives studying in Northern Ireland were not eligible for any financial assistance with childcare costs.</p> <p>Health and Social Care Trusts should take into account carers' wishes in relation to carrying out paid employment alongside their caring responsibilities when making decisions about the appropriate level of support required for the cared for person and his/her carer.</p> <p>Consultancy pending with Northern Health and Social Care Trust to map where children live in relation to a residential care facility and if they receive domiciliary care where they live and the location of team that provides that care.</p> <p>Northern Ireland Screen has a number of policies aimed at improving 'work-life' balance for its employees.</p>	<p>DHSSPS</p> <p>DFP</p> <p>DCAL</p>
6.1.32	The employment rate for Irish Travellers aged 16-74 (35%) is significantly below that of all economically active people aged 16-74 (62%)	<p>DEL has representation on the Taskforce for Traveller Education which was set up to explore ways of helping Irish Travellers overcome barriers to educational attainment. DEL also chairs the subgroup of the task force on Further Education, Lifelong Learning and Skills for Life and Work.</p> <p>The Department issued a School Circular on the Education of Traveller Children and Young People in August 2010. It provides advice and guidance to schools on improving the attendance and achievement of Traveller pupils through ensuring equality, inclusion and participation.</p> <p>An Munia Tober, the Traveller Support Organisation for Belfast, participated in Invest NI's Social Entrepreneurship Programme and was assisted with the start up of a Cultural Awareness Training Services business in September 2008. It was also assisted by the Social Economy Fund pilot programme</p>	<p>DEL</p> <p>DE</p> <p>DETI</p>



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		with assistance provided for two positions on a two year placement basis.	
6.1.35	The issue of harassment in the workplace and within the education sector is of major concern to persons of different sexual orientation	<p>All schools are required to have measures in place to tackle bullying. The Department, in partnership with the NI Anti-Bullying Forum, actively promotes an approach which ensures that pupils are confident that their concerns about bullying will be dealt with in an appropriate and timely manner.</p> <p>In 2009 the Teachers Negotiating Committee (TNC) revised their policy and procedures on combating the bullying and harassment of teachers. The procedures state that staff have the right to be treated with dignity and respect and outlines the steps to be taken by a teacher when they raise a complaint in relation to bullying and harassment. In addition, the TNC are currently in the process of finalising guidance on the handling, recording and reporting of violent incidents against teachers in schools. As part of this work a questionnaire was issued to a random sample of teachers which allowed them to anonymously record incidents of violence and comment on the measures in place to deal with such incidents. The results are currently being analysed.</p> <p>All staff within the Department either undergoes on arrival, or already have participated in, training on Diversity/Equal Opportunities issues. This training addresses the responsibilities of staff and NICS as an employer and includes information and guidance on the Employment Equality (Sexual Orientation) Regulations (2007) and the Dignity at Work policy and procedures.</p> <p>National Museums delivered organization-wide Diversity Awareness training in 2008 and operates a revised Dignity at Work policy and Equal Opportunities Policy (recently refreshed by management training in March 2009). Members of staff from the Museums Learning &amp; Partnership Directorate attended a three-day GEM conference in September 2009 entitled "Engaging Diverse Communities". This provided training in</p>	<p>DE</p> <p>DRD</p> <p>DCAL</p>

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		<p>developing ideas' strategies and practices to help make a valuable intervention in community engagement and cultural and social diversity. As part of their induction procedure, all staff at W5 are trained in the Respect and Dignity at Work policy and procedures and the Code of Conduct for all staff in addition to training in the Equal Opportunities Policy.</p> <p>The Arts Council actively encourages applications which promote and support arts development among the LGBT community. The Arts Council supported a programme of work initiated by The Gasyard Arts Centre in Londonderry which supported young people from the LGBT community. The Arts Council is in regular contact with groups such as Queer Space and Outburst Queer Arts Festival to support their development.</p> <p>Progress will be monitored through the new Departmental Equality Scheme.</p> <p>The Department through Access Northern Ireland, operates a special application process for transgender people to assist in ensuring discretion to those who do not wish their previous gender (and names) to be disclosed to the person or organisation requesting the Disclosure.</p>	<p>OFMDFM</p> <p>DOJ</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.2.5	Women are at greater risk of experiencing poverty, multiple deprivation and exclusion, 57% of adults in poor households are women	Employment Service provision (eg Steps to Work, Pathways to Work, LEMIS, Disability Employment Programmes) is available to all eligible clients regardless of gender.	DEL
	Single people with children, who are more likely to be female, have the highest risk of poverty overall	<p>The Department's raising standards agenda has a particular focus on addressing the link between underachievement and socio-economic disadvantage. Key policies include the school improvement policy and literacy and numeracy strategy, which aim to raise standards and close achievement gaps so that every young person achieves to their full potential and leave schools with the skills needed for employment.</p> <p>The progress in implementing the Entitlement Framework is ensuring that young people can access a wider range of options better suited to their needs, interests and aspirations. This will be more relevant and motivating for pupils, encouraging young people to stay in education after age 16 thus improving their prospects for employment.</p> <p>The School Age Mothers programme supports pregnant and parenting young women to complete compulsory education and to remain in education beyond age 16 (if they so wish) thus improving their prospects of employment.</p> <p>Rural Development Division (RDD) led on a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. The package aimed to alleviate the effects of poverty and social exclusion by targeting 5 key work areas: rural fuel poverty, rural transport and access, rural childcare, rural community development and the rural challenge programme. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the</p>	<p>DE</p> <p>DARD</p>

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		<p>elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>The level of female participation on Go For It in 2010/11 was 40.68%. This included female participation of 44% at pre start and 38% at start up training.</p> <p>See DCAL reference at 6.1.9</p> <p>W5 has worked with Gingerbread to offer reductions to admission</p> <p><a href="#"><u>The Department's new Fuel Poverty Strategy was launched in March 2011 and lists a range of actions which will assist householders to improve the energy efficiency of their homes. The Department expects this strategy to impact favourably on all vulnerable households who qualify for assistance</u></a></p>	<p>DETI</p> <p>DCAL</p> <p>DCAL</p> <p>DSD</p>

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		<p>Through its strategy for the private rented sector introduced in March 2010, the Department expects proposals to impact favourably on all households, regardless of gender.</p> <p><b>BENEFIT UPTAKE</b></p> <p>Three uptake exercises are being conducted in 2010/11 and from data available 59% of clients to be contacted are women. Each client will be offered a full benefit assessment to ensure that they are receiving all the benefits to which they are entitled. (Data is still being validated for one of the exercises and as yet the female ratio is unknown)</p> <p><b>Child maintenance</b></p> <p>The Child Maintenance and Enforcement Division arranges/collects and, if necessary, enforces the payment of maintenance for children whose parents live apart.</p> <p>The Northern Ireland Child Maintenance Act extended the Division's remit to promote the financial responsibility that separated parents have for their children, and to provide information and guidance on the different child maintenance options available.</p> <p>The Child Maintenance Choices Service helps parents understand the full range of options available for putting a child maintenance arrangement in place. It provides impartial information and support to help parents so that they are able to make informed choices about the child maintenance arrangements most suited to their needs.</p> <p>See DSD reference to Lone Parents at 6.1.22</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DSD</p>

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		<p>Recent reforms of the State Pension including a reduction in the required number of qualifying years, the introduction of a single contribution condition, and the new carer's credit will enable more people, in particular, women to build up entitlement to a full basic State Pension. In 2010, as a result of reforms, 75% of women will reach State Pension age with a full basic State Pension, compared to 40% before reform, and this will rise to 90% in 2025.</p> <p>The number of qualifying years needed for a full basic State Pension has been reduced to 30 for both men and women reaching state pension age on or after 6 April 2010. Individuals with less than 30 years are now will be entitled to a pro-rata proportion of the full basic State Pension for each qualifying year – they will are no longer be required to have at least 25% of the full number of years. This will improve entitlement for many women and carers who are more likely to have deficient contribution records due to part time work and caring responsibilities.</p> <p>The earnings link for the basic State Pension will be restored from April 2011 with a guarantee that it will rise by the highest of earnings, prices or 2.5%.</p> <p>From April 2011 a new National Insurance credit has been introduced for specified adults who provide care for a child under age 12. It is recognised that many grandparents and other adults undertake familial care of a relative's child to enable the child's parents to work. For some, this may mean sacrificing their own incomes in retirement. The credits will protect future eligibility to the basic State Pension and Bereavement Benefits.</p> <p>The earnings link for the basic State Pension has also been restored from April 2011 (this has been brought forward from 2012) with a guarantee that it will rise by the highest of earnings, prices or 2.5%.</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p>

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		<p>The Pensions (No. 2) Act (Northern Ireland) 2008 included a number of reforms aimed at improving retirement incomes for future pensioners, particularly women, by encouraging and enabling more people to invest in private pensions. The reforms are targeted at “under-savers”, predominantly those on moderate to low incomes - a high proportion of which are women. Central to this is making it easier and more attractive to save, extending provision to those not currently covered by the market, and strengthening existing provision. Beginning in 2012 the introduction of the National Employment Savings Trust (a simple, low-cost pension scheme aimed at moderate to low earners who do not have access to a workplace pension scheme), automatic enrolment and the 3% employer contribution will have positive impacts on the retirement outcomes of many women. Based on research carried out by Ipsos MORI, higher rates of participation for women than men are expected for the National Employment Savings Trust, with 73% of women saying that they would probably or definitely stay in the scheme. Taking these participation rates into account, an additional 2-3 million women are expected to participate in a workplace scheme. In total it is estimated that 4-7 million individuals will participate in the National Employment Savings Trust, and that 1-3 million of them will be women. These measures will, in particular, help many women to build up a private pension for the first time. (UK-wide estimates/figures).</p> <p>LPS has carried out work with the Rural Development Council to identify where grants had been allocated in rural areas.</p> <p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the ‘Lifetime Opportunities’ (LTO) strategy</p>	<p>DFP</p> <p>OFMDFM</p>

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6.2.6	Those in deprived areas tend to experience lower life expectancy, worse health outcomes, they are more likely to suffer from increased morbidity and mortality and higher levels of mood and anxiety disorders, while the teenage birth rate in deprived areas is 71% higher than the Northern Ireland average	<p>Mandatory Relationship and Sexuality Education (RSE) provides opportunities for girls to develop the real world skills to support the appropriate management of relationships, including sexual lifestyles and responsible decisions about sexual health issues.</p> <p>The School Age Mothers programme supports pregnant and parenting young women to complete compulsory education and to remain in education beyond age 16 (if they so wish).</p> <p>As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>Invest NI's Enterprise Development Programmes have a particular emphasis on encouraging those from Neighbourhood Renewal areas to move into self-employment. In 2010/11 assistance at the pre-start stage was provided to 681 individuals from a Neighbourhood Renewal Area. In 2011/12 the new Short Term Employment Scheme will offer a specific start up incentive grant for participants from Neighbourhood Renewal Areas who start a business. This has a challenging target of 500 and will act as an incentive to encourage business creation from these areas.</p>	<p>DE</p> <p>DE</p> <p>DARD</p> <p>DETI</p>



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		<p>Invest NI's Social Entrepreneurship Programme (SEP) aims to encourage entrepreneurial activity. It focuses on groups located in disadvantaged areas or which provide a service to a disadvantaged group. The SEP was launched in June 2009. Outputs for the first two years to March 2011 are as follows:</p> <ul style="list-style-type: none"> <li>• A total of 93 new social enterprises were established after receiving business and development advice through the Programme. Between them these new businesses have created 250 new jobs and have a projected turnover in their first year of trading of over £6.3 million.</li> <li>• Invest NI provided financial support of almost £280,000 to 66 social enterprises which resulted in almost £8.5 million of additional leverage, including resources provided by the community groups themselves.</li> <li>• 11 of the newly established social enterprises have progressed to become mainstream Invest NI clients to further develop their potential for growth outside Northern Ireland.</li> </ul> <p>National Museums Northern Ireland welcomed more than 845,000 visitors to its museums in 2009/10, 43% of which were from the C2DE socio-economic group.</p> <p>The CIPFA PLUS N Ireland survey (2009) indicates that 23% of people who use libraries do so to access information related to health issues</p> <p>The A strategic review of Investing for Health has concluded, and work has begun to develop a new strategic direction for improving health and tackling the outcomes of which are being considered. Meanwhile, a two-year HSC Health inequalities which will be set within the new policy and social context Inequalities Framework and Action Plan has been commissioned to help</p>	<p>DETI</p> <p>DCAL</p> <p>DHSSPS</p>

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		<p>strengthen efforts to tackle health inequalities and supplement the direction taken by IFH. The Framework will renew and refresh efforts in the context of the reformed HSC system.</p> <p>A new strategy for Mental Health and wellbeing Promotion is currently being developed.</p> <p>The Department continues to provide funding to the Health and Social Care sector to implement programmes and to address births to teenage mothers and support teenage parenthood. The Department is seeking a renewed focus on action to address teenage pregnancy, particularly in deprived areas. The Public Health Agency through the multi-agency Sexual Health improvement Network held a workshop on 29<sup>th</sup> September 2010 to consider effective interventions for reducing teenage pregnancies and to integrate future action in line with the Sexual Health Promotion Strategy and Action Plan 2008-2013.</p> <p>An Action Plan to improve Access to Smoking Cessation Support for manual workers 2009-2011 has been developed by the PHA in order to encourage increased uptake of cessation services by manual workers and ultimately have a positive impact on smoking prevalence rates for this subset. In addition, a new tobacco control strategy for NI is expected to be launched by autumn 2011 and the PHA has responsibility to develop an accompanying action plan. The plan will involve a number of partners in both the statutory and voluntary sectors and one of its key objectives will be to provide further support for all smokers trying to quit. Disadvantaged adults who smoke will be one of three priority groups identified in the new strategy as requiring particular focus.</p>	<p>DHSSPS</p> <p>DHSSPS</p> <p>DHSSPS</p>

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		<p>Suicide rates are higher in areas of social and economics linked with deprivation; prevalence rates are twice as high in deprived areas and the gap between deprived areas and non-deprived areas continues to widen. . As part of the rollout of the NI Suicide Prevention Strategy "Protect Life", DHSSPS has provided annual funding of £1.5m for community-led initiatives to address suicide and self harm at local level. A further £600,000 is targeted at areas of disproportionate need in terms of historical levels of suicide.</p> <p>DHSSPS recommends breastfeeding as the healthiest option to give a child the best possible start in life and breastfeeding provides health benefits to both child and mother. Examples of initiatives in line with the Department's Breastfeeding Strategy, include support groups for breastfeeding e.g. with Sure Start groups and public information campaigns to raise awareness of health benefits and to promote breastfeeding.</p> <p>The review of the Breastfeeding Strategy for Northern Ireland 1999 has been completed. Its main recommendation is the development of a new Breastfeeding Strategy, including a recommendation that the new Strategy should is being developed which will recommend action to support those least likely to breastfeed including young mothers and those in low income groups and address the requirements of those who may have particular needs e.g. vulnerable infants (including ill, premature and infants with special needs) and those from an ethnic minority community.</p> <p>LPS has carried out work with the Rural Development Council to identify where grants have been allocated in rural areas.</p> <p>It has mapped projected dementia rates for the Southern Health Trust to determine the optimum location of services.</p> <p>It has mapped location of Chest Heart and Stroke support services in relation to population and death data to determine optimum and gap analysis.</p>	<p>DHSSPS</p> <p>DHSSPS</p> <p>DFP</p>

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		<p>LPS works with UKCRC Centre of Excellence for Public Health in support of a study into the impact on health of the Rejuvenation of Connswater Community Greenway.</p> <p>Working closely with DSD, OFMDFM is undertaking a review of government funding for women's groups and organisations providing services in their communities. The focus will be on deprived areas.</p>	OFMDFM
6.2.7	<p>In 2006/07 the percentage of girls gaining A-C grades at GCSE was 75.5%, this compared to 69.0% for boys. After leaving school only 56% of boys progressed to further or higher education compared to 75% of girls</p>	<p>Every School a Good School – a policy for school improvement, notes that there is too strong a link between disadvantage and educational outcomes. Barriers to learning can inhibit young people, arising from their background, gender, sexual orientation, race, with/without a disability, or from the Travelling Community. This policy therefore promotes the importance of high standards across the school system; supporting schools effectively in their pursuit of excellence; and helping to address better the various barriers to learning faced by children.</p> <p>Count, read: succeed – A Strategy for Improving Outcomes in Literacy and Numeracy, published on 22 March 2011, aims to raise overall standards of attainment and to close achievement gaps to ensure all young people leave school with the literacy and numeracy skills they need to progress to further and higher education and employment.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding programmes to provide mentoring and other services for those young people, particularly boys, who might be likely to drop out of school or training.</p> <p>The North West Development office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the educational differentials between boys and girls.</p>	<p>DE</p> <p>DE</p> <p>DSD</p> <p>DSD</p>

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		Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DE and DEL Equality Schemes.	OFMDFM
6.2.8	Both boys and girls from areas of high deprivation, are more likely to leave formal education with no qualifications, particularly boys from disadvantaged Protestant communities.	<p>See 6.2.6 re Enterprise Development Programme and Social Entrepreneurship Programme.</p> <p>The Consumer Council resourced 1850 health workers, teachers and literacy and numeracy tutors working with vulnerable groups with the 'Consumer Skills for Life' teaching resource. One in four people in Northern Ireland has poor numeracy and literacy skills. The teaching resource aims to raise consumer proficiency and money issues among people who have literacy and numeracy problems.</p> <p>Protestant working class boys are less likely to achieve academically and therefore access quality employment opportunities. This is a real risk to the economic growth in Protestant and Unionist communities. As part of the organisation's Corporate Social Responsibility project the Consumer Council has dedicated resources to the "Time to Read" programme in partnership with Business in the Community. The Council is working with three schools and have proactively sought engagement with Protestant school boys in local schools.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding a wide range of education programmes to improve the educational attainment of children in Neighbourhood Renewal Areas.</p> <p>Progress will be monitored through the cross-departmental gender equality action plans to implement the Gender Equality Strategy and through the new DE and DEL Equality Schemes.</p>	<p>DETI</p> <p>DETI</p> <p>DETI</p> <p>DSD</p> <p>OFMDFM</p>

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		<p>The Arts Council targets resources to children and young people who experience barriers in accessing and participating in the arts, particularly those from disadvantaged backgrounds. For example, in 2008 56% of Arts Council funding was awarded to the 20% most deprived wards. Such support increases opportunities for children and young people to participate in a range of artforms and across a variety of contexts of their own choosing.</p> <p>W5 has delivered a range of programmes from 2005 targeting young people from areas of high deprivation through medium term intervention programmes. This has included a programme through PLUS targeting young Protestant males from North Belfast in a Sound and Vision project from 2006-2008. W5 is also working with BITC and Integrated Services on a programme with the Computer Clubhouse at the Spectrum Centre and Belfast Boys Model School.</p>	DCAL
6.2.11	<p>Younger households are more likely to experience poverty</p> <p>Older people tend to have lower incomes, are more benefit dependent and spend more on necessities than the rest of the population.. They also experience other forms of exclusion, such as isolation from friends, relatives, services and facilities and increased fear of crime.</p>	<p>Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities.</p> <p>Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant</p>	DARD

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		<p>limit can receive improvement packages, as well as providing support to ensure more effective targeting of rural homes. Also as part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>DETI's Consumer Affairs Branch (CAB) actively uses the media to raise awareness of doorstep crime amongst older/vulnerable people A trader who targeted those individuals suffering from ill health was successfully prosecuted for engaging in aggressive and unfair trading practices.</p> <p>The Concessionary Fares Scheme was extended on 1 October 2008 to allow free travel for all people at age 60 and over. Concessionary travel can help in combating social exclusion for those older people living in relative poverty or on low income by making travel more affordable. The Department tries to address the issue of social exclusion through programmes such as the Rural Transport Fund and Door-to-Door transport. These services provide affordable transport opportunities that allow older people access to goods and services that most people take for granted.</p> <p>The Accessible Transport Strategy Action Plan for 2009 – 2012 was</p>	<p></p> <p>DETI</p> <p>DRD</p> <p>DRD</p>

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		<p>published in January 2010 following public consultation. The plan includes actions to continue to improve the accessibility of the transport system for older people and people with disabilities with particular focus on improving information, training, and the delivery of new transport services including Dial-a-Lift and the Assisted Rural Transport Scheme (ARTS). The plan also proposes that research should be carried out into a number of areas including on how to improve access to transport for people with learning disabilities.</p> <p>Within the Arts Council's Arts and Older People Strategy (2010-2013) and the dedicated Arts and Older People funding programme (to be launched in 2010-11) two of the strategic themes deals with:</p> <p>The Arts council targets resources to children &amp; Young people who experience barriers in accessing and participating in the arts, particularly those from disadvantaged backgrounds. Such support increases opportunities for children &amp; young people to participate in a range of artforms and across a variety of contexts of their own choosing.</p> <p>Poverty: working to improve the quality of life of older people living in disadvantaged, marginalised and deprived areas of Northern Ireland.</p> <p>Isolation and Loneliness: working with older people to combat feelings of isolation and loneliness</p> <p>National Museums Northern Ireland is working in partnership with Age Concern and Help the Aged to develop access to museums for older people through its successful 'Live and Learn' project. . This is a five year project assisted by a £1m grant from the Big Lottery Fund, NMNI also works closely with the Reminiscence Network to encourage older people's engagement</p>	<p>DCAL</p> <p>DCAL</p>



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		<p>with museum collections. As older people become socially engaged through these projects there are beneficial impacts on their physical health and mental well being and their overall quality of life is enhanced.</p> <p>The SNI Active Communities programme targets a minimum of 15% of participants over 50years of age.</p> <p>To coincide with Age Awareness week, W5 offers free admission to anyone over the age of 60 to provide opportunities for access and assist with life-long learning.</p> <p>In 2010 a series of road shows will be held in 12 large libraries across NI, in partnership with Age NI, to provide advice and support for older people on accessing benefits.</p> <p>Response to 6.2.5 re Household fuel payment &amp; energy efficiency measures also applies here.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding various health programmes which include the provision of services specifically designed to assist older people.</p> <p><b>CHILD MAINTENANCE AND ENFORCEMENT DIVISION</b></p> <p>The Child Maintenance and Enforcement Division arranges/collects and, if necessary, enforces the payment of maintenance for children whose parents live apart.</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p>

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		<p>The Northern Ireland Child Maintenance Act extended the Division's remit to promote the financial responsibility that separated parents have for their children, and to provide information and guidance on the different child maintenance options available.</p> <p>The Child Maintenance Choices Service helps parents understand the full range of options available for putting a child maintenance arrangement in place. It provides impartial information and support to help parents make informed choices about the child maintenance arrangements most suited to their needs.</p> <p><b>Older people</b></p> <p>DSD input on State Pension reforms at paragraph 6.2.5 also applies here.</p> <p>Additional help for older people is also available through State Pension Credit, which is the main form of support for people who have reached the qualifying age and provides a safety net for those with low incomes. For 2010/11 it guarantees a weekly income of £137.35 for a single person and £209.70 for a couple.</p> <p>The Pensions (No. 2) Act (Northern Ireland) 2008 included a number of reforms aimed at improving retirement incomes for future pensioners, by encouraging and enabling more people to invest in private pensions. Central to this is making it easier and more attractive to save, extending provision to those not currently covered by the market, and strengthening existing provision. Beginning in 2012 the introduction of the National Employment Savings Trust (a simple, low-cost pension scheme aimed at moderate to low earners who do not have access to a workplace pension scheme), automatic enrolment and the 3% employer contribution will have positive impacts on the</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DSD</p>

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		<p>retirement outcomes of many people. Based on research carried out by Ipsos MORI, 65% of men and 73% of women said that they would probably or definitely stay in the National Employment Savings Trust. Taking these participation rates into account, an additional 2-3 million women and 2.5-4.5 million men are expected to participate in a workplace scheme. In total it is estimated that 4-7 million individuals will participate in the National Employment Savings Trust, and participation rates are expected to increase with time. Overall, it is estimated that between 6-9 million workers will be newly participating or saving more in workplace-based pensions as a result of the reforms. (UK-wide estimates/figures)</p> <p>DHSSPS is currently working on the development of a Service Framework specifically for older people aimed at improving their health and wellbeing and access to services as well as promoting social inclusion and reducing inequalities.</p> <p>The service framework is being issued for consultation in June 2011..</p> <p>A Rate Deferment Scheme was introduced by LPS from 1 April 2010 which is designed to assist better off pensioners, who would not be entitled to housing benefit or rate relief, but may only have a modest fixed income and are finding it difficult to manage financially. The opportunity to defer payment of their rates could make it significant to people in these circumstances.</p> <p>LPS used GIS to create an Information Pack for the Northern Ireland Assembly Research and Library Services on the effect of Post Office closures on the elderly.</p> <p>Mapped location of LPS offices against deprivation variables.</p>	<p>DHSSPS</p> <p>DHSSPS</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>

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		<p>LPS is responsible for the administration of Housing Benefit and Rate Relief, Disabled Persons Allowance and Lone Pensioner Allowance.</p> <p>To ensure support for those on low income, including the elderly, LPS has in place a Benefit Uptake Strategy and Action Plan, the key strand of which is developing links in local communities and working with partners in the voluntary sector to improve uptake of area reliefs and allowance.</p> <p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy. Work in the establishment of an Older People's Advocate and in respect of child poverty will have particular relevance to these target groups.</p> <p>The Department, in partnership with a range of organisations within the age sector, has developed "Safer Ageing - A Strategy and Action Plan for Ensuring the Safety of Older People". The strategy sets out actions and initiatives to help older people be safe and feel safe in their homes, neighbourhoods and communities.</p>	<p>DFP</p> <p>OFMDFM</p> <p>DOJ</p>
6.2.12	Older people living in remote areas or on disadvantaged housing estates have difficulty accessing the sorts of opportunities that most people in society can often take for granted	<p>Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities. Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel</p>	DARD

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		<p>poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant limit can receive improvement packages, as well as providing support to ensure more effective targeting of rural homes. As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>The Concessionary Fares Scheme was extended on 1 October 2008 to allow free travel for all people at age 60 and over. Concessionary travel can help in combating social exclusion for those older people living in relative poverty or on low income by making travel more affordable. The Department tries to address the issue of social exclusion through programmes such as the Rural Transport Fund and Door-to-Door transport. These services provide affordable transport opportunities that allow older people access to goods and services that most people take for granted.</p> <p>The Accessible Transport Strategy Action Plan for 2009 – 2012 was published in January 2010 following public consultation. The plan includes actions to continue to improve the accessibility of the transport system for older people and people with disabilities with particular focus on improving</p>	<p>DRD</p> <p>DRD</p>

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		<p>information, training, and the delivery of new transport services including Dial-a-Lift and the Assisted Rural Transport Scheme (ARTS). The plan also proposes that research should be carried out into a number of areas including on how to improve access to transport for people with learning disabilities.</p> <p>Since 1 December 2009 the Department has, with assistance from DARD, extended concessionary fares equivalency to Rural Transport Partnership services. This was to address the urban/rural public transport gap.</p> <p>The Arts Council's Arts and Older People Strategy sets out a number of recommendations on how best to address barriers that impede older people accessing and participating in the arts in Northern Ireland.</p> <p>The introduction of Premium Payment in 2003 reflects the overarching objectives of the Arts Council of encouraging access to and participation in a broad range of arts activities and overlaps with the general equality issue of differences in participation and uptake by different groups. Similarly, the skewing in the Arts Council objectives towards, for example, persons with a disability gives explicit recognition that different groups have different needs, experiences and priorities in relation to arts policy. This scheme illustrates the Council's commitment of achieving better and more equitable representation of Section 75 groups within the arts audience.</p> <p>For the Arts and Older People programme the Premium Payment award will cover: carer's costs, language translation, visual aid (e.g. Braille), sign language and hearing aid assistance. The Arts Council promotes the programme to all representative organisations.</p>	<p>DRD</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p>

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		<p>In recognition of transport issues the dedicated Arts and Older People programme includes a dedicated budget line that covers essential transport within the core costs of activities.</p> <p>Northern Ireland Screen's Education Officer delivers presentations using the Digital Film Archive. The majority (88%) of presentation requests are received from the 55+ age group. To ensure that the high demand continues to be met, Northern Ireland Screen has developed relationships with 5 Facilitator Organisations who specifically work with this demographic. Each Facilitator Organisation delivers free Digital Film Archive presentations and uses the archive in any reminiscence work they may carry out. Those organizations are: Engage With Age; Clanmill Housing; North and West Belfast Trust; Northern Ireland Hospice; Reminiscence Network Northern Ireland.<sup>11</sup></p> <p>In the past, presentations have been delivered to groups in both the Shankill Road and Falls Road areas of West Belfast.</p> <p>National Museums undertook a major outreach programme during closure of the Ulster Museum for older people and in particular those living outside the Greater Belfast area and developed a partnership with NI Library authority to access this group. They have developed a strategic partnership with Reminiscence Network Northern Ireland to target older people.</p> <p>National Museums Northern Ireland have recently secured funding for a 5 year project which is aimed at older people who do not traditionally access cultural resources. It is primarily focused on those who are socially and economically disadvantaged.</p> <p>National Museums Northern Ireland is working in partnership with Age Concern and Help the Aged to develop access to museums for older people through its successful 'Live and Learn' project. This is a five-year project</p>	DCAL

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		<p>assisted by a £1m grant from the Big Lottery Fund. NMNI also works closely with the Reminiscence Network to encourage older people's engagement with museum collections. As older people become socially engaged through these projects there are beneficial impacts on their physical health and mental well being and their overall quality of life is enhanced.</p> <p>The Public Library service provides a Mobile library service to remote or inaccessible communities both in rural areas and in urban areas. A door to door service is provided to people who are housebound as a result of age or disability.</p> <p>In 2010 a series of road shows will be held in 12 large libraries across NI, in partnership with AgeNI, to provide advice and support for older people on accessing benefits.</p> <p>As part of the Department's Fuel Poverty Strategy, the Warm Homes Scheme has targets to identify and address the needs of hard to heat rural properties <a href="#">and a target to ensure that 40% of homes assisted are in rural areas.</a></p> <p>The strategy for the private rented sector sees the introduction of new policies and the strengthening of existing policies which will help support the tenancy management needs of vulnerable tenants living in the private rented sector in both rural and urban areas.</p> <p>Through programmes delivered in the <b>Areas at Risk</b> target communities, older people and other vulnerable people are often identified. Programmes are designed sensitively to ensure that older and vulnerable people are able</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p>



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		<p>to fully participate in programmes offered. For example: Luncheon Clubs, Arm Chair Aerobics, Outings and in one instance a Good Morning Project.</p> <p>NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The Digital Inclusion programme aims to improve the opportunities of people who do not have ready access to the internet.</p> <p>NI Direct is working with the Library service to promote availability of Online access to Government services across the Library network for citizens who have limited or no home internet access.</p> <p>NI Direct is working with Consumer Council and NICVA to establish consultation groups representing a wide range of citizens - including Section 75 groups, to provide input and feedback during the development of usable and accessible web and phone contact channels.</p> <p>LPS have a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>LPS has used GIS to create an Information Pack for the Northern Ireland Assembly Research and Library Services on the effect of Post Office closures on the elderly.</p> <p>Under the NI Rural Development Programme 2007–2013, the Forest Service operates grant schemes to promote the expansion of tree coverage and the sustainable management of existing woodland in NI. However, as it is only available to land owners with more than 0.2 hectares that meet the criteria for the grant, there is no scope to target any one group.</p>	<p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DARD</p>

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6.2.14	Adults with a disability and children with a disability have the highest risk of poverty	<p>All Employment Service provision is available to clients with a disability where this is appropriate to assist them to move towards and into work. In addition, a wide range of provision is available specifically to assist people with disabilities including ESF Supported Projects</p> <p>DE was actively involved in the PSI Disability Working Group that has developed recommendations to the Executive on improving the outcome for the disabled members of our community. This report is now with OFMdfM and will go out to public consultation.</p> <p>The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures.</p> <p>As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p>	<p>DEL</p> <p>DE</p> <p>DARD</p>

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		<p>Invest NI's Social Entrepreneurship Programme (SEP) continues to involve people with a disability at a number of levels. Some organisations involved in SEP have Board representatives from their beneficiary target group which has included disabled groups. The new businesses may also create employment and training opportunities for disabled people, and/or provide a service to a disadvantaged group including those with a disability.</p> <p>The Arts Council support arts-related disability work through programmes such as ASOP, Project Lottery funding, Small Grants programme, the Premium Payment scheme and the Arts &amp; Disability Equality Charter. In addition, within the Arts and Older People strategy one of the strategic themes highlights poverty.</p> <p>Participation Access Group - this group was formed by the Arts Council and consists of organisations that support those with disabilities in accessing and participating in the arts. This group meets on a bi-annual basis to review progress in tackling the barriers to participation in the arts for disabled people as identified in the 2007 Ipsos MORI report.</p> <p>W5 offers carers free admission if they are supporting a visit by someone with a disability that requires assistance</p> <p><b>SOCIAL SECURITY BENEFITS FOR DISABLED PERSONS</b></p> <p>A range of social security benefits is available to people with a disability including disability living allowance, attendance allowance, employment and support allowance, incapacity benefit and income-related benefits, such as income support and pension credit which are paid at higher rates for people with disabilities.</p>	<p>DETI</p> <p>DCAL</p> <p>DCAL</p> <p>DSD</p>

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		<p>From April 2011 certain prescribed categories of severely visually impaired people are able to gain access for the first time to the higher rate mobility component of Disability Living Allowance. The change acknowledges that people with the most severe forms of sight loss, such that they have no useful sight for the purposes of independently getting out and about even in familiar environments, face additional mobility-related costs. The intention is that this change will allow severely visually impaired people greater freedom to participate in social activities, get out and about and to work where that is an option.</p> <p>LPS plan to conduct spatial analysis to establish whether Ulster Supported Employment Limited is in optimal location to meet the needs of the disabled.</p> <p>Taking forward the recommendations of the PSI Working Group on Disability will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment.</p> <p>The Child Poverty Strategy that is being developed will also consider the needs and rights of children with disabilities – under the Child Poverty Act 2010 the Strategy must be published and laid before the Assembly by March 2011.</p>	<p>DSD</p> <p>DFP</p> <p>OFMDFM</p> <p>OFMDFM</p>
6.2.15	People with a disability may experience prejudice as a direct result of their disability	The Disablement Advisory Service (DAS) provides assistance to employers and disabled people to enable people with disabilities to work in a mainstream environment. This could assist help to overcome prejudice in the workplace. Programmes such as Workable (NI), Access to Work (NI), Employment Support and New Deal for Disabled People assist people with disabilities find mainstream employment. Also assisted by ESF Supported Projects	DEL

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		<p>The personal development areas of the curriculum are designed to enable pupils to develop respect for others as individuals and learn to disregard stereotyping.</p> <p>The Arts Council promotes art projects with, by, and for people with disabilities and encourages work that challenges prejudices. The Arts Council supports Adapt NI and the Arts &amp; Disability Equality Charter which tackles both attitudinal and physical prejudice, e.g. through training.</p> <p>The Arts council's positive promotion of art projects with, by and for people with disabilities and encouraging work that challenges prejudices.</p> <p>National Museums Northern Ireland has a long-standing relationship with Adapt NI, who were recently key partners in the Ulster Museum redevelopment project. Since the reopening of the Museum, a large amount of unsolicited positive feedback has been received from visitors with disabilities. As a result of the work with Adapt NI, access forums have been established for each NMNI site and suggestions from the forums are already being adopted (e.g. procurement of mobility scooters). Adapt NI have also delivered Disability Equality Training as part of Ulster Museum and Ulster Folk and Transport Museum staff induction programmes</p> <p>Sport NI's Disability Mainstreaming Policy (produced after a detailed consultation with the appropriate stakeholders) recognises that people with disabilities are not homogenous, with some being particularly vulnerable to discrimination. The policy ensures that due consideration is given to people with disabilities at a corporate, programme and project level. The adoption of this policy will encourage organisations to work towards the end goal of</p>	<p>DE</p> <p>DCAL</p>

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		<p>'Mainstreaming'.</p> <p>Sport Northern Ireland have recently drafted Terms of Reference to review the impact of the SNI Disability Mainstreaming Policy.</p> <p>In partnership with Sport Scotland, SNI is producing a Literature Review and Good Practice Guide for Sport and Disability the purpose of which is to provide information, advice and good practice examples on how to involve people with different disabilities in participating in sport and moving up the performance ladder. The research will provide an evidence base for impact assessment and a framework for organisations when designing policies and programmes aimed at involving people with disabilities</p> <p>W5 has training Welcome to All to make sure front of house staff deliver the highest standard of care to everyone. W5 develops exhibits that suit different physical and learning abilities</p> <p>The Sign Language Partnership Group (SLPG), led by DCAL and including representatives from other departments, has been working effectively in partnership with representatives from the deaf community since January 2004 to improve access to services for sign language users. This group has been involved in producing best practice guidance for public servants dealing with Sign language users and for raising awareness of the need for tolerance, inclusion and respect for Deaf people. In addition DCAL funded projects have provided training for Sign Language interpreters in a number of public service environments to allow them to effectively represent sign language users in these environments.</p> <p>The SNI Active Communities programme targets a minimum of 10% people with a disability across the 11 consortia of district councils.</p>	

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		The Department has a Disability Action Plan to address the Disability Duties including the promotion of positive attitudes towards disabled persons and the need to encourage participation by disabled persons in public life.	DHSSPS
		LPS plans to conduct spatial analysis to identify the travel distance / time / cost for Ulster Supported Employment Limited case workers to identify the optimal use of staff resources in assisting disabled persons to obtain work.	DFP
		Taking forward the recommendations of the PSI Working Group on Disability will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment.	OFMDFM
		The Child Poverty Strategy that is being developed will also consider the needs and rights of children with disabilities – under the Child Poverty Act 2010 the Strategy must be published and laid before the Assembly by March 2011.	OFMDFM
		Under the NI Rural Development Programme 2007–2013, the Forest Service operates grant schemes to promote the expansion of tree coverage and the sustainable management of existing woodland in NI. However, as it is only available to land owners with more than 0.2 hectares that meet the criteria for the grant, there is no scope to target any one group.	DARD
		The Department, through its Community Safety Unit, is a key partner in Leonard Cheshire's Disability 'Be Safe, Stay Safe' project, which aims to increase safety amongst people with a disability. The project involves bespoke training and practical support on community safety issues.	DOJ
		Work is ongoing on the development of a consultation document for a future Community Safety Strategy. The timeframe for its launch has yet to be	DOJ

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		agreed. However it is likely to contain proposals about the tackling of Hate Crime.	
6.2.19	Marital status is associated with poverty. Those who are separated have the highest rate of poverty followed by those who are divorced and then single people.	<p>See 6.4.4 Consumer Council on Section 75 multiple identity with women.</p> <p>The Consumer Council boosted consumer proficiency and financial capability skills by undertaking outreach work and focusing attention on all consumers, but in particular families, people with disabilities, younger and older people. A proactive and targeted approach was adopted in the outreach strategy in terms of where events were held and encouraged uptake in research gap areas.</p> <p>As part of the Consumer Council's outreach strategy, 30 presentations and exhibitions were delivered in communities across NI. The Consumer Council supported:</p> <ul style="list-style-type: none"> <li>• <b>Older</b> people's initiatives in Coleraine, Bangor and Banbridge;</li> <li>• <b>Family</b> projects as part of neighbourhood health improvement projects in Whiterock (Belfast) and Londonderry, Omagh and Strabane;</li> <li>• <b>Women</b> living in areas of deprivation across inner city Belfast; and</li> <li>• Around <b>100 front line health, family and advice workers and ICT, literacy and numeracy tutors</b>. The Consumer Council delivered two workshops called "Saving on a Low Income" in Belfast and Derry in partnership with Advice NI, Citizens Advice and the Office of Fair Trading.</li> <li>• Deliver 'train the trainer' sessions on financial capability, consumer rights (in relation to utilities, transport, goods and services).</li> </ul> <p>Marital status - see input at sections 6.1.22 on lone parents and 6.2.5 on</p>	<p>DETI</p> <p>DETI</p> <p>DETI</p>



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		<p>child maintenance.</p> <p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy.</p>	<p>DSD</p> <p>OFMDFM</p>
6.2.22	Households caring for children or dependant adults have higher poverty rates and are at greater risk of multiple deprivation than those without dependants	<p>Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities. Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant limit can receive improvement packages, as well as providing support to ensure more effective targeting of rural homes. As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits</p>	DARD

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		<p>to various agencies and departments are proving significant for these rural households.</p> <p>The Consumer Council's job is to represent the voice of consumers. As part of this lobbying role the Council -</p> <ul style="list-style-type: none"> <li>• Called for an urgent review of the Winter Fuel Payment to ensure it adequately targets consumers in fuel poverty. The comments came amid claims that the qualifying age for the payment will rise to 66 and that the amount may be cut for some customers;</li> <li>• Formed the Fuel Poverty Coalition. The Coalition is calling on the Northern Ireland Executive to take forward the 13 points in their action plan to address fuel poverty and ensure that everything reasonably practicable is done to eliminate Fuel Poverty here. Nearly 340,000 households in Northern Ireland cannot afford to heat their homes. These homes are living in Fuel Poverty; and</li> <li>• Facilitated 140 consumers to have their say and tell the NI Executive about how public services can be best delivered during these tough economic times that are affecting all of us.</li> <li>• Published Consumer 2010 research. The proportion of 25-34 year olds having problems keeping up with their finances is considerably larger than in other age groups (32 percent compared to 21 percent among 16-24 year olds and 24 percent among 35-44 year olds) reflecting the financial burdens with which young families are confronted with.</li> <li>• The Council's research shows that the number one priority for NI households is managing money better and making ends meet. The Council called on the Government to immediately develop a joined up</li> </ul>	<p>DETI</p>

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		<p>approach to embed financial capability in all policy and strategies as part of the Financial Capability Partnership.</p> <ul style="list-style-type: none"> <li>•</li> </ul> <p><b>BENEFIT UPTAKE</b></p> <p>Since 2007 exercises have been introduced for families to ensure they were receiving their full entitlement, (over 15,000 letters issued). In 2006/07, 2007/08 and 2009/10, an exercise focused on carers who may be entitled to Carer's Allowance. A mailshot exercise was also carried out in 2007/08, advising 68,120 people about Carer's allowance. A further Carers' exercise was carried out in 2010/11 and around 2,500 200 people were offered to opportunity of a full benefit assessment. Results will be known in June 2011.</p> <p><b>CHILD MAINTENANCE AND ENFORCEMENT DIVISION</b></p> <p>The Child Maintenance and Enforcement Division arranges/collects and, if necessary, enforces the payment of maintenance for children whose parents live apart.</p> <p>The Northern Ireland Child Maintenance Act extended the Division's remit to promote the financial responsibility that separated parents have for their children, and to provide information and guidance on the different child maintenance options available.</p> <p>The Child Maintenance Choices Service helps parents understand the full range of options available for putting a child maintenance arrangement in place. It provides impartial information and support to help parents make informed choices about the child maintenance arrangements most suited to their needs.</p>	<p>DSD</p> <p>DSD</p>

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		<p><b>CARERS BENEFITS</b></p> <p>Carer's Allowance provides a carer with some independent income for taking on the responsibility of caring for a severely disabled person, whilst the extra costs which arise as the result of disability are recognised through the award of Disability Living Allowance or Attendance Allowance to the person with disabilities. Not only does Carer's Allowance provide income, separate from benefit for the disabled person being cared for, but also helps the carer to secure a better income in retirement than would otherwise be the case through the state second pension.</p> <p>Carer's Allowance is not the only benefit that carers have access to. Depending on each individual's personal circumstances they have access to the full range of other social security benefits and in particular the income-related benefits such as Income Support and Housing Benefit, which are paid at higher rates for carers.</p> <p>See DSD reference to Lone Parents at 6.1.22.</p> <p>The NI Direct website has a special theme for parents and carers.</p> <p>Work with DEL on service provision for children in care (project waiting).</p> <p>Work with Belfast Trust to map Foster Carers against children in need (project waiting).</p> <p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy</p>	<p>DSD</p> <p>DSD</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>OFMDFM</p>

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		Courts and Tribunals Service will Implement EU directives on protection of children and recovery of family maintenance obligations which will be of benefit to young people and those with dependants (June 2011).	DOJ
6.2.24	Irish Travellers are at greater risk of poverty, multiple deprivation and exclusion. They are also more likely than other groups to leave school with no qualifications.	<p>DEL has representation on the Taskforce for Traveller Education which was set up to explore ways of helping Irish Travellers overcome barriers to educational attainment. DEL also chairs a subgroup of the taskforce on Further Education, Lifelong Learning and Skills for Life and Work.</p> <p>The Taskforce on Traveller Education has been established to bring together representatives from both statutory and non-statutory bodies, from all of Ireland, to exchange ideas and assist DE to develop an action plan which will be a catalyst for real and lasting change in the area of education for children from the Traveller community. The Taskforce is due to report to the Department on its findings by December 2010. The Department has provided the Education &amp; Library Boards £412k to deliver services to the Traveller community for 2010/11 and through the Common Funding Formula £1,028 per pupil, a total of £862k directly to schools.</p> <p>The Department issued a School Circular on the Education of Traveller Children and Young People in August 2010, which provides advice and guidance to schools on improving the attendance and achievement of Traveller pupils through ensuring equality, inclusion and participation.</p> <p>Two important and interlinked strategies <i>Every School a Good School: A Policy for School Improvement</i> and <i>Every School a Good School: A Strategy for Raising Achievement in Literacy and Numeracy</i> are aimed at ensuring every child, irrespective of their background, race, gender or religion, is enabled to fulfil their potential at every stage of their development.</p> <p>Under the Rural Childcare Programme some 19 projects with a total value of</p>	<p>DEL</p> <p>DE</p> <p>DARD</p>

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		<p>approximately £1.2M have recently completed their project activities. Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant limit can receive improvement packages, as well as providing support to ensure more effective targeting of rural homes. As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>See also reference to Social Entrepreneurship Programme and Social Economy Fund at 6.1.32.</p>	<p>DETI</p>

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		<p>See reference 6.2.22</p> <p>The Arts Council supports Irish Travellers throughout Northern Ireland by awarding funding to organisations that promotes arts activity that maximises access to this minority ethnic group.</p> <p>In 2009 the Arts Council supported the Equality Commission in co-ordinating a series of events and activities that promote understanding and awareness of traveller issues across Northern Ireland. These events highlighted the role of arts in developing understanding as well as celebrating the diversity that exists in Northern Ireland. The Arts Council will continue to support Traveller Focus Week in 2010 by highlighting the Equality Commission's week of events, along with examples of work we have supported over the past year.</p> <p>Ulster Folk and Transport Museum has had an ongoing engagement with the travelling community and provided outreach services to the Belfast school which many of these children attend. As part of this engagement we helped them develop an exhibition at the Ulster Folk and transport Museum. This exhibition has toured to other venues. Due to the prolonged engagement with the travelling community, awareness of their needs is particularly high amongst learning and partnership staff in ACNI.</p> <p>Libraries located close to the travelling community carry out outreach activities and host a programme of events to celebrate Traveller Focus week in partnership with the Equality Commission.</p> <p>The Department works closely with the Northern Ireland Housing Executive in relation to the provision of a range of halting sites. The Department is represented on the Interdepartmental Forum on Travellers and conducts an</p>	<p>DETI</p> <p>DCAL</p> <p>DSD</p>

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		<p>annual exercise to monitor the equality implication of the Unauthorised Encampments (NI) Order 2005, including the impact of the sites scheme.</p> <p>The DHSSPS and the Department of Health and Children launched the All Ireland Traveller Health Study Reports on 2 September 2010. The study examined the health status and health needs of Travellers living in Northern Ireland and the Republic of Ireland. The findings provide a framework to work upon to ensure that appropriate service provision for Travellers is provided.</p> <p>In October 2010 the Public Health Agency and Health &amp; Social Care Board established a Regional Travellers' Health &amp; Wellbeing Forum. The PHA has secured the participation of the HSCB, Trusts and Traveller Support organisations in the new Forum. The focus of the Forum is to implement key priorities identified within the All Ireland Traveller Health Study now reflected in an Action Plan for 2010/11.</p> <p>These issues are being addressed within the Racial Equality Strategy in conjunction with other government departments (OGDs including in particular DE and the Traveller taskforce)</p> <p>The Department addresses hate crime, including racial hate crime, through a range of policies. The Hate Incidents Practical Action Scheme (HIPA) provides home repairs and security advice to victims of hate crime, with relevant literature translated into a number of languages. The consultation paper on a new Community Safety Strategy contains proposals about Hate Crime including the possible development of a Hate Crime Strategy. As part of the consultation engagement, officials have met with representative groups to consider these proposals in more detail. The responses to the proposals will be analysed as part of the development of the Strategy.</p>	<p>DHSSPS</p> <p>DHSSPS</p> <p>OFMDFM</p> <p>DOJ</p>
6.2.25	The number of racist incidents reported to the	The Department published a new Community Relations Equality and	DE



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	<p>PSNI in 2006/07 increased by over 12% on the previous year to 1,047</p>	<p>Diversity policy on 24 March 2011 which aims to enable children and young people to understand and deal with difference in whatever form, including race and sexual orientation.</p> <p>The revised curriculum, is now in place in all grant aided schools in all key stages includes citizenship education to enable all pupils to develop attitudes of tolerance and respect. Pupils will look at issues such as diversity and inclusion, both locally and globally, and the causes of racism and ways of managing conflict and promoting inclusion.</p> <p>National Museums Northern Ireland operates a Dignity at work policy</p> <p>W5 as part of work with the community has a Director on the Bryson Group Multi Cultural Resource Centre to support their work</p> <p>The Arts Council is currently developing a five year Minority Ethnic Arts Strategy. It is envisaged that the issue of racism in Northern Ireland will be addressed within this strategy.</p> <p>Northern Ireland Screen provides financial assistance to a number of festivals in Northern Ireland and often their festival programmes include strands addressing racism and promoting intercultural awareness.</p> <p>Good practice guide, "Embracing Diversity" aimed at helping Health Service Employers and Employees in the fight against racial harassment.</p> <p>LPS supply mapping database to enable PSNI to map all crime incidents.</p>	<p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DHSSPS</p> <p>DFP</p>

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		<p>We are tackling these through ongoing implementation of the Racial Equality Strategy</p> <p>The Department addresses hate crime, including racial hate crime, through a range of policies. The Hate Incidents Practical Action Scheme (HIPA) provides home repairs and security advice to victims of hate crime, with relevant literature translated into a number of languages. The consultation paper on a new Community Safety Strategy contains proposals about Hate Crime including the possible development of a Hate Crime Strategy. As part of the consultation engagement, officials have met with representative groups to consider these proposals in more detail. The responses to the proposals will be analysed as part of the development of the Strategy.</p>	<p>OFMDFM</p> <p>DOJ</p>
6.2.27	Experiences of discrimination and marginalisation are still common for many within the lesbian, gay and bisexual community. The number of homophobic incidents reported to the Police Service of Northern Ireland has increased in recent years.	<p>The youth service has a number of initiatives and programmes which help to address the issues facing young people who identify as other than heterosexual. Youthnet have developed 'OUTstanding Youth Work', a toolkit for exploring lesbian gay bisexual and transgender issues. This resource is used to increase the awareness of youth workers/volunteers and equip them with skills to tackle issues affecting LGBT young people.</p> <p>In February 2010, YouthAction celebrated the publication of the "Letting me be me" Report, a positive evaluation of the 'Out and About' model of youth work practice with young women who identify as other than heterosexual.</p> <p>In September 2007 the RE core Syllabus was revised to include Learning Objectives at Key Stage 3 and 4. Under the learning objective Morality , pupils at KS3 have the opportunity to discuss: Issues of person identity, Relationships, rights and responsibilities, Choices, and under Morality at KS4: Personal and family issues which includes sexual relationships.</p>	<p>DE</p> <p>DE</p> <p>DE</p>

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		<p>Publication of a new Community Relations, Equality and Diversity in Education Policy (see 6.2.5) also relates.</p> <p>The revised Curriculum also has a new area of personal development, which covers issues such as relationships ,sexuality education, family life (including roles and parenting) and independent living which will better empower future generations to develop healthy relationships and have respect for others.</p> <p>In 2008, SNI commissioned a literature review on Sexual Orientation in Sport. Findings from the review suggested that there is a lack of data and research in the area; there is no clear leadership on this issue and some in government appear to be hesitant to take a stand on policy.</p> <p>SNI has undertaken a large scale 'Sport And Physical Activity Participation Survey' (SAPAS) to provide statistically robust data on participation, club membership, volunteering, coaching attitudes to sport and spectating amongst a representative sample of Northern Ireland adults (16+). The survey has been designed to capture data on all Section 75 categories, including sexual orientation, in order to reliably enhance our understanding of sport and physical activity patterns and determinants across all sections of the population in Northern Ireland.</p> <p>Other findings suggest that much of the prejudice and negativity around LGBT issues in sport can be traced back to the application of gender stereotypes and perceptions of masculinity and femininity.</p> <p>In relation to effective service delivery, there is little evidence of integrated policy of thinking in the context of sport, health, education and social inclusion. Bringing these elements together more effectively could create a step-change in some of the issues relating to LGBT participation and</p>	<p>DE</p> <p>DE</p> <p>DCAL</p>

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		<p>equality, and help to add value to government’s efforts to work in a more “joined up” way across health, sport, education and industry.</p> <p>The Arts Council actively encourages applications which promote and support arts development among the LGBT community. The Arts Council supported a programme of work initiated by The Gasyard Arts Centre in Londonderry, which supported young people from the LGBT community. The Arts Council is also in regular contact with groups such as Queer Space and Outburst Queer Arts Festival to support their development.</p> <p>The DHSSPS led sexual orientation working group is continuing with its work to develop an action plan to improve access to services, address inequalities and address heterosexism and homophobia in health and social care promotion and delivery.</p> <p>DHSSPS and its associated Arms Length Bodies have all carried out an audit of inequalities and are developing equality action plans relating to their particular functions. The Equality Action Plans will include measures to address access LGBT concerns, for example, over difficulty in revealing their sexuality when accessing GPs/Genito- Urinary Medicine Clinic/Fertility Services and Sexual Health Services due to a fear of societal heterosexism and homophobia.</p> <p>DHSSPS continues to implement actions to support the ‘Tackling Violence at Home’ strategy. The actions for 20092010/10 12 include a commitment to engage with people from hard to reach groups including Lesbian, Gay &amp; Bisexual (LGB), ethnic minorities, people with disabilities and male victims of domestic violence specifically consider the needs of young people experiencing homophobic</p>	<p>DHSSPS</p> <p>DHSSPS</p>

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		<p>domestic violence.</p> <p>LPS has carried out work with the Equality Commission to map homophobic incidents.</p> <p>The development of the sexual orientation equality strategy and supporting cross-departmental action plan requires Departments to consider and address any such issues.</p> <p>The Department through Access Northern Ireland, operates a special application process for transgender people to assist in ensuring discretion to those who do not wish their previous gender (and names) to be disclosed to the person or organisation requesting the Disclosure.</p>	<p>DFP</p> <p>OFMDFM</p> <p>DOJ</p>



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**Priority 3: Protect and Enhance our Environment and Natural Resources**

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		<p>The new Public Record Office at Titanic Quarter will comply with all the DDA regulations</p> <p>As a standard condition of all SNI capital awards, projects must be fully compliant with Building Regulations (Part R) and Best Practice Design Guidance produced in collaboration with Disability Sports NI.</p> <p>Sport Northern Ireland are currently reviewing the Guidance document (access to Sports Facilities for People with Disabilities) in collaboration with Disability Sport NI's Sports Facility Access and Training Officer. The document is being updated in line with the BSI British Standards (BS 8300:2009) document titled " Design of buildings and their approach to meet the needs of disabled people-Code of Practice"</p> <p>National Museums Northern Ireland (NMNI) has established a Universal Access Forum to engage and consult with people with disabilities and carers. Appropriate vehicles to improve access for visitors with mobility difficulties have been procured in consultation with disabled users. Programmes have been developed across the NMNI sites specifically to engage visitors with disabilities. These include the Armagh Visually Impaired Group which meets regularly at the Armagh County Museum and the UAFP Christmas outreach programme delivered to patients within nursing homes and day centres.</p> <p>The Ulster Museum has undertaken physical improvements to the building which has resulted in 97% of the site being accessible to those with disabilities.</p> <p>The Health and Safety Manager has developed a consultation group at UFTM and UAFP, consisting of people with a range of disabilities, who advise on issues of accessibility across the sites. In addition a number of</p>	<p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p>

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		<p>access audits were conducted by ADAPTNI as part of the Ulster Museum redevelopment programme.</p> <p>W5 is accessible to wheelchair users and W5 has been awarded recognition by the McKeown Trust, W5 has carried out accessibility audit with Disability action who advised on the design of the building.</p> <p>The Department's angling website has now migrated to NI Direct., This facility provides current information on the Public Angling Estate in an accessible format. The website details those fisheries which have disabled angler facilities describing the nature of the facility and level of accessibility. The website also enables the on-line purchase of DCAL Angling Permits, including Disabled Angling Permits.</p> <p>A Disabled Angling Guide in the same format as existing game and coarse guides has been completed and is available from permit distributors free of charge.</p> <p>The Department continues to improve and enhance angling facilities on the Public Angling Estate for all anglers, particularly senior and disabled anglers. For example, the Department has recently provided 1 disabled stand at Upper Bann, Portadown and 2 stands at the Quoile. The Department endeavours to continue to provide new disabled angling facilities on the Public Angling Estate (PAE) subject to available resources and competing priorities. Details are available at <a href="http://www.dcal-fishingni.gov.uk/index/fishing_locations_in_northern_ireland_.htm">http://www.dcal-fishingni.gov.uk/index/fishing_locations_in_northern_ireland_.htm</a></p>	



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		<p>In promoting increased or diversified use of waterways and waterways corridors, DCAL acknowledges a commitment to improving disability access and facilities. The Department owns and maintains the 11 mile Lagan Towpath linking Stranmillis, Belfast and Sprucefield, Lisburn as a public access for use by pedestrians, cyclists and other recreational interests.</p> <p>The Department is implementing an ongoing programme of upgrading disabled access and seating/resting facilities. IN 2009, on the stretch from Drumbridge to Shaws Bridge approximately 1400 metres of towpath has been upgraded to facilitate access.</p> <p>Waterways Ireland (WI), the North/South body, sponsored jointly by DCAL and DCEG in the Republic of Ireland proactively seeks to improve and enhance accessibility to the waterways and water based activity for all equality groups. WI provide accessible moorings and fishing stands, accessible parking and services, and are currently engaged in rolling out a comprehensive signage programme. All newly refurbished services and facilities have accessibility 'designed in'. WI provide support for events targeting young people with disabilities including disabled fishing competitions and accessible sailing programmes. WI continue to work with representative groups to progress accessibility to the waterways for all people with disabilities</p> <p>In May 2010 WI won the O2 award for Environmental Accessibility</p> <p>Libraries NI has an ongoing programme of capital works to ensure that all library buildings are DDA compliant</p> <p>The Department for Social Development's North West Development Office</p>	

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		<p>has completed the multi-million pound Derry City Centre Public Realm Project in November 2010. There was widespread consultation with all interested parties including organisations representing disabled people prior to commencing implementation of the Derry City Centre Public Realm Scheme project. This extensive consultation process, which was launched by Minister Ritchie on 30 May 2007 and managed by BDP on behalf of the Department, was conducted through a number of public exhibitions of the scheme proposals, public meetings, establishment of a dedicated web page with an electronic feedback facility, distribution of information leaflets and face to face meetings with individuals and organisations. All views and concerns expressed were taken account of as far as possible in arriving at the final scheme design. A disability audit of the final scheme design proposals was carried out by Disability Action in November 2008. Whilst generally welcoming the scheme, the audit suggested a number of actions to make the area more user friendly for disabled people. These included recommendations on kerblines, paving patterns, parking and drop-off facilities, crossing points, street furniture, market layouts and bus stops. These recommendations have been taken account of as far as possible in the construction of the scheme.</p> <p>Department for Regional Development Roads Service officials meet regularly with organisations representing disabled people in Derry and will continue to review the operation of the new public realm scheme after it is handed over, now that it has been handed back to the Department for Regional Development later this year.</p> <p>The Department for Social Development's North West Development Office has created a small urban park on part of its site at Foyle Street in Derry city centre. The park, which was completed in April 2011, is fully accessible to people with disabilities and is a shared space that will form an important link between the recently completed public realm scheme and the new Peace</p>	

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		<p>Bridge, which is due for completion later this year.</p> <p>Reasonable adjustments have been made to all buildings in the NICS estate to allow access for people with disabilities.</p> <p>LPS recently piloted a One Stop Shop which opened in Ballymena and is fully DDA compliant.</p> <p>Under the NI Rural Development Programme 2007–2013, the Forest Service operates grant schemes to promote the expansion of tree coverage and the sustainable management of existing woodland in NI. However, as it is only available to land owners with more than 0.2 hectares that meet the criteria for the grant, there is no scope to target any one group.</p>	<p>DFP</p> <p>DFP</p> <p>DARD</p>

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6.4.4	Women, particularly older women, those from minority ethnic communities and those living in rural areas and/or disadvantaged and marginalised communities, may experience particular problems in accessing the full range of public services	<p><b><u>Translation and Interpretation Services in JobCentres/Jobs and Benefits Offices in Northern Ireland</u></b></p> <p>The Department for Employment and Learning continues to operate its agreed policy with the Social Security Agency to ensure that customers from a minority background whose first language is not English have access to translation and interpretation facilities. Staff in Jobs &amp; Benefits Offices and JobCentres have access to a telephone interpreting service via Language Line, a 3-way telephone-only interpreting service. Face-to-face interpreters and the facility to translate documents are also made available where required. These translation and interpretation services have also been used by the Department's employment agency inspectors for the purposes of investigating complaints from migrant workers.</p> <p><b><u>Employment Agency Inspectorate</u></b></p> <p>DEL's Employment Agency Inspectorate has also begun to roll out a programme of information seminars, targeted at organisations that represent migrant workers. The seminars are designed to increase knowledge of workplace rights, as well as where the available recourse can be found, should these rights be infringed. These seminars have been arranged in collaboration with the Equality Commission, the Labour Relations Agency, and the Gangmasters Licensing Authority.</p> <p>Driver &amp; Vehicle Agency (DVA) has introduced provisions so that vehicles may be presented by anyone on behalf of the registered keeper, e.g. where a woman does not wish to be alone with a male tester. Provisions have also been introduced to allow driving test candidates to be accompanied on the practical driving test, e.g. where a woman does not wish to be alone with a</p>	<p>DEL</p> <p>DEL</p> <p>DOE</p>

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		<p>male examiner. These provisions are advertised on the Agency's website and on the NI Direct website. The learner driver theory test is now available in 20 different language audio voiceovers to assist customers whose first language is not English. Driver test study materials are also available on line. In an effort to reach out to rural communities, the Agency has made provisions for the vehicle test, theory test and practical driving test to be booked on line.</p> <p>Planning Service facilitates provision of service to all groups of society including older people and women. These include the following</p> <p>1 - The provision of local Planning Clinics (staffed by PS) operating out of Sub Divisional Planning Offices e.g. Ballycastle (Coleraine SD PO) and Strabane, Cookstown &amp; Dungannon (Omagh SD PO).</p> <p>2 - The Coleraine SDPO continues to implement a unique consultation process for the inhabitants of Rathlin Island, following a request to PS and the then Community Technical Aid (now Community Places) from the Rathlin Community Development Association (RCDA). Planning Service identified that the island's small population were often restricted in getting to the weekly planning clinics in Ballycastle. Rathlin is 6 miles off-shore and weather and financial constraints often prevent the population from fully participating in the planning process. The Moyle District Council applications are now emailed each week to the RCDA. At the request of the RCDA, a copy file is posted and / or electronically sent to them to update them further in relation to a particular application. The islanders can then decide whether they need to take time away from their work to visit the weekly planning clinic on the mainland.</p>	DOE

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		<p>3. The Department also has, for a number of year, awarded grant aid to Community Places to:</p> <ul style="list-style-type: none"> <li>• further the participation of disadvantaged urban and rural communities in land use planning processes;</li> <li>• provide advice and information to disadvantaged individuals on planning issues affecting them;</li> <li>• promote good practice and facilitate community engagement in the development of planning policies affecting disadvantaged communities.</li> </ul> <p>This is delivered in a number of ways including the provision of factsheet guidance on the planning system, referrals to Royal Town Planning Institute (RTPI) recommended consultants and case specific advice to disadvantaged persons or communities which could involve the preparation and completion of correspondence and written submissions.</p> <p>Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities. Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. . Some 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant limit can receive improvement packages, as well as providing support to</p>	DARD

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		<p>ensure more effective targeting of rural homes.</p> <p>Another aspect of RDD's Anti-Poverty work is the Maximising Access to and Uptake of Services, Benefits and Services in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), was formally launched on 30 June 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>Another aspect of RDD's Anti-Poverty work is the Maximising Access to and Uptake of Services, Benefits and Services in Rural Areas Project. This Project is based upon a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim is to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, which is being led by the Public Health Agency (part of DHSSPS), was formally launched on 30 June 2009. Visits to 4,200 vulnerable rural dwellers by trained advisers commenced during July and August 2010 and are due to be completed by the end of November 2010.</p> <p>Invest NI's Women in Business and Women in Enterprise networks will work within the Enterprise Development Programme and local providers to reach women in minority communities and those in disadvantaged communities. All</p>	<p>DARD</p> <p>DETI</p> <p>DETI</p>

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		<p>females who complete the start-up component of the Enterprise Development Programme and produce a basic business plan are offered subsidised membership of their local women's business network. Take up to date is approximately 20%. This offer is promoted more intensely through the delivery agents.</p> <p>See DRD reference at 6.2.11            In relation to women, the Premium Payments scheme covers childcare costs and any other needs demonstrated, e.g. transport</p> <p>Through research in women's participation in sport, SNI have developed a Women In Sport policy to re-affirm Sport NI's commitment to developing opportunities for under represented groups, in particular women and girls.</p> <p>Participation figures from SNI's Sport in Our Programme (1 April 2009 - 31<sup>st</sup> March 2010) indicated that 48% of participants reported by gender were female. Of the 2,082 active coaches reported 2009-2010 77% were female – an increase of 30% on the first year of programme delivery. This is inclusive of the project data reported by PlayBoard NI and the three Education and Library Boards and reflects the relatively high number of women engaged in play work and primary school teaching</p> <p>Sport Northern Ireland's Sport in the Community Programme reported the following participation figures 34 projects for the period 1 April 2009-31 March 2010;-40,224 people participating in sport and physical recreation, of which:</p> <ul style="list-style-type: none"> <li>- 27,104 (67%) were under 16;</li> <li>- 17,937 (45%) were women and girls;</li> </ul>	<p>DRD</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p>



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		<p>- 840 (2%) were from a minority/ethnic community;  - 1,079 (3%) were aged over 65; and  - 2,421 (6%) were people with a disability.</p> <p>Sport Northern Ireland's Small Grants Programme Awards for Sport reported the following participation figures for 2009-10, 56,468 participants were reported as benefiting from Sport Northern Ireland's investment, of which:</p> <p>35,942 (64%) were under 18  21,347 (38%) were female  2751 (5%) were from minority/ethnic group  4855 9%) were aged 50 plus  4474 (8%) were people with a disability</p> <p>In 2009-2010 2795 (36.21%) of the 7718 participants recorded through Sport Northern Ireland's Investing in Performance Sport Programme were female.</p> <p>At 7 October 2010, 2220 (33.4%) of the 6638 participants in the 2010-2011 liPS programme, have been recorded as female.</p> <p>The number of female coaches and leaders reported as participating in the liPS programme is as follows:</p> <p>2009-2010 40% and 2010-2011, 32%.</p> <p>NMNI are working closely with ethnic minority communities to increase access to and develop ownership of museums. We have specific relationships with the local Polish community and are working with their schools and youth clubs as a point of more general contact for mothers and families.</p>	

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		<p>Figures from the Age Concern Community Sport Programme Project (which completed on 31<sup>st</sup> May 2008) demonstrated that over the three year investment programme 73% of participants were female and 60% of coaches/leaders delivering activities were women. This is reflective of the older population in Northern Ireland with 16% of people over 50 being female.</p> <p>The Department attends the migrant workers thematic group, and which progresses relevant issues such as housing rights and issues around homelessness. for this group.</p> <p>DHSSPS and its associated Arms Length Bodies have all carried out an audit of inequalities and are developing Equality Action Plans relating to their particular functions. The Equality Action Plans will include measures to improve access to services, communication and information.</p> <p>The Department has made input to the OFMdFM Gender Equality Strategy and there are various DHSSPS Actions within the Women's Action Plan</p> <p>NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The Digital Inclusion programme aims to improve the opportunities of those who do not have ready access to the internet.</p> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural area.</p> <p>LPS new One Stop Shop Pilot provides additional accessibility to its services</p>	<p></p> <p>DHSSPS</p> <p>DHSSPS</p> <p></p> <p>DFP</p> <p>DFP</p> <p>DFP</p>



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		<p>process for the inhabitants of Rathlin Island, following a request to PS and the then Community Technical Aid (now Community Places) from the Rathlin Community Development Association (RCDA). Planning Service identified that the island's small population were often restricted in getting to the weekly planning clinics in Ballycastle. Rathlin is 6 miles off-shore and weather and financial constraints often prevent the population from fully participating in the planning process. The Moyle District Council applications are now emailed each week to the RCDA. At the request of the RCDA, a copy file is posted and / or electronically sent to them to update them further in relation to a particular application. The islanders can then decide whether they need to take time away from their work to visit the weekly planning clinic on the mainland.</p> <p>This text for 6.4.5 is also relevant for 6.4.4</p> <p>Under the Rural Childcare Programme some 19 projects with a total value of approximately £1.2M have recently completed their project activities. Through the Rural Challenge Programme 78 community and voluntary groups received £325,000 of funding to undertake projects which addressed localised poverty and social exclusion issues. The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009 Over 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures. Under rural fuel poverty, we have made contributions to the DSD warm homes scheme to ensure that rural homes that require support in excess of the statutory grant limit can receive improvement packages, as well as providing support to</p>	DARD

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		<p>ensure more effective targeting of rural homes.</p> <p>Another aspect of RDD's Anti-Poverty work is the Maximising Access to and Uptake of Services, Benefits and Services in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), was formally launched on 30 June 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>DETI's Consumer Affairs Branch (CAB) has established a special intervention process to assist older/vulnerable people to progress civil consumer complaints. CAB has assisted older/vulnerable consumers on 59 occasions to date to help resolve such complaints. CAB delivered seven presentations and exhibitions to older peoples' groups and reached approximately 4,000 older people through participation in the Young at Heart retirement event.</p> <p>See also reference at 6.4.4 regarding EDP.</p> <p>See DRD reference at 6.2.12</p> <p>For the Arts and Older People programme the Premium Payment award covers: carer's costs, language translation, visual aid (e.g. Braille), sign language and hearing aid assistance.</p>	<p>DARD</p> <p>DETI</p> <p>DETI</p> <p>DRD</p> <p>DCAL</p>

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		<p>The Arts Council promotes the programme to all representative organisations.</p> <p>In recognition of transport issues the dedicated Arts and Older People programme includes a dedicated budget line that covers essential transport within the core costs of activities.</p> <p>National Museums Northern Ireland is working in partnership with Age Concern and Help the Aged to develop access to museums for older people through its successful 'Live and Learn' project. This is a five-year project assisted by a £1m grant from the Big Lottery Fund. As part of this project we are providing a transport resource as this is one of the key issues that marginalised older people have to deal with. The majority of participants in this profile tend to be older women. Live and Learns core audience are socially and economically disadvantaged older people</p> <p>See DSD reference at 6.4.4</p> <p>The establishment of a pilot Community Faiths forum to engage with departmental officials in considering ways of developing more effective partnerships with and between faith communities wishing to serve the needs of disadvantaged, marginalised, excluded or isolated people groups</p> <p>NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The website has a special theme for Retirement, Pensions and Over 50s Health and also includes an online service to allow people to check what benefits they may be entitled to. The Digital Inclusion programme aims to improve the opportunities of people who do not have ready access to the internet.</p>	<p>DCAL</p> <p>DSD</p> <p>DSD</p> <p>DFP</p>

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		<p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas. LPS are using GIS to analyse the “take up” of the Lone Pensioner Benefit, Disabled Persons Allowance and Housing Benefit / Rate Relief by PC, LGD and Ward. LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>The Property and Housing theme on the NI Direct website includes information on rates. This contains a subsection on ‘help with paying your rates’, and a further sub-section dedicated to pensioners, outlining the various help available to them.</p> <p>There is a full NI Direct franchise dedicated to pensions and retirement planning</p> <p>One NI Direct dedicated telephone number allows access to all the information for Revenue and Benefits customers including Housing Benefit, Lone Pensioner allowance, Rate Relief and Disabled Person Allowance.</p> <p>LPS new One Stop Shop Pilot provides additional accessibility to its services in the Ballymena area.</p>	<p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>
6.4.7	Disabled people face difficulties when accessing public and social services	Driver & Vehicle Agency (DVA) has provided additional time during the driving theory test to assist candidates with special needs. Provisions have also been made for a translator service, where candidates have reading or hearing difficulties. This information is available on the Agency’s website and on the NI Direct website. The Agency will also consider a candidate’s individual circumstances and requirements to provide other forms of additional assistance upon request.	DOE

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		<p><b>Disability Action (NI)</b>            In the past Planning Service provided funding to Disability Action for the administration of two schemes:</p> <p><b>The Access Service:</b> This service, delivered through the charity's Access Team from three local offices in Northern Ireland, provided technical advice and information towards the creation of a built environment which is accessible to everyone.</p> <p><b>Community Access Grants Scheme:</b> The objective of this scheme is to help improve access to existing facilities provided by voluntary and community organisations for disabled people, for example wheelchair access and hearing loop systems.</p> <p>However following an independent Review of grants, completed in October 2009, Disability Action was advised in March 2010, that the Minister was minded to withdraw funding and that the Department would only be providing 6 months transitional funding to enable the organisation to identify alternative sources of funding and to manage the transition.</p> <p>Subsequently, Disability Action met with the Minister in May who gave careful consideration to the case Disability Action made to maintain funding advised that grant funding of up to £40,000.00 would be available for 2011/12 to support project-based proposals which would contribute to the Department's objectives. Proposals will be subject to economic appraisal and, if funded, would be subject to ongoing monitoring and assessment.</p> <p>The Community Access Grant Scheme is no longer available.</p> <p>Planning Service continues to make available its planning documents in</p>	<p>DOE</p> <p>DOE</p> <p>DOE</p>



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		<p>alternative formats when requested: eg large print, Braille and audiocassette. A textphone service for the hearing impaired is also available</p> <p>DE has reviewed arrangements for communication between schools and deaf or hard of hearing parents and is asking the ELBs to raise awareness of services through their websites.</p> <p>The Assisted Rural Travel Scheme in conjunction with DRD, which allows SmartPass holders (in particular the elderly and disabled) access to free and in some cases half-fare travel on Community Transport Partnership vehicles, commenced on 1 December 2009. Over 120,000 passenger trips were made using the new service from December 2009, with all of the 16 Community Rural Transport Partnerships showing good and increasing usage figures.</p> <p>As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>See DRD reference at 6.1.19</p> <p>In relation to Disability the Premium Payment Scheme covers: carer's costs,</p>	<p>DE</p> <p>DARD</p> <p>DRD</p> <p>DCAL</p>

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		<p>language translation, visual aid (e.g. Braille), sign language and hearing aid assistance.</p> <p>Opportunities for people with sensory impairment to view films in cinemas in accessible formats are very limited within Northern Ireland. In 2005 Northern Ireland Screen opened its Cinema Access Programme which was created to fund cinemas to install captioning and audio-description equipment in cinemas in Northern Ireland to provide individuals with sensory impairments with access to cinema.</p> <p>The original intention of the fund was to equip approximately 10% of all cinemas in Northern Ireland and ensure a wide geographical coverage in order to meet the increasing demand for accessible cinema-going for audiences and to provide a 'critical mass' of accessible cinema sites. Northern Ireland Screen had to double its original budget to meet the demand from local cinemas.</p> <p>The Sign Language Partnership Group (SLPG), led by DCAL and including representatives from other departments, has been working effectively in partnership with representatives from the deaf community since January 2004 to improve access to services for sign language users. A report funded by DCAL and prepared in conjunction with the Deaf community has identified many of the difficulties the Deaf community face in accessing public services and has made a number of recommendations for improvement. DCAL will fund a project in 09/10 aimed at implementing these recommendations. In addition to this a DCAL funded training project in 08/09 has the potential to increase the number of sign language interpreters in NI from 11 in 2008 to 18 in 2010.</p>	<p>DCAL</p> <p>DCAL</p>

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		<p>The Ulster Museum development incorporated the learning from a three year project which addressed the specific needs of visually impaired older people and this learning has been incorporated more broadly across the organisation. As part of the Live and Learn project we are delivering programmes for older people in residential and nursing homes. The programme at ACM engages physically disabled adults as well as the visually impaired</p> <p>Through implementing the Disability Mainstreaming Policy, SNI has tasked Disability Sports Northern Ireland with working with Ulster Deaf Sports Council, Ulster Blind Sports Network and the RNIB, and Special Olympics Ulster to increase access to sport and physical recreation.</p> <p>During 2009-2010, Sport Northern Ireland Investing in Performance Sport Programme provided participation opportunities for 86 participants who were reported as having a disability.</p> <p>As of 7 October 2010, the liPS programme for the period 2010-2011 period is reporting that participation opportunities have been provided for 324 people who are reported as having a disability.</p> <p>In its Disability Action Plan, the DHSSPS notes that its response to the Bamford report will engage other public sector bodies in promoting positive attitudes towards people with learning disabilities, for example employers, on public transport and at leisure and recreational facilities. DHSSPS and its associated Arms Length Bodies have all carried out an audit of inequalities and developed equality action plans relating to their particular functions. The Equality Action Plans include measure to improve access to services,</p>	DHSSPS

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		<p>communication and information.</p> <p>The DHSSPS is leading the development of a draft Physical and Sensory Disability Strategy to help achieve improved outcomes, services and support for people in NI who have a physical, communication or sensory disability. The draft strategy was launched for public consultation on 27 January 2011. The consultation period ends on 21 April 2011. Subject to Ministerial approval, DHSSPS hopes to publish the final strategy at the end of June 2011.</p> <p>.</p> <p>The DFP and NI Direct websites comply with best practice web accessibility standards. NI Direct Online has a special theme for People with Disabilities.</p> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>On the NI Direct website the Property and Housing includes information on rates. This contains a subsection on 'Financial help with your rates', and a further sub-section dedicated to pensioners, outlining the various help available to them.</p> <p>there is a full NI Direct franchise dedicated to pensions and retirement planning</p> <p>One NI Direct dedicated telephone number allows access to all the information for Revenue and Benefits customers including Housing Benefit, Lone Pensioner allowance, Rate Relief and Disabled Person allowance.</p>	<p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>

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		<p>LPS new One Stop Shop Pilot provides additional accessibility to LPS services in the Ballymena area.</p> <p>Taking forward the recommendations of the PSI Working Group on Disability will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment.</p>	<p>DFP</p> <p>OFMDFM</p>
6.4.11	Those from ethnic minority communities may experience distinct barriers in accessing and benefiting from public services	<p><b>Migrant Workers Thematic Sub-Group</b></p> <p>The Department for Employment and Learning is the lead Department taking forward the Strategy and Action Plan of the Racial Equality Forum's Migrant Workers Thematic Sub-Group. The aim is to ensure that the employment related needs of migrant workers and those who employ and advise them are met effectively through provision of appropriate information and advice, and by ensuring that associated state and non-state services and systems are effective, complementary and fit for purpose. The Action Plan identifies four key strands of required action - Employment Inspection and Enforcement, Information, Developing Best Practice and Research and Data Gathering. The Action Plan is up-dated annually</p> <p>The Department is also piloting a qualifications equivalency service, using the UK National Academic Recognition Information Centre (UK NARIC) qualifications databases, in two offices, Dungannon Jobs and Benefits office and EURES (European Employment Services) based in Gloucester House. A review of the delivery of the service will be undertaken with consideration being given for potential roll out</p>	DEL

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p data-bbox="898 405 1800 469"><b><u>Translation and Interpretation Services in JobCentres / Jobs and Benefits Offices in Northern Ireland</u></b></p> <p data-bbox="898 533 1890 868">The Department for Employment and Learning continues to operate its agreed policy with the Social Security Agency to ensure that customers from a minority background whose first language is not English have access to translation and interpretation facilities. Staff in Jobs &amp; Benefits Offices and JobCentres have access to a telephone interpreting service via Language Line, a 3-way telephone-only interpreting service. Face-to-face interpreters and the facility to translate documents are also made available where required. These translation and interpretation services have also been used by the Department's employment agency inspectors for the purposes of investigating complaints from migrant workers.</p> <p data-bbox="898 900 1890 1027">Driver &amp; Vehicle Agency (DVA)'s learner driver theory test is now available in 20 different language voiceovers to assist customers whose first language is not English. Provision has also been made to accommodate translator assisted tests.</p> <p data-bbox="898 1107 1890 1267">RSD Instructional DVDs in minority ethnic languages (Polish, Chinese, Portuguese &amp; Lithuanian) covering Better Driver Behaviour, Seatbelt Leaflet, Drink / Drive Leaflet, the Highway Code and copies of the Road Safety television advertisements are available in hard copy and on the DOE website.</p>	<p data-bbox="1928 405 1995 437">DOE</p> <p data-bbox="1928 884 1995 916">DOE</p>

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		<p>The Department launched its policy <i>Every School a Good School – Supporting Newcomer Pupils</i> in April 2009. The Policy has been developed to enable newcomer pupils to feel welcome within and participate fully in the curriculum and life of the school.</p> <p>The Inclusion and Diversity Service was created to strengthen and improve support to newcomer children and young people and their parents, primarily by developing the capacity of schools.</p> <p>The Department has provided £1.2 million to the Inclusion and Diversity service for provision of services during 2010/11 and through the Common Funding Formula £1028 per pupil, a total of over £7.5 million directly to schools. Guidance on good practice in using this funding to support newcomer children was issued to all schools in August 2010.</p> <p>As part of its Anti-Poverty and Social Exclusion Framework, RDD developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project. This Project was based on a previous pilot initiative carried out in rural areas of Fermanagh and Tyrone and its aim was to facilitate a cross-departmental co-ordinated service to maximise access to benefits, grants and local services in Northern Ireland to support rural dwellers living in or at risk of poverty and social exclusion. The project, led by the Public Health Agency (part of DHSSPS), commenced in November 2009. Visits to 4,200 vulnerable rural households by trained advisers commenced during July and August 2010 and were completed by the end of January 2011. Referrals from these visits to various agencies and departments are proving significant for these rural households.</p> <p>The Department reviews and updates its Guide to Making Information Accessible annually. The last update was completed in September 2010.</p>	<p>DE</p> <p>DARD</p> <p>DRD</p>

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		<p>NICEM are invited to attend biannual equality forum meetings.</p> <p>The Department provides specialized transport services in rural and urban areas to people facing social exclusion. These services are available to members of every community.</p> <p>Our services providers work with local ethnic community support groups and migrant support workers to promote their services to these groups.</p> <p>A number of our service providers provide transport to English classes to help members develop their personal language skills and one organization has developed information in Polish. Information on the Department's Door-to-Door scheme has been made available in Portuguese.</p> <p>'Diversity' is one of the core values of the Arts Council and it aims to provide equal access to opportunities for all sections of society. Diversity and social inclusion are integrated into all of the Arts Council's funding programmes.</p> <p>One of the four priorities within our Small Grants Programme is dedicated to promoting cultural diversity. Through small grants and other funding programmes, the Arts Council places priority on ethnic minority communities availing of such grassroots arts programmes in order to develop understanding of the multiculturalism in Northern Ireland today.</p> <p>Additionally, within the Arts Council's Business Plan 2010-11 there is an objective to increase the number and diversity of people attending and participating in the arts by enhancing the diversity of the arts audience through the development of an ethnic minority strategy. Work has begun on the development of a Minority Ethnic Arts strategy with the aim of fostering the expression of cultural pluralism, building dialogue and promoting</p>	<p>DRD</p> <p>DRD</p> <p>DRD</p> <p>DCAL</p>



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		<p>understanding through exchanges within and between communities.</p> <p>The Ulster Museum has developed partnerships with the local Polish community and the local Romanian community raising awareness of the facilities, services and programmes which are accessible for all our audiences. The Ulster Museum has also piloted a programme amongst its Visitor Guide and Front of House staff to learn how to greet Polish visitors in their own language. We have delivered events, learning programmes and exhibitions with these communities both at Ulster Museum and at the Ulster Folk and Transport Museum. Ulster Museum has been working with the Inclusive Neighbourhood Project (Corrymeela in Belfast) bringing together ethnic minorities and the local population in west Belfast in a project to raise awareness of museum services.</p> <p>Public libraries provide free internet access for members, a service which is heavily used by members of the migrant communities</p> <p>SNI's Sport in our Community Programme provided participation opportunities during 2009-10 for 840 (2%) people who were reported as being from a minority ethnic community.</p> <p>In 2009-2010 Sport Northern Ireland's Small Grants Programme Awards for Sport funded 162 clubs. From the 162 successful clubs 2751 (5%) of the participants who benefited were reported as being from a minority ethnic community.</p> <p>During 2009-2010, Sport Northern Ireland Investing in Performance Sport Programme provided participation opportunities for 37 people (0.5%) who were reported as being from a minority ethnic community.</p>	

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		<p>As of 7 October 2010, the liPS programme for the period 2010-2011 period is reporting that participation opportunities have been provided for 73 people (1.55%) who are reported as being from a minority ethnic community.</p> <p>The inclusion of 5 representatives of minority non-Christian faiths as members of the pilot Community Faiths Forum working to address the needs of disadvantaged and marginalized people and community groups.</p> <p>DHSSPS and the Equality Commission jointly published <i>Racial Equality in Health and Social Care: a Good Practice Guide</i>, which is currently under review. . This provides practical advice to help Health and Social Trusts to ensure that their services are culturally competent. During 2010/11 a booklet – <i>A Short Guide to Race Equality in Health and Social Care</i>, has been designed with the Equality Commission and is being printed and will be issued in spring/summer 2011. Importantly, this guide will provide all HSC staff with details on how to access the Northern Ireland Health and Social Care Interpreting Service (NIHSCIS)</p> <p>The DHSSPS funded Northern Ireland Health and Social Care Interpreting Service (NIHSCIS) continues to operate and was set up to improve access to health and social services for members of black and minority ethnic communities who do not speak English either as a first or competent second language. The Service provides face-to-face interpreting which is free of charge to HSC practitioners and patients. There are currently 35 languages in which interpreters are provided. There is a central register of 300 interpreters – all of whom are accredited to Level 3 of Open College Network Northern Ireland (Equivalent to NVQ Level 3) and Access NI checked. The</p>	<p>DSD</p> <p>DHSSPS</p> <p>DHSSPS</p>

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		<p>most requested languages are Polish, Lithuanian and Portuguese. Polish now accounts for one third of the requests. During 2009/10 over 42,000 interpreting sessions were provided.</p> <p>In 2009, over 42,000 interpreting sessions were provided covering some 34 languages.</p> <p>All Ireland Traveller Health Study Reports on 2 September 2010.</p> <p>The study, which was launched in July 2007, examined the health status and health needs of all Travellers living in both Northern Ireland and the Republic of Ireland. The Traveller community has been recognised as a disadvantaged group and the findings of this study provide a framework to work upon to ensure that Travellers have good access to healthcare services to meet their needs.</p> <p>The Summary of Findings report highlights a number of key points which DHSSPS (and DOHC) will need to consider and take forward appropriately in conjunction with Health and Social Care bodies and other Government Departments.</p> <p>Some of the key points include:</p> <ul style="list-style-type: none"> <li>• A strategic action plan should be developed</li> <li>• Adequacy of accommodation is essential</li> <li>• All aspects of mother and child services merit top priority</li> <li>• Men's health issues need to be addressed specifically</li> <li>• There is a concerted need to address cause-specific issues for respiratory and cardiovascular disease</li> </ul> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p>	<p>DHSSPS</p> <p>DFP</p>

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		We are tackling these through on-going implementation of the Racial Equality Strategy	OFMDFM



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**Addressing Regional Differentials**

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>See DSD reference at 6.4.4</p> <p>Ilex has led in the development of the Regeneration Plan for Derry~Londonderry, <i>One City, One Plan, One Voice</i> which is founded upon the key principles of Equality and Sustainability. It provides a concise framework to address the high levels of inequality pertaining within the city targeting Section 75 groups. The Econometric modelling, underlying the plan, forecasts that by 2020 the implementation of the plan will have generated an additional 12,900 jobs with 29% of these jobs being taken by residents from the 10% most deprived wards.</p> <p>LPS has a member of staff working with the Strategic Investment Board to map all major infrastructure projects to aid cluster and gap analysis. Investment has been made by LPS in their facilities in Ballymena.</p> <p>Under the NI Rural Development Programme 2007–2013, the Forest Service operates grant schemes to promote the expansion of tree coverage and the sustainable management of existing woodland in NI. However, as it is only available to land owners with more than 0.2 hectares that meet the criteria for the grant, there is no scope to target any one group.</p>	<p>DSD</p> <p>DFP</p> <p>DARD</p>
5.3	<p>GVA per head is considerably higher in the Belfast area (25,280) than any other area of Northern Ireland (ranging from 10,712 – 12,940). Moreover, GVA per head in the Belfast area is at the higher end of all UK NUTS 3 areas and twice that of any other area in Northern Ireland. Conversely, the other areas of Northern Ireland have among the lowest levels of GVA of all NUTS 3 areas across the UK.</p>	<p>The Creative Industries Innovation fund launched in October 2008 provided funding for creative businesses over three rounds: 50% of all awards were made to individual businesses within the Belfast City Council area and 50% across the rest of Northern Ireland (6% in the Londonderry City area and 44% outside Belfast and Londonderry).</p> <p>The distribution of awards reflects the clustering tendencies of the creative industries within city locations but the regional focus of the Fund ensured opportunity for creative enterprises and organisations across Northern</p>	DCAL

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**Addressing Regional Differentials**

Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
5.3	There are also significant variations in household incomes at a regional level, with the highest in the Rural East and lowest in the Rural West.	<p>Rural Development Division (RDD) is responsible for a PfG commitment to improve the quality of life in rural areas by investing £100m in local development strategies by 2013. A proportion of the £100m will be invested in farm diversification and business creation and development. Rural Development Division (RDD) is also responsible for a PSA target to support rural businesses by investing £45m in improving the competitiveness of the agricultural sector, including £10m to support the modernisation of farms. The second tranche of the Farm Modernisation Programme launched on 18 October 2010 and a third tranche is at an advanced stage of planning RDD will provide funding to support existing rural businesses, create employment, encourage entrepreneurship and stimulate rural economies.</p> <p>Under Measure 1.1 of the NI Rural Development Programme 2007 - 2013, DARD through its Agent is investing £2.6m in the Farm Family Options Skills Training scheme. This scheme provides for Farm Family members to develop or enhance their skills to increase the farm business income through economy of savings and in furtherance of career opportunities e.g. driving qualifications, skill courses at NVQ levels 1 - 3.</p> <p>See 6.2.22 for Consumer Council work</p> <p><b>BENEFIT UPTAKE</b></p> <p>In the 2008/09 Benefit Uptake Programme, one exercise focused on older people who live in rural areas. Clients were offered a full benefit assessment to ensure they were receiving all the benefits to which they were entitled. In the 2009/10 Programme, we specifically targeted areas where there was lower uptake of benefits compared to the pensioner population or where</p>	<p>DARD</p> <p>DARD</p> <p>DETI</p> <p>DSD</p>

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		there is high risk of child poverty. In the 2010/11 Programme, our outreach approach again targets areas of high pensioner population and low uptake of pensioner benefits.	
5.5	There would also appear to be clear variations in levels of deprivation across Northern Ireland.	<p>Based on data from the income and employment domains of the 2005 Northern Ireland Multiple Deprivation Measure (NIMDM), DETI has produced a Disadvantaged Area map which identifies Strabane, Omagh, Cookstown, Newry and Mourne, Dungannon and Derry Council areas, together with pockets of Belfast, as the focus for Departmental policies and programmes which can contribute towards tackling disadvantage.</p> <p>The Department for Social Development is the lead Department in taking forward the Executive's Neighbourhood Renewal Strategy. The Department for Social Development invests £20m per annum through the Neighbourhood Renewal Investment Fund supporting actions designed to reduce the differentials (across a range of socio-economic measures) experienced by disadvantaged groups and individuals in Neighbourhood Renewal Areas throughout Northern Ireland.</p> <p>LPS mapping combined with NISRA data allows visual representation of variations highlighting areas of need. Geohub NI provides visual access to this data for all civil servants from their desktops.</p>	<p>DETI</p> <p>DSD</p> <p>DFP</p>