



Ombudsman Northern Ireland

Mr Alistair Ross
Chairperson
Committee for Justice
Northern Ireland Assembly
Parliament Buildings
Ballymiscaw
Stormont
Belfast
BT4 3XX

26 November 2015

Dear Mr Ross

Justice(No 2) Bill : Proposals for a Prison Ombudsman for Northern Ireland

I refer to my attendance at the Committee for Justice in respect of the above proposals to place the Prison Ombudsman for Northern Ireland on a statutory footing.

At that hearing my Deputy Mrs Anderson, referred to the numbers and types of complaints that my office has received from prisoners about healthcare issues since 2012 and gave a commitment to share that data with your Committee. I am pleased to attach the relevant statistics for your information and consideration. I have also in the attached table highlighted the relevant prisons for your further consideration.

May I take this opportunity to thank you and the members of the Committee for offering us the opportunity to comment on the above proposals and I trust you find this information useful. However if there is any further detail you require please do not hesitate to contact me.

Yours Sincerely

Dr Tom Frawley CBE
Northern Ireland Ombudsman

ASSEMBLY OMBUDSMAN FOR NORTHERN IRELAND
NORTHERN IRELAND COMMISSIONER FOR COMPLAINTS

PRISON	2012/13	2013/14	2014/15	2015/16
Hydebank	1	0	0	1
Maghaberry	6	17	14	8
Maghaberry/Magilligan	0	1	0	0
Magilligan	4	8	7	2
Total	11	26	21	11

DESCRIPTION 2012/13	Maghaberry	Magilligan	Hydebank
Complaint Handling	2	2	0
Facilities	0	0	0
Medication	2	0	0
Staff	0	1	1
Treatment	2	1	0
Total	6	4	1

DESCRIPTION 2013/14	Maghaberry	Magilligan	Maghaberry/Magilligan
Facilities	0	1	0
Medication	9	3	1
Medication/Treatment	2	0	0
Medication/Treatment/Complaints Handling	1	0	0
Mental Health	0	1	0
Other	1	0	0
Staff/Medication	1	0	0
Treatment	2	3	0
Treatment of Brother	1	0	0
Total	17	8	1

DESCRIPTION 2014/15	Maghaberry	Magilligan
Complaint Handling	1	0
Facilities	1	0
Medication	3	2
Medication/Treatment	0	2
Medication/Treatment/Complaints Handling	1	0
Treatment	4	3
Treatment of Brother	1	0
Treatment/Medication	3	0
Total	14	7

DESCRIPTION April to October 2015	Maghaberry	Magilligan	Hydebank
Medication	3	0	0
Staff	2	0	0
Treatment	3	2	1
Treatment/Medication	0	0	0
Total	8	2	1